Fall 2014 Student Transportation Survey Findings

Background

Since 2011, Santa Monica College (SMC) has administered a yearly survey during the fall term to document the modes of transportations of students who travel to campus. The survey is administered, in part, to respond to the campus-wide greenhouse gas inventory in continued compliance with the American College & University Presidents Climate Commitment made in the 2010-11 academic year.

For the 2013 and 2014 fall terms, a sample of the student population enrolled in courses (both credit and non-credit) at SMC was invited to participate in the survey. This sample was constructed by randomly selecting 10% of all of the college's course sections in each term. The representativeness of the samples were verified by ensuring that the proportions of sections in the samples did not differ significantly from the population of all sections at SMC. This was done by examining the proportions of basic skills and non-basic skills, distance and non-distance, day and evening, and credit for transfer, credit for degree, and non-credit sections. In fall 2014, 8,021 students who were enrolled in these randomly selected classroom sections were emailed and invited to participate in the survey. An incentive was offered: participants were entered in a drawing for a \$50 gift card and 3 such cards were available. A total of 804 students responded. The response rate, calculated by dividing the number of students who responded by the number invited to participate, is 10.0%.

The report is structured to follow the order and structure of the administered web-survey. Broader questions are highlighted in blue organizing the report by topic areas; each question is followed by a summary of the relevant data collected through the survey instrument. As a reference, data from the 2013 survey, which collected 975 student responses in the same manner, is included in all relevant tables.

Survey Findings

How far do students travel to and from campus?

Survey respondents were asked to report their zip code. The distances between the Santa Monica College main campus and the center-point of the students' zip codes were calculated. Table 1 summarizes these approximate distances of students' residences from the main campus. While some students reported residing in zip codes up to 90 miles from SMC, these students were rare; the majority of survey respondents (64.5%) were within 10 miles of campus and nearly all of the respondents (97.2%) were within 30 miles.

| Table 1. | Distance | of students' | residence | from SMC |
|-----------|----------|--------------|-----------|-------------|
| I able 1. | Distance | oi students | residence | HUHH SIVIC. |

| Radius | 2013 Percent | 2013 Cumulative % | 2014 Percent | 2014 Cumulative % |
|-------------------|--------------|----------------------|--------------|----------------------|
| Within 2 miles | 12.3% | 12.3% | 10.1% | 10.1% |
| 2.1 to 5 miles | 25.3% | 37.6% | 24.6% | 34.6% |
| 5.1 to 10 miles | 27.2% | 64.8% | 29.9% | 64.5% |
| 10.1 to 20 miles | 31.5% | 96.3% | 22.6% | 87.2% |
| 20.1 to 30 miles | 2.1% | 98.4% | 10.1% | 97.2% |
| 30.1 to 40+ miles | 1.6% | 100% | 2.8% | 100% |
| Total | 100% | - | 100% | |

When and how do students travel to campus?

Students were asked to report the time of arrival to and departure from campus, as well as the mode of transportation used for the trip, for each day of the week (M-F). Students were given the option to specify that they did not travel to the campus on any given day and Table 2 contains, inversely, the proportions of the sample reporting to have traveled to campus daily. If respondents reported carpooling, they were asked to provide the number of passengers in the vehicle. This data was used to categorize the arrival and departure times as either peak or non-peak times and then to compute Average Vehicle Ridership during peak times (summarized in Table 4).

At least 70% of all respondents reported traveling to campus between Monday and Thursday. Most students (73.4%) did not travel to campus on Friday, which is consistent with the fewer number of classroom sections which meet on Fridays.

| Table 2. Proportions of students traveling to campus by weekday. |
|--|
|--|

| Day of the Week | 2013 Percent traveling to campus | 2014 Percent traveling to campus |
|-----------------|----------------------------------|----------------------------------|
| Monday | 74.8% | 76.6% |
| Tuesday | 73.5% | 74.0% |
| Wednesday | 77.9% | 76.0% |
| Thursday | 71.6% | 73.4% |
| Friday | 27.7% | 26.6% |

To examine the mode of transportation used by students to travel to and from campus, the data regarding all reported trips (a potential of 10 for each student) was compiled. Altogether, respondents reported a mode of transportation for a total of 4,845 trips and table 3 summarizes this data is summarized in Table 3. Students reported using public transportation for about 45% of the reported trips to/from campus. The next most commonly reported mode of transportation was driving alone which accounted for about 37% of the trips. This is about 5% higher than the 32% that was reported in the 2013 version of the survey.

Table 3. Trips to campus by mode of transportation

| Mode of transportation | 2013 Percent | 2014 Percent |
|------------------------|--------------|--------------|
| Public Transportation | 45.0% | 44.8% |
| Drive alone | 31.8% | 36.6% |
| Carpool | 14.4% | 12.4% |
| Bicycle | 4.1% | 2.2% |
| Walk, skateboard, etc. | 3.8% | 3.2% |
| Motorcycle | 0.8% | 0.9% |
| Total | 100% | 100.0% |

On average, about half (53.7%) of the reported trips to/from SMC occurred during "Peak" times which were defined by two windows of time: between 6AM and 10AM and between 3PM and 7PM. Average Vehicle Ridership (AVR) describes the number of persons per vehicle during peak times only and is computed by dividing the total number of students reporting commuting to and from SMC during peak hours by the total number of vehicles driven to SMC during peak hours. Averaged across the days of the week, the AVR was 2.47 persons per vehicle. For comparison, the AVR based on the responses to the 2013 survey was 2.59 persons per vehicle.

| Table 4. | Commute tim | es and Average | Vehicle Riders | ship (AVR) |
|----------|-------------|----------------|----------------|------------|
| | | | | |

| | Monday | Tuesday | Wednesday | Thursday | Friday | M-F Weekdays |
|----------|--------|---------|-----------|----------|--------|-----------------|
| Peak | 53.2% | 54.4% | 52.0% | 56.3% | 51.5% | 53.7% |
| Non-Peak | 46.8% | 45.6% | 48.0% | 43.8% | 48.5% | 46.3% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% |
| AVR | 2.45 | 2.42 | 2.53 | 2.39 | 2.74 | 2.47 |

What form(s) of alternative transportation would students who reported driving to campus be most likely to use?

Survey respondents were asked "if you are currently driving, what form of alternative transportation would you be most likely to use?" and asked to select as many forms as apply. Among those students that responded (681), the most popularly reported likely mode of alternate mode of transportation was by bus which was selected by about 65% of the respondents.

Table 5. Alternative forms of transportation, in order of frequency of selection.

| Mode of transportation | % Selecting |
|------------------------|-------------|
| Riding the bus | 65.4% |
| Carpool | 35.7% |
| Biking | 18.1% |
| Paid Transportation | 17.6% |
| (Taxi, Uber, Lyft etc) | |
| Riding the Expo Line | 15.3% |
| Walking | 13.5% |
| None | 10.9% |
| Rideshare | 8.7% |
| Motorcycle | 4.9% |
| Vanpool | 2.6% |

Do students feel safe walking/biking to campus?

Students were asked about whether they felt safe walking and biking to SMC and were also given the option to indicate that they do not walk or bike to campus (see Tables 6-7). Among students who walk to campus, 73.5% said s/he "strongly agreed" or "agreed" that s/he feels safe while walking to campus. Among students who bike to campus, 48.4% "strongly agreed" or "agreed" that s/he feels safe while biking to campus.

Table 6. Student feelings of safety while walking to campus.

| | I do not travel to campus by walking. | 18.8% |
|---------------------|---------------------------------------|-------|
| | Strongly Agree | 30.4% |
| "I feel safe while | Agree | 43.1% |
| walking to campus." | Somewhat Agree | 20.6% |
| | Somewhat Disagree | 3.1% |
| | Disagree | 1.8% |
| | Strongly Disagree | 0.9% |
| | Total | 100% |

Table 7. Student feelings of safety while biking to campus.

| | I do not travel to campus by biking. | 48.1% |
|---------------------------------------|--------------------------------------|----------------|
| | Strongly Agree | 13.1% |
| "I feel safe while biking to campus." | Agree Somewhat Agree | 35.4% 31.7% |
| | Somewhat Disagree | 9.0% |
| | Disagree | 7.3% |
| | Strongly Disagree | 3.6% |
| | Total | 100% |

Students who selected "somewhat disagree," "disagree," or "strongly disagree" answers to either question were given an opportunity to specify in an open-ended comment, the reason(s) they feel unsafe.

Nineteen students wrote comments regarding walking to campus. Seventeen of those comments were related to safety concerns, and four of those responses were specifically related to concerns from female students about strangers on campus.

Forty-two student respondents wrote comments regarding the safety of biking to campus. The comments were analyzed to summarize the content thematically (see Table 8). The most commonly mentioned reasons for feeling unsafe were poor drivers, traffic congestion, inadequate bike lanes, and an unspecified general belief that biking is inherently unsafe.

Table 8. Thematic summary of student reasons for feeling unsafe while biking to campus by frequency of mention.

| "Please explain why you feel unsafe." | # of mentions |
|--|------------------|
| Poor drivers (inattentive, inexperienced, reckless, unfriendly to bicyclists etc.) | 14 |
| General fear (e.g. "I feel like I would get hit," "cars can be dangerous", "the streets are not safe for bike riders") | 14 |
| Traffic congestion | 9 |
| Inadequate bike lanes (none, too few, too narrow, not respected, etc.) | 5 |

Do students leave the SMC campus for personal errands?

Table 9 summarizes how frequently students reported leaving campus for personal errands. Slightly fewer than half (45.8%) of students reported leaving campus at least "sometimes" (sum of "every time", "frequently" and "sometimes" responses) and about a quarter (23.7%) reported never leaving campus for any personal errands.

Table 9. Frequency that students travel off campus for personal errands.

| "How often do you | | 2013 | 2014 |
|------------------------------------|---------------------------|-------|-------|
| leave SMC (any | Every time I am on campus | 6.0% | 7.0% |
| campus) for | Frequently | 16.5% | 17.0% |
| personal errands such as shopping, | Sometimes | 23.3% | 27.0% |
| meals, | Rarely | 24.5% | 24.8% |
| appointments, etc.?" | Never | 23.7% | 24.1% |
| | Total | 100% | 100% |

When students leave the SMC campus for personal errands, which parts of town do they visit?

Students were provided with a list and corresponding map (see Figure 1) of locations near campus. Respondents were asked to mark any areas that they visit when they leave campus, therefore the percentages will not sum to 100 (see Table 10). Percentages reflect the proportion who selected each location from the total number of students who leave campus "rarely" or more frequently. Approximately half of the respondents reported visiting Pico Blvd. (52.8%) and the 3rd Street Promenade/Santa Monica Place area (44.9%).

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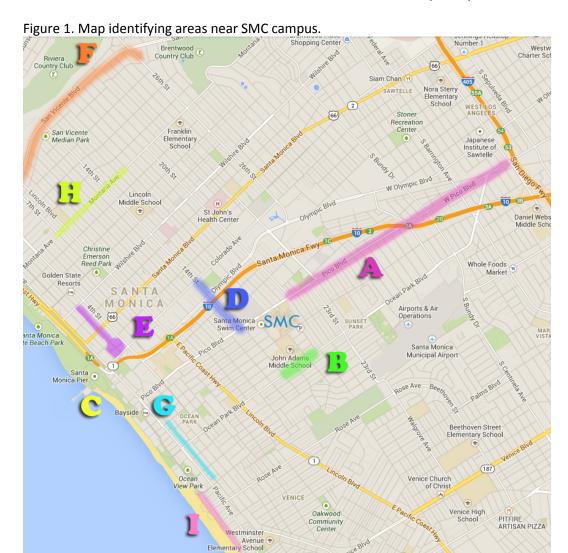


Table 10. Parts of town students visit when traveling off campus for personal errands.

| | | 2013 | 2014 |
|---------------------------|--|-------|---------------|
| | A - Pico Blvd. between SMC main campus and the 405 | 50.3% | 52.8% |
| | E - Third Street Promenade or Santa Monica Place | 45.5% | 44.9% |
| When you leave campus for | D - 14th St. near SMC main campus | 18.4% | 22.9% |
| personal errands, | C - Beach or pier area | 25.8% | 22.4% |
| what part of town | B - Ocean Park Blvd. Business Park area | 21.8% | 22.2% |
| do you visit? | Other | 16.3% | 16.5% |
| (select all that apply) | G - Main St. area | 11.3% | 13.9% |
| | I - Venice area | 14.2% | 10.1% |
| | H - Montana Ave. commercial area | 5.5% | 7.2% |
| | F. San Vicente Blvd. area | 3.7% | 3.4% |
| apply) | I - Venice area H - Montana Ave. commercial area | 14.2% | 10.1% 7.2% |

When students leave the SMC campus for personal errands, what mode of transportation to they use?

Students were asked to specify all modes of transportation that they utilize to travel off campus for personal errands and the responses are summarized in Table 11 below. Respondents were asked to mark all modes of transportation that they use, therefore the percentages will not sum to 100. The most reported mode of transportation utilized by students for such trips were SMC shuttles or Big Blue Bus (53.7%).

Table 11. Modes of transportation utilized by students when traveling off campus for personal errands.

| | | 2013 | 2014 |
|-----------------------------------|--|-------|-------|
| When you leave | SMC shuttle or Big Blue Bus | 48.4% | 53.7% |
| campus for | Walk, skateboard, etc. (non-fuel) | 33.4% | 38.4% |
| personal errands, | Drive alone (car) | 36.8% | 31.0% |
| what mode(s) of transportation do | Carpool (2+ passengers per car) | 17.3% | 17.1% |
| you use? (select all | Other public transportation (bus, train, etc.) | 16.8% | 13.7% |
| that apply) | Bicycle | 8.9% | 8.4% |
| | Motorcycle, moped, motorized scooter | 1.6% | 1.5% |

From which sources do students receive information about transportation options at SMC?

The sources most successfully reaching students with information about transportation options (see Table 12) were word-of-mouth (49.4%), followed by the Corsair Connect student portal (43.1%) and print materials (40.1%). Respondents were asked to mark all sources which they use, so the percentages do not sum to 100. Students who selected "website," "other," and "student club" were asked to further specify their answer in an open-ended comment.

Open-ended answers specifying which website is used to find information about transportation were provided by 64 respondents and the websites mentioned were: Google (21), Big Blue Bus (20), Santa Monica College (15), Metro (7), Facebook (1).

"Other" sources of information were provided by 16 respondents, with the most popular being Google or Google Maps (8), friends and/or family (6), and unspecified phone and internet apps (2).

Student clubs were identified as a source of information about transportation by 12 respondents (one whom identified two clubs) who specified the following clubs: Associated Students (3), Sustainability/Sustainable Works (2), Honors Society (2), Adelante (2), Bike Club(1), First Year Experience(1), Chabad(1), and Eco Action(1).

Table 12. Sources of transportation-related information at SMC.

| | | 2013 | 2014 |
|--------------------------------|--|-------|-------|
| | Word of mouth | 35.4% | 49.4% |
| How do you find | Corsair Connect | 35.7% | 43.1% |
| out information | Print materials (brochures, posters, etc.) | 30.1% | 40.1% |
| about | E-mail messages | 21.9% | 26.3% |
| transportation options at SMC? | New student orientation/VIP Welcome Day | 13.2% | 17.8% |
| (Select all that | In class discussion | 6.2% | 11.5% |
| apply) | Website: Which one(s)? | 14.8% | 8.5% |
| | Other | 2.5% | 4.8% |
| | Student club: Which one(s)? | 1.4% | 2.0% |

Bike Services

Students were asked whether they feel that Santa Monica College is a bike-friendly campus and about 86% of respondents answered yes. This is slightly below the rate from 2013, when 89.1% of respondents answered yes. Students were also asked to specify any areas in which they would like the college to improve bike services (see Table 13).

Table 13. Bicycle-related services in need of improvement.

| | Bike lanes | 54.8% |
|----------------------------------|---|-------|
| In what area(s) | Bike security (theft reduction) | 45.7% |
| would you like SMC to improve | Bike parking | 33.9% |
| bike services? (Check all that | Education and awareness (e.g. workshops and events) | 27.2% |
| apply) | Bike maintenance | 19.2% |
| | Increased access to Bikerowave | 11.4% |

Are students being passed by Big Blue Buses during their commutes to and from the SMC campus due to overcrowding?

Survey respondents were asked whether they had been passed by a Big Blue Bus during the fall 2014 semester because it was full or overcrowded. After excluding those who reported that they don't ride the Big Blue Bus (30.7%), 61.1% of qualified respondents had reported being passed during the fall 2014 term. In 2013, 64.8% of students reported being passed. Students who reported being passed were further asked to specify on which bus line they had been passed as well as the approximate time (in 30 minute increments) at which they were passed; students were asked to do this for trips "coming to SMC" as well as "leaving SMC" (see Table 14 and Figure 2).

The bus line most frequently reported to pass student riders due to overcrowding on both trips coming to and leaving SMC was Route 7, the Pico Blvd. route which was selecting by about 8 in 10 students. The next most frequently reported route on both trips was Route 3, Lincoln Blvd. & Montana Ave., with about 6% of students reporting having been passed by a Big Blue Bus on this route.

Table 14. Routes on which students reported being passed by an overcrowded Big Blue Bus.

| Coming to SMC | | Leaving SMC | |
|---|--------|---|--------|
| <u>Route</u> | % | <u>Route</u> | % |
| Route 7 - Pico Blvd. | 78.8% | Route 7 - Pico Blvd. | 82.7% |
| Route 3 - Lincoln Blvd & Montana Ave | 6.3% | Route 3 - Lincoln Blvd & Montana Ave | 5.9% |
| Route 8 - Ocean Park Blvd. | 3.6% | Sunset Ride | 3.1% |
| Sunset Ride | 2.6% | Route 8 - Ocean Park Blvd. | 2.4% |
| Route 1 - Santa Monica Blvd | 2.3% | Route 2 - Wilshire Blvd | 2.0% |
| Route 2 - Wilshire Blvd | 2.0% | Route 1 - Santa Monica Blvd | 1.6% |
| Route 14 - Bundy Dr. & Centinela Ave. | 1.3% | Route 14 - Bundy Dr. & Centinela Ave. | 1.2% |
| Crosstown Ride | 1.0% | Crosstown Ride | 0.4% |
| Route 6 - SMC Commuter | 1.0% | Route 20 - Expo Culver City | 0.4% |
| Route 20 - Expo Culver City | 0.3% | Route 6 - SMC Commuter | 0.4% |
| Route 5 - Olympic Blvd | 0.3% | Grand Total | 100.0% |
| Route 9 - Pacific Palisades | 0.3% | | |
| Grand Total | 100.0% | | |

The times at which the largest numbers of students reported being passed by an overcrowded bus were between 7-8:30AM in the morning and 2-5PM in the afternoon, times which overlap peak commute windows.

50 45 40 35 30 25 ■ Leaving SMC 20 15 ■ Going to SMC 10 5 12:00 AM 22:00PM 9:00AM , 10:00km 4:00PM 6:00PM 2:00PM 3:00RM

Figure 2. Times at which students were passed by an overcrowded Big Blue Bus.

Table 15 summarizes the stops which were mentioned by students who identified Route 7 as a route on which they were passed in order of frequency of mention.

Table 15. Route 7 stops at which students reported being passed by a Big Blue Bus.

| Coming to SMC | | Leaving SMC | |
|------------------------|-------|------------------------|-------|
| <u>Stops</u> | Count | Stops | Count |
| Bundy | 21 | Bundy | 23 |
| Westwood | 17 | Westwood | 16 |
| 18 th (SMC) | 13 | 18 th (SMC) | 10 |
| Crenshaw | 11 | Crenshaw | 10 |
| Robertson | 10 | Robertson | 10 |
| Wilshire | 10 | Wilshire | 10 |
| La Brea | 8 | Sepulveda | 8 |
| La Cienega | 7 | La Brea | 7 |
| Lincoln | 7 | La Cienega | 7 |
| Sepulveda | 7 | Faifax | 6 |
| Fairfax | 6 | Lincoln | 6 |
| Sawtelle | 3 | 20th | 2 |
| 28th | 2 | 28th | 2 |
| Beverly | 2 | Rimpau | 2 |
| Rimpau | 2 | Sawtelle | 2 |
| Total (Including 1) | 137 | Grand Total | 138 |

Students were asked about the likelihood that they would use the Expo Line, which is currently being constructed to connect Downtown LA to the Westside, if it was complete and currently operational (see Table 16). Almost half of the student respondents reported that they would be "very likely" or "likely" to use the Expo line if it were in operation.

Table 16. Likelihood of using Expo Line if currently complete.

| | | 2013 | 2014 |
|----------------------------------|-------------------|-------|-------|
| "If the MTA Expo | Very likely | 30.9% | 29.5% |
| Line was | Likely | 19.1% | 18.2% |
| completed and currently in | Somewhat likely | 16.2% | 18.8% |
| operation, what is | Somewhat unlikely | 6.6% | 6.7% |
| the likelihood that | Unlikely | 12.0% | 12.4% |
| you would be using it to commute | Very unlikely | 15.2% | 14.3% |
| to/from SMC?" | Total | 100% | 100% |

Lastly, students were given an opportunity to provide any additional comments or suggestions related to transportation in an open-ended question. The comments, as written by the respondents, are reproduced in the appendix.

Summary

The following bullet points summarize the major findings of the study:

- Nearly 2/3^{rds} of students reside within 10 miles of SMC.
- Half of the trips to and from SMC occurred during peak commute hours.
- Students reported utilizing alternative modes of transportation for nearly half of all trips to and from SMC.
- Average vehicle ridership (AVR) for the week sampled was 2.47 persons per vehicle.
- About half of students reported at least sometimes leaving campus for personal errands.
 - o The most popular modes of transportation used were public transportation and walking.
- Corsair Connect, word-of-mouth, and print materials were the most frequently cited sources of information regarding available modes of transportation.
- About 61% of students who ride the bus reported being passed by a Big Blue Bus due to overcrowding while traveling to or from campus during the fall term.

Appendix

"Please provide any additional comments/feedback you may have related to transportation and commuting to SMC."

| ID | Comment |
|----|---|
| 1 | #14. Only unlikely because I live close enough to walk. |
| 2 | Access to parking lot at Bundy is very complicated. I´d better use bus transportation or walk |
| 3 | accurate bus schedule. bigger busses on busy hours. |
| 4 | Add another parking lot. I pay for a parking decal, so therefore I should be guaranteed a parking space. |
| 5 | Adding additional shuttles that connect to major buslines would cut down on overcrowding and allow alternative routes for some of us students. |
| 6 | Adding of parking structures/parking spaces, I have been late multiple times due to the lack of them. Even when I arrived two hours early in the beginning of the semester. |
| 7 | Also the route 14 bus on pico and Bundy and the route 14 bus on Bundy and airport ave take a long amount to arrive when they are scheduled to arrive at an earlier time. |
| 8 | Another parking lot on or around campus would definitely help out a lot. |
| 9 | BBB IS VERY GOOD TRANSPORTATION BUT SOMETIMES THEY DONT LET OTHERS IN ONCE THEY CLOSE THE DOORS AND SEPERATE FROM THE BUS STOP EVEN THOUGH SOMEONE MIGHT BE ABLE TO STILL BE NEAR IT. |
| 10 | Because I live IN Santa Monica the expo line wouldn't be used very often to commute to campus. However it would be used to commute downtown from campus for work/interns |
| 11 | Being disabled and unable to get on busses, i appreciate being able to park on campus. If i were able to use a bus or other transportation means i would. The traffic around the school is horrible. I wish they published when traffic is bad so i can schedule my times arriving to make less of a bad impact on traffic. |
| 12 | Better bus drivers and faster routes |
| 13 | Better than the metro buses. More dependable. |
| 14 | Big Blue Bus at Bundy and Pico around 8:10 am is over crowdedplease enforce more buses at 8:10 thru 9:00am. so, everyone can make their classes on time. It's a pressure on the bus driver to tell a student or passenger to get off the bus and get the next bus. |
| 15 | Big Blue Bus is awesome although some drivers towards the evening are very rude to passengers |
| 16 | Big Blue Buses are normally punctual, no complaints; been riding for years. |
| 17 | Big Blue is awesome w/ SMC ID! |
| 18 | Bike Lanes the last mile from Venice or along expo route and then to campus would be great! |
| 19 | Biking would be a great alternate to driving, so spreading awareness on it at school would be great! I would like to ride my bike to school. I don't mind riding the bus, but sometimes it is a drag because many people want to ride it (around 2-4 pm). |

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| 20 | Bus frequency would be greatly appreciated. |
|----|--|
| 21 | Buses are often overcrowded during peak travel times. They are also late quite frequently late in the evenings. |
| 22 | BUSES ARE VERY ACCURATE WITH TIMMING IN THE MORNINGS, BUT INTHE ATERNOON HEADING HOME BUSES ARE MOST LIKELY TO GET STUCK IN TRAFFIC AND WILL TAKE A WHILE TO COME BY. I USUALLY RIDE THE BIG BLUE BUS 14 AT NOON AND AT THIS TIME I THINK ONLY A COUPLE OF THEM RUN A ROUTE, THEREFORE AS A RESULT DUE TO TRAFFIC SOMETIMES THE WAIT COULD BE DESPERATE. |
| 23 | Buses are way to crowded. Please add more buses! |
| 24 | Busses are always late. |
| 25 | Busses are frequently overcrowded & will not pick up people on line 3. |
| 26 | Can we please, please, please have a route that goes down Wilshire? Not the UCLA routes, a route that goes to Downtown. I know a surprising amount of people who commute from the Wilshire area just to get to a Pico stop. |
| 27 | Car parking is a nightmare. I am aware space in the middle of the city is limited but it's really a difficult situation |
| 28 | Charge less for parking |
| 29 | COMMUTING TO SCHOOL IS NOT A PROBLEM IN THE AFTERNOON. DAY TIME PARKING WILL ALWAYS BE HARD. BUYING A PARKING PERMIT DOESN'T HELP MUCH BECAUSE IT'S EXPENSIVE AND DOESN'T GUARANTEE YOU PARKING SPACE. |
| 30 | Commuting to SMC is great. I feel no hassle about getting there. |
| 31 | Compared to other buses I have taken, the Big Blue Bus is the all-around most dependable. Despite the inconvenience of overcrowding, it is very reliable in getting to Santa Monica College. |
| 32 | Dedicated private Santa Monica college buses? |
| 33 | Depending of the location of the Metro Expo Line, I'd ride it. If the Big Blue Bus was closer, chances are I'd take that. |
| 34 | drivers can be rude |
| 35 | Due to my convenience, I drive to SMC. Hope that the parking lots are not so crowded all the time. |
| 36 | Finding parking on campus can be very hard a lot of the time. I have been late to class because of this many times. Please build another parking structure or something. |
| 37 | For Question 14, I would've preferred the answer as "I don't know" since I do not own a bike nor use one to go to school. The same applies to the second part of the question with the checkboxes. |
| 38 | For the love of God, why do you not have more parking available? |
| 39 | For those of us traveling from downtown LA to SMC it is extremely difficult because once you are of the train you have to change numerous buses and wait very long at bus stops. Also, a lot of students ride the no.14 Big Blue Bus but it has a very erratic schedule and doesn't run as often as it should. Also the no.6 should run more often as it is the only bus that connects Culver City Station with SMC directly |
| 40 | Free fare for SMC students from the Big Blue Bus is honestly the best thing SMC could offer its students. Personally it has made getting an education easier. I would strongly recommend to keep this feature. The Metro Expo Line sounds appealing, but more so if they offered free fare for students. Also as a small thank you for providing free transportation, many people appreciate/need it! |

| 41 | Frequency of BBB 6 is very less. |
|----|--|
| 42 | Get some bike lanes |
| 43 | Get the expo line up and running great for cyclist!! |
| 44 | Getting to school (in time!!) is sometimes hopeless, at least 1-2 buses just drive past the bus stop every day |
| 45 | Good |
| 46 | great transportation |
| 47 | Having access to the Big Blue Bus with the ASB card has been a life saver. The big blue bus is a very efficient and dependable line. thanks! |
| 48 | Heavy traffic towards SMC, but with responsibility and making time to get here, it shouldn't be that hard or frustrating. |
| 49 | Hos |
| 50 | I am an Emeritus College student; 17th and Colorado to 1227 2nd Street is further than I wish to walk. |
| 51 | I am very excited about the MTA expo line! And I wish that biking in Santa Monica and the Westside was generally safer, especially at nighttime. I don't feel bike lanes are adequate for commuting regularly; cars have come too close to my bike and I don't think drivers are aware or as concerned as they could be about non-cars on the road. |
| 52 | I am very happy to be a scooter rider so that I don't have to pay the insane parking fees on campus! Before I had my scooter I took the BigBlueBus and was quite happy with it. |
| 53 | I appreciate riding the Blue Bus for free with my student ID. |
| 54 | I believe that on campus parking should be wither extended or restricted. My schedule is frequently interrupted, especially at the beginning of the year, because it is difficult to find parking. Also, some students park in an inconvenient manner. |
| 55 | I believe the SMC commuter bus going between Campus is a great way our Associated Student fee is being put to good use. |
| 56 | I believe the transportation system will get better with the new metro line. |
| 57 | I believe there should be a line for smc students (rapid buses), and a separate bus for pedestrians because the buses get crowded, people take advantage and get in free, and pedestrians are sometimes not allowed entry because of overcrowding. |
| 58 | I can walk to and from school. |
| 59 | I do have a car but do not park at smc usually I find non restrictive parking and ride the bus to SMC. Before I had access to a car I rode the blue bus, the crosstown or if I needed to go to the bundy campus I took the shuttle bus or the blue bus that goes directly to the campus. Since having a car I still use public transportation to arrive to SMC campus since gas is expensive. |
| 60 | I do not hold the big blue bus for being overcrowded during rush hour I blame the city 4 the traffic lights and congestion causing the big blue bus to be overcrowded and not being on time. |
| 61 | I do not ride the bus to SMC because I don't feel safe walking home from the bus stop at 10:30PM. I also carry multiple textbooks with me and am able to leave some in my car while attending another class. I sometimes have to go directly from work to class and driving is the easiest and fastest way for me to do so. I wish that SMC would provide more parking spaces to its students so it doesn't feel like a war-zone in the parking lot with |
| 91 | people trying to steal spaces of those who are patiently waiting for others to back out. Driving around a parking |

| | lot for 45 mins to find parking while missing an exam can create emotionally unstable students. |
|----|--|
| | I don't live too far from smc but I would not bike because the streets I would have to take are very busy and I wouldn't feel safe because of the route I have to take. Also i have so many school materials that I keep in the trunk of my car because it's easier to transport them from school and home. The days I'm at school I usually use |
| | 3 different textbooks and a laptop. I Would not want to bike with such a heavy back pack. Solutions to these problems can be using more virtual textbooks, or providing rentable lockers paces at school. I do most of my |
| 62 | school work in the school library and not at home so there is no reason for me to take all of my materials home everyday other than the reason that I don't have a place to store them safely. Parking is also a problem at smc. The parking is always over crowded and entering/exiting the lot takes forever! |
| 63 | I don't understand why the city closes off the meters on Pico for the first two weeks of the semester, that is extremely inconvenient, and a huge loss of income for the city. Makes no sense to me. |
| 64 | I drive to the bunny campus bc there is parking and it's closer and then bus to main campusbut many times the buses have come and gone at random intervals, making it difficult to set up a leave time from home. |
| 65 | I drive two hours before my class starts from downtown Los Angeles to Santa Monica campus just in order to find parking in the parking structure. I wish there were more available spaces for EVERYONE especially since we pay for the parking pass. Waking up extremely early is a hassle everytime just to find a parking space. |
| 66 | I drive two hours to get to school because of how bad traffic is. It's unfortunate that there are not many cheaper student friendly apartments near by. |
| 67 | I feel that Route 6 SMC Commuter should run all semesters Not just on Fall/Spring I also ride a 3 Hour commute to smc I wake up 4 in the morning to get ready to go to school And the Route 6 bus is good awesome but on winter/summer bus is a hassle to get to school because more buses are full and leave me behind |
| 68 | I feel that the big blue buss route 10 should operate in weekends early. Maybe there should be special buses for smc students separate to the community due to over crowded. |
| 69 | I find that the parking decal is a bit expensive so finding street parking is always challenging. |
| 70 | I greatly appreciate the great importance you place on transportation and commuting to SMC. It helps tremendously! Keep up the awesome job! |
| 71 | I have no problems going to school and coming from school |
| 72 | I have to drive over 30 miles when i have school (18 miles to get to SMC from my house) and since i already wake up at 6:00AM for my 8:00AM class, i do not see myself bike or bus it to SMC. |
| 73 | I just need number 7 big blue bus to come more often and not to be so full! |
| 74 | I like how the number of buses on pico have increased during heavy commuting times. Especially at the beginning of the fall semester. A similar program that allows students to ride free on the BBB would really help students commenting from other areas of LA if it were offered for Metro buses on LA area. |
| 75 | I like it very much especially that it is free and convenient |
| 76 | I like that the stops where I use the big blue bus (7 and 3) now have up to date electronic timings. I don't like that the 7 bus gets delayed somewhat frequently. I would really appreciate a rail system from Los Angeles to Santa Monica College. I live in the Norwalk (actually Cypress/Lakewood) area. it can be quite the trip. |
| 77 | I like the transportation services offered because they are frequent and accessible. |
| 78 | I like when they send the bigger bus for the 7, because it allows more people and isn't so crowded |
| 79 | I live far, I can pretty much only drive |
| 80 | I live in Pasadena; commuting by car is my only alternative. |

| 81 | I live in Sherman Oaks, would love to find people there wot commute with. |
|-----|--|
| 82 | I live in the San Fernando Valley so I depend on driving to Santa Monica College for my commute |
| 83 | I live quite far away so I usually drive. I would like to have been given information on carpooling. |
| 84 | I live very close to campus so I would not use the Metro; however, if I lived further away and near a Metro stop, it would be my preferred method of transportation to and from campus. |
| 85 | I live very close to campus, so walking, biking, or driving are the most sensible options for me. My driving commute is less than 5 minutes to drive. I would bike to SMC more frequently, but I don't feel like my bike will be safe on campus. |
| 86 | I love that the bus pass allows me to take it as many times as I want |
| 87 | I only drive |
| 88 | i ran for a class in the morning for 830am. multiple times arriving by 730am i could not find one spot to park after 40 minutes of circling. ended up taking the night class. expanding parking structures would benefit everyone with a car & planning off site parking for large events rather than at smc. |
| 89 | I really wish that the metro local buses accepted SMC student ID. It would make things very convenient for me. |
| 90 | I ride the r10 to school but it does not come often from my stop. I get on at Los Angeles and temple Street but the r10 comes every 30 minutes, which causes the bus to be crowded. I wish the r10 can come often. |
| 91 | I suggest to have another multi-storey parking lot to accommodate more student who drives to school. It is because of parking issues, students are late for classes even though they come at least 30 mins earlier to find parking. |
| 92 | I take the bus almost everyday and I am very excited to have the Metro Expo Line. |
| 93 | I think busses should offer options to charge your phone |
| 94 | I think it is very good as far public transportation is concerned. |
| 95 | I think it would be good to have the rail line if possible connected to Burbank or Glendale I have moved and want to go to SMC still but it is too far from where I live now:(. |
| 96 | I think there need to be more busses at times where most students start and finish classes. |
| 97 | I think there should be entrances to SMC that are not near smoking areas. |
| 98 | I took night classes last semester, and the burger king across the street on Pico could get a bit rowdy, but at no point did I feel unsafe. |
| 99 | I took the bus for the first half of the semester because daytime parking was oversold and the garages were full. I had to leave an hour and a half early each day because I could not park. The bus service to the campus was very easy to use during the day, but Big Blue Bus routes nearest my house do not run after 7pm, making the bus less convenient for night classes. Also, the "available space" counters on the parking garages are |
| | inaccurate. Often, they say around 20-30 spaces are free, when there are none at all. |
| 100 | I use to take the bus last semester but it would take me about an hour from the time my class ended to arrive home because of the reduction of buses at night. |
| 101 | I used to ride bus for my firs semester ,but It was so hard to take the bus in rush hours. Then ,I decided to drive to school to save my time. moreover, It was unsafe while the bus was full and we must have to stand . |
| 102 | I used to take the bus and I had been tardy to class because of it a few times since it gets overcrowded in the mornings. |

| 103 | I usually take Bus 6 since it's more convenient for me. However, sometimes, this bus arrives at the campus too late and leaves us wondering if they will still come or not. |
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| 104 | I wish there were more Big Blue Busses (route 7) during peak hours because they are always way too crowded and seem to skip stops because they are too crowded. |
| 105 | I wish they had more supervision when we cross the lights that are around SMC! |
| 106 | I would greatly appreciate if SMC students could ride the expo trail free of charge with their student identification cards. |
| 107 | I would like to consider biking as an option, but without any bike lanes on Pico, it's unlikely that I will do so. |
| 108 | I would like to get mor parking sometimes it is realli hard to park |
| 109 | I would like to see more available parking for smc students. |
| 110 | I would love to rise the expo line to school being that i stay downtown la |
| 111 | I would suggest the bus drivers to not show and take out their frustration with the college students boarding the bus. |
| 112 | if the train does run near the SMC main campus, it is going to be very combinient for all the students who live in the south part of LA |
| 113 | If they can pass more buses in the afternoon. Instead of passing like ever 5 or 10 mins they should pass ever often since it'a getting dark and cold lately. |
| 114 | I'm mainly an online student, so I try to avoid the campus. |
| 115 | I'm older and don't walk as far as other students, although I do walk a lot. The Rapid 7 takes me from Wilshire and Western, near my housing, all the way to SMC. It wouldn't be preferable to take the Metro, as it would involve extra busing, but I'm sure many will be served by it. |
| 116 | In reference to the MTA Expo Line: the pickup point and drop off point would be out of my way between home and campus. |
| 117 | In the last two years there were a few occasions when I both forgot to bring bus money AND either lost or forgot my student ID card. I would like to thank the bus drivers who kindly let me on the bus anyway. |
| 118 | In the lot 4 parking structure, the humps are very big that it scrapes the bottom of my car even when I go over it very slowly. If the humps could be made a little lower, it would very much save my car. |
| 119 | in the past i have used the big blue bus, i like how accessible the bus is and how it was able to get me from campus to campus or to my friends and family members house after school. It is convenient |
| 120 | Install a people mover or aerial tram between the 17th & Colorado Expo Station and the main campus. |
| 121 | Is it going to cost to ride on it? |
| 122 | It is expensive when you don't live in the area and have to pay metro bus prices daily. |
| 123 | It is helpful and easy |
| 124 | It would be awesome if there was a bus that had no stops directly to SMC from Aviation Station |
| 125 | It would be easier if SMC would provide bike lanes inside the school campus, so that bikers wouldn't have to go around the perimeter of the school for a particular bike parking. |
| 126 | It would be great if there were more bike lanes available around the school. Also, it will be helpful if there's a bike lane at the main campus. For the reason that a lot of time students have to rush to their classroom and they don't go down from their bike until they reach a bike rack, they might hit people who are walking around. |

| | It would be much easier for us students, if we were able to use our skateboards in campus while going to classes. it would be way more easier because in a situations where we need to put money in our meters (for |
|-----|---|
| | extra time because it's not enough) and run back to our classes not to miss much of a class, it could be helpful a lot. besides smc main campus is huge and has the right circumstances for skateboards. people walk while they |
| 127 | look around so unless they are looking at their phone while walking, there is a really low possibility to crash into someone who is skating. |
| 128 | It would be nice if students got more involved with carpool, and or if there was an easier cheaper way for students to get rides especially from the Marina (it's difficult to get there from the Marina). It would be nice if there were maybe student discounts on ubers. |
| 129 | It would be nice to get more blue buses on the road, because it gets really tight inside the bus. Overall I think the transportation is good besides the point I made above. |
| 130 | It would be really nice of the Regular 7 bus would be bigger. Those get filled up all the time. |
| 131 | It would make life easier for students to have more parking spaces. Parking lots feel like a hell hole through most of the semester. |
| 132 | It's a pretty easy and safe commute to SMC |
| 133 | It's not a close stop to me, but it is on the way. |
| 134 | its safe but it gets crowded there should be bigger buses or more buses around rush hour |
| 135 | It's troublesome to have to buy a parking permit and not have a guaranteed spot. People don't park in their lanes. Others who don't have permits should have the option to buy day passes. |
| 136 | It's very difficult to park my car in the parking when it's around 12:00, too many cars, and not enough parking places. |
| 137 | It's very rare that a Big Blue bus passes without picking up students. |
| 138 | justwhen students leave at SMC taking big blue bus, usually 7 or R7, there are sot many students that hard to take bus |
| 139 | Keep up the good work! |
| 140 | Leaving SMC after 2PM and before 7PM is a really bad time, traffic is horrible. |
| 141 | Long Rapid 7 buses that run to Wilshire and Western should run more frequently during 4pm-7pm. |
| 142 | Lord knows we need bigger busses. |
| 143 | Lots of bike parking. |
| 144 | Lots of time since the parking lot is always packed I have to park 8 blocks away and skate rather then purchase a parking permit that I will never be able to use. |
| 145 | Lower parking pricesðŸ™⊡ |
| 146 | Make a better parking structure. |
| 147 | more blue buses of 3 |
| 148 | More buses running during the night for students who take night classes. |
| 149 | More discounts should be made available for SMC students. For example, \$1 for metro bases and and metro rail as well. |
| | |

| 150 | More indoor motorcycle parking. |
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| 151 | More information tents about sustainable transportation on the quad. and sustainable transportation advertisements |
| 152 | more parking |
| 153 | More parking |
| 154 | More parking |
| 155 | More parking lots. Finding parking is very hard and can take as long as an hour. |
| 156 | More parking space at the main campus |
| 157 | more parking! |
| 158 | MORE PARKING!!! |
| 159 | More rapids going to and from school |
| 160 | More room on the bus. |
| 161 | More shade and benches on the bus stops. If possible more buses. |
| 162 | Most of the drivers are great, but some need to be more professional and courteous. Some get irritated fast, it's understandable they are tired but some are rude. |
| 163 | My School ID is used as a buspass to ride the Big Blue Bus. Everytime I swipe my card I get an error message. How do I correct this? |
| 164 | Need more 6 bus later on in the night after bundy campus |
| 165 | Need more 7 bus not r7 |
| 166 | Need more buses to pass by two at a time because it gets really crowded |
| 167 | need more parking space for morning classes |
| 168 | Need more parking space. |
| 169 | No additional comments |
| 170 | No problems but traffic on the 405 so far. |
| 171 | On Mondays & Wednesdays I do drive to SMC alone, but I take the bus from the Bundy campus to the main campus and then back after school because there is no parking at the main campus after 8am. |
| 172 | On time |
| 173 | Overall SMC services are excellent. |
| 174 | Overall, I like transporations to SMC. However, the bus never come. |

| 175 | Parking at SMC is horrible so I make sure to be there at 7 to get a spot and just do homework until my class starts |
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| 176 | Parking for students that have cars is horrible, most often students have to leave class or important educational appointments to move their car or check for tickets because parking in the structure is often full and parking on the streets its impossible |
| 177 | Parking garages need to be expanded |
| 178 | Parking is extremely over congested. There MUST be more onsite parking. It is unacceptable to not have a place to park my car at times, that I have to arrive 30 minutes early or 15 minutes late to actually find parking (depending on day and time) |
| 179 | Parking is horrible and stressful. I have had my car scratched and had people park so close I cannot open my drivers side door. |
| 180 | PARKING IS HORRIBLE. NEED MORE PARKING OPTIONS IF IM PAYING \$85 A SEMESTER FOR A PERMIT. |
| 181 | Parking is horrible. Traffic to smc and in santa monica is horrible. It would be amazing if there were shuttles in culver city and other neighborhoods commuting students to and from campus or the expo. |
| 182 | Parking is really horrible around SMC, the parking pass is too expensive for the semester and its very hard to find street parking especially for night classes. Also the street meters dont work well sometimes, and can cheat people of the time they actually paid for. |
| 183 | Parking is still atrocious as ever. |
| 184 | Parking is terrible. |
| 185 | Parking lots required strongly. |
| 186 | Parking on campus is always an issue |
| 187 | Parking on campus is expensive and other means are not always convenient when you are not a full time student. Since I only have one class, but don't have a lot of income, I choose to park in the neighborhood. |
| 188 | parking structure is horribly organized, they make students pay for semester parking guaranteeing they will be able to park in the parking lot which cost 80 dollars then the first 3 weeks I end up having to use meters |
| 189 | Parking us always an issue of course, but not just the spaces available. The fact that there is only one entrance to the parking structure makes entering very hard and creates a lot of congestion. |
| 190 | Perhaps additional fliers or notices around campus about where to park car with a large map as well as bus route options. |
| 191 | Please build another parking structure! There is not enough room for all the students to park and it is an abhorrent hassle! |
| 192 | Please have more big blue buses appear during crucial time periods (like 7am in the wilshire/western stop), so that everybody (including the elderly) have the opportunity to have a seat. Standing up for an hour in a extremely crowed bus is really uncomfortable |
| 193 | Please make a bus that goes down Westwood from the UCLA area and turn down Pico as a rapid line |
| 194 | Please make bike lane for students. It is too dangerous to bike. There is no bike lane in near smc road. |
| 195 | Please make the times more accurate! |
| 196 | Please run more Big Blue Bus Line 7 going towards downtown during peak rush hour times 2pm-5:30pm |
| 197 | Please secure our campus. |

| 198 | Please solve the parking problem. Maybe students can get special SMC permits to park on residential streets. |
|-----|--|
| 199 | Please tell Big Blue Bus to put back the Rapid 7 stop to Pico/Elm thank you! It really helps me when communting to school everyday |
| 200 | Provide alternate freeway route info. |
| 201 | Provide better transportation |
| 202 | Pushing of students when getting on the bus or improve bus schedule |
| 203 | Put more of the big buses from the R7 and the buses the R10 make it come on time and let them pass frequent after 6pm |
| 204 | Rapid 7 buses should pass more frequently after 4:00PM mark that head to wilshire/western station. |
| 205 | Should add blue busses on Manchester Street |
| 206 | Should have more busses |
| 207 | Shuttle Service to/from Bundy should be more frequent. |
| 208 | Since at the beginning of the spring and fall semesters parking is extremely limited, I think it might be a good a idea to scout out local parking lots with available spaces and see if the owners are willing to loan out some parking spaces for the first 3 or 4 weeks of each semester. |
| 209 | SM city should provided more buses and also SMC should create more parking spots in main campus and alternate campuses |
| 210 | Smc helps students with transportation more than any other colleges in my opinion. They provide students with anything and helps them a lot. Thank you SMC !!!! |
| 211 | SMC is a great college and the future to many people whom are new to college or mature adults going back to college. SMC should create a website that allows students to see who lives in there area and possibly carpool. |
| 212 | smc is a great school but i feel that it's crowded in the bus. they need more buses |
| 213 | SMC needs expanded vehicle parking. The main parking lot is extremely overcrowded if arriving around 8AM. |
| 214 | SMC needs more parking lot |
| 215 | SMC needs to provide more parking space to the students. |
| 216 | Some bus drivers are very rude and will leave you behind once you've reached the bus. Some will leave you even if you call to them to stop very big issue if you are in a hurry. |
| 217 | Some bus drivers can be really mean |
| 218 | some of the bus drivers are extremely rude, ive stood at my stop numerous times and ,any drivers just drive past it even when they arent full, because of them i was late for some exams and didn't have enough time to take them therefore i failed |
| 219 | some of the drivers are mean. Bad customer service |
| 220 | Some options for a tap card for the metro lines |
| 221 | Sometimes the commute can be overcrowded. |

| 222 | Sometimes the transportation its very poor. Especially on morning week days. The thing that I dislike most is when it gets too crowded and people begin to push others and not let anyone else in. Sometimes the driver doesn't stop when he/she sees someone running to the bus and i find the extremely rude! its happened to me a couple times. |
|-----|--|
| 223 | Stop overselling parking, you can't park in the garages from 7am till 3pm. |
| 224 | Thank you. |
| 225 | Thanks |
| 226 | Thanks a lot guys |
| 227 | That area where the new student services building is allegedly being built should instead be used for another overflow parking complex. It has been an empty hole for almost a whole decade and nothing has been accomplished. SMC would be better off making another parking complex (and that is, if you ever get the show on the road). |
| 228 | The 14 to Bundy Campus is very often off schedule. Even though the 14 would ideally be my choice to commute to Bundy Campus after getting off the R7, as it is closer and makes sense, I don't take the 14 anymore because the 14 is always off schedule. I and a lot of other students instead take the R7 all the way to the main campus, and then take the 44 to the Bundy Campus. |
| 229 | The access to the airport campus is ridiculous. It is almost as though we are forgotten. I end up walking almost 2 miles to catch a bus sometimesfrom the campus to Bundy/Ocean Park. |
| 230 | The amount of parking tickets given is ridiculous, there is not enough parking on campus and parking officers will fraudulently give tickets before the two hour mark has passed on 16th and pearl. The parking decals are incredibly expensive for each semester and for a dual student-athlete for the school it is an immense difficulty to find parking each and every single day. If you really want to help students you need to appeal to some of the signs on the streets or make a new parking structure. |
| 231 | The Big Blue Bus #8 takes forever to come. It will be so much help if it will have the same time interval as #7 and #44. |
| 232 | The Big blue bus drivers choose the people who they harass and pick on quiet, reserved type of students who commute alone. I saw one white female driver instructing very aggressively and rudely and almost using physical violence to a foreign student when she was just standing behind the yellow line, by telling her that she is too close to the yellow line. The fact was she did not take enough effort and time to see the line properly from her seat and misunderstood that the passenger was on the yellow line. The driver was very rough and rude not to be able to listen to what passengers were saying at all. Some other drivers even passed by passengers around sawtelle and pico, when the bus had so much room and vacant seats when I was riding the bus for his and her (there were two drivers, one, male and another, female) "bad mood", refusing the waiting passengers at the rest of the bus stops. I or other passengers I talked with had no clue why these two big blue bus drivers refused the passengers waiting at the 4 or 5 bus stops. The b.b.b. bus drivers are sometimes very aggressive, rude and harassing the passengers by refusing them to ride the busses, making fun of the way the passenger ran to the bus to ride the bus by gesturing how the passenger was running, deliberately making the passenger to wait for about 1 minute by not opening the door right after the driver noticed the passenger and again making fun of the reaction of the passenger, making fun of the way a passenger wears, or anything else I pretty much witnessed some bus drivers harassing passengers who are getting on the bus alone, quiet, and foreigners, which I think is the same as harassments. |
| 233 | The big blue bus had no stopped in my stop bus a couple times and it wasn't full, so I don't know why. |
| 234 | The big blue bus is always overcrowded. |
| 235 | The Big Blue Bus is so helpful. |

| 236 | The Big Blue Bus number 6 is my favorite bus! I would love if it operated more times during the day. I would only use #6 Big Blue Bus if possible. |
|-----|--|
| 237 | The big blue bus provides great service. Without it, I wouldn't be able to attend SMC probably |
| 238 | The Big Blue Bus system is very convienent |
| 239 | The bike maintenance is broken often: (I got a flat II didn't know where else I could find help, it would be good to know what to do in those sitiations |
| 240 | the blue bus should come more often. |
| 241 | The blue line 14 passes every 30 minutes. For many of us trying to get to bundy campus, we have to leave 30 minutes earlier to try to get to class on time. The time schedule is very inconvenient for students trying to get to Bundy campus. |
| 242 | The bus gets me closer and I am sure that will be just as packed once it begins service |
| 243 | The bus is very overcrowded with people when traffic time in santa monica and L.A. The good thing is the rapid buses. They are fast and big enough for a crowd of people. |
| 244 | the busses are too crowded and therefore uncomfortable |
| 245 | The busses tend to be over crowded around the same time SAMOHI gets out (about 3pm). Once the high school gets out, this crowdedness plus traffic lasts till 4:45pmish. It's at those times me and a handful of others I know make the decision to take an Uber home. |
| 246 | The free blue bus ride saves me money |
| 247 | The number 6 blue bus should be a little more frequent & should run a little later then 6:30. |
| 248 | The only reason I would be unlikely to use the Metro Expo Line is because it wouldn't go near where I live, so I wouldn't get the opportunity to use it to get to school |
| 249 | The parking is very limited. It is always hard to get parking. I have missed classes due to no parking. We pay way too much for parking decal and not have enough parking for students with decals. |
| 250 | The parking situation is very bad and needs to improved. The number of permits sold for parking must equal to parking spots available, not more. |
| 251 | The parking structure doesn't have enough student parking, most of the parking is for staff. |
| 252 | The parking structures get pretty hectic around 8am & a little before 12pm. Students tend to stay in the middle of driving lanes in the parking structure with their emergency lights on. This causes a lot of backed up traffic & unecessary wait times for a parking spot. Campus security should really do something about the flow of traffic within the parking structures. |
| 253 | The rapid 10 makes it also difficult to make it on time to school, especially the days of exams. I think the expo line would be a big relief for many of student coming from the city of South Central, Watts, and Compton because of the blue line connects to the expo line in Downtown L.A. Due to the heavy traffic on the freeway 10 and the over crowding in the bus many students would be glad the ride the expo line. |
| 254 | The Rapid 7 that runs from Santa Monica to Western and Wilshire to the Purple should run to 11 pm on Weekdays and should run on WEEKENDS. |
| 255 | The rapid is late alot |
| 256 | The renovation of the Pico bus stop in front of the SMC main campus is beautiful. I love how it displays the estimated time arrival of the buses. It is extremely helpful. Now, if only all bus stops had that. |
| 257 | The school needs more parking structures for students |

| 258 | The security in the big blue bus must be improved, I got my cellphone stolen by another student once. |
|-----|---|
| 259 | The service is great. The bus drivers are punctual, friendly, friendly and polite. All buses, from the blue line offer great service. |
| 260 | the smoking section right next to the awesome bike parking on pearl is disgusting. as a biker i can't stand arriving at school and getting off my bike in the giant ashtray that surrounds the bike parking area. plus, they all throw their cigarette butts everywhere on the ground, it's gross. |
| 261 | The student sticker for the blue bus should also apple for the metro buses, no 4, for example!!! |
| 262 | The timing between buses is good until it gets to 7pm. then the buses start taking too long to pass. There have been times that I've waited for more than an hour at night, during the time that makes me feel a little unsafe and secure. |
| 263 | The train will cause more congestion on the streets and more people. |
| 264 | the transfer from the Big blue bus to the metro rail is SO helpful |
| 265 | There are times of the day when you can't see the bus arrival screen at the bus stop from the glare of the sun. The bus does not stop where it should, sometimes it stops toward the front, sometimes way at the back, and the students start running to board the bus. |
| 266 | There has to be more buses to fit all the students that are going to and from the school. |
| 267 | There is not enough busses around the time most students get out. At 3:30 there is only 2 and till 3:45 there is another one which is too small |
| 268 | There needs more buses in SMC Campus bus stop(The bus leaves from SMC). Students always complain about it. |
| 269 | There needs to be more buses on the ocean park line and someone needs to monitor how many people get on the bus. Sometimes it's overcrowded and uncomfortable on line 7, 44, and 8. All buses that students at SMC use to get to school very often |
| 270 | there needs to be more parking available. If someone purchases a parking pass they should get a parking spot. I have on multiple occasions been unable to park even though I purchased a parking pass |
| 271 | There should be more big blue buses to campus and rom campus. Then there would be good with a bus that goes either on La Brea or on Wilshire, there are a lot of smc students that lives in this area, and if it did that would improve the problem with the full route 7 buses. |
| 272 | There should be more operating shuttles to and from the main campus so that students don't have to rely on other modes of transportation to get to class. For example, a shuttle should run from the performing arts campus to the bundy campus so that students don't have to take two different modes of public transportation to get to class. |
| 273 | there should be more smc bus 6,, and they should arrive on time and also have the larger buses |
| 274 | There should be some benefits or opportunities offered to those that are willing to carpool |
| 275 | There's a lot of cars. |
| 276 | They need to have more busses passed frequently to avoid any over crowded issues |
| 277 | They Need to make bigger buses because a lot of students pack the bus |
| 278 | Too crowded |
| 279 | Traffic is horrid |

| 280 | Traffic is really bad and parking is overcrowded but commuting to school is good compared to other schools. |
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| 281 | Transportation is good, overall. The SMC shuttle is very useful, always on time, and has enough space. It would be good if there were a night schedule, though. |
| 282 | transportation is really good and safe. but i feel that buses should be kept clean |
| 283 | Very hard to find out how to take the bus, where it stops, where to change etc |
| 284 | Very nice |
| 285 | Waiting to get the bus on the evening going home is very difficult because everyone wants to go home and everyone is crowded waiting for the bus. |
| 286 | We need more blue busses to run more often for students, and the line 14 yo run more often too, to be able to get to campus, sometimes I only have class there and the only bus I take is the 14 to make it easier for myself. |
| 287 | We need more parking structures! |
| 288 | We need to keep the free rides to and from school from the blue bus company |
| 289 | We should have parking spaces for carpooling cars in the student parking lot |
| 290 | Wish it was fast and simple |
| 291 | women are not safe in this city. it doesn't matter where, it's just not safe. |
| 292 | work your best and not worst |
| 293 | Would it be possible to add parking? |
| 294 | ya it would be nice if the metro passed near my house |
| 295 | YAY I HATE THE BUS. |