

# Final Report for Fall 2021 SMC Student Needs and Experiences Survey

## Response Counts



Totals: 1,087

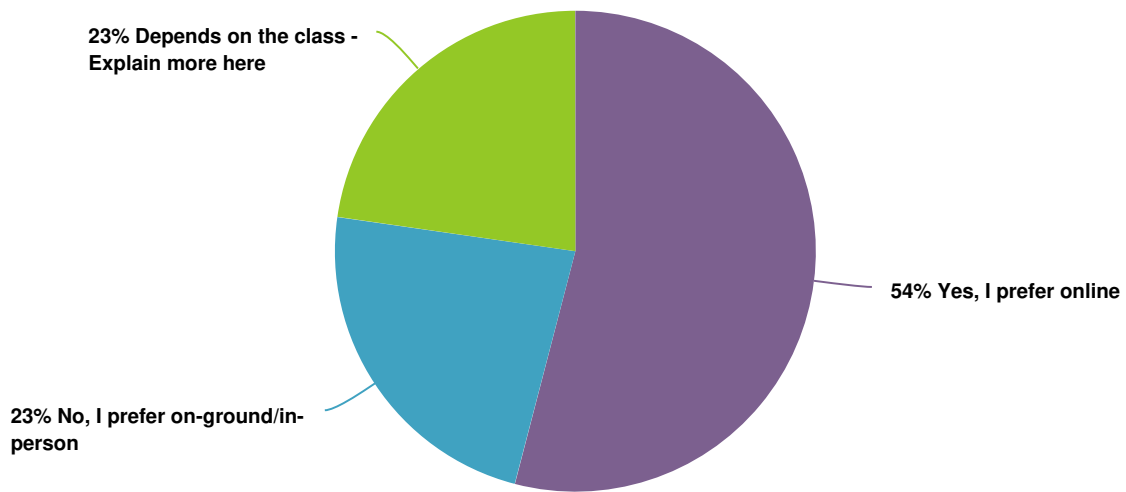
# 1. What are your plans for enrollment for Spring 2022?




	Already registered for courses/definitely plan to enroll	I may enroll	I will definitely not enroll	Responses
At Santa Monica College Count Row %	904 87.6%	97 9.4%	31 3.0%	1,032
At a community college other than SMC Count Row %	192 23.4%	105 12.8%	522 63.7%	819
At a four-year college or university Count Row %	175 21.3%	170 20.7%	475 57.9%	820
Totals Total Responses				1032

2. How likely are you to enroll in an on-ground (in-person) class at SMC in the future?

	Definitely	Probably	Possibly	Probably Not	Definitely Not	Responses
In Winter 2022 and/or Spring 2022 terms Count Row %	266 25.8%	131 12.7%	167 16.2%	197 19.1%	271 26.3%	1,032
During the pandemic in general Count Row %	172 17.8%	123 12.7%	179 18.5%	221 22.8%	273 28.2%	968
After the COVID-19 pandemic Count Row %	348 35.8%	165 17.0%	217 22.3%	144 14.8%	97 10.0%	971
<b>Totals</b> Total Responses						1032

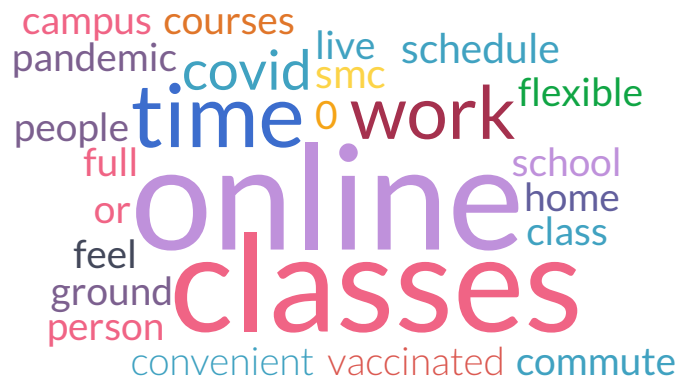
3. In general, do you prefer online classes, even if an on-ground/in-person version of the class is available?



Value		Percent	Responses
Yes, I prefer online		54.0%	561
No, I prefer on-ground/in-person		23.2%	241
Depends on the class - Explain more here		22.7%	236

Totals: 1,038

4. Why are the reasons and factors why you are not planning to enroll in any on-ground (in-person) courses at SMC?



An analyses of the 500+ open-ended responses indicate the most frequently cited reason for **not wanting to enroll in an onground** class are:

- Online offers more flexibility and convenience
- Distance and transportation challenges
- Health concerns
- Prefer online format and delivery of instruction
- Costs associated with being onground is higher (transportation, parking, living away from parents, etc.)

The following reasons were not as frequently cited, but offered different insight:

- Childcare issues
- Online mitigates social anxiety
- Not vaccinated, not allowed to take onground class

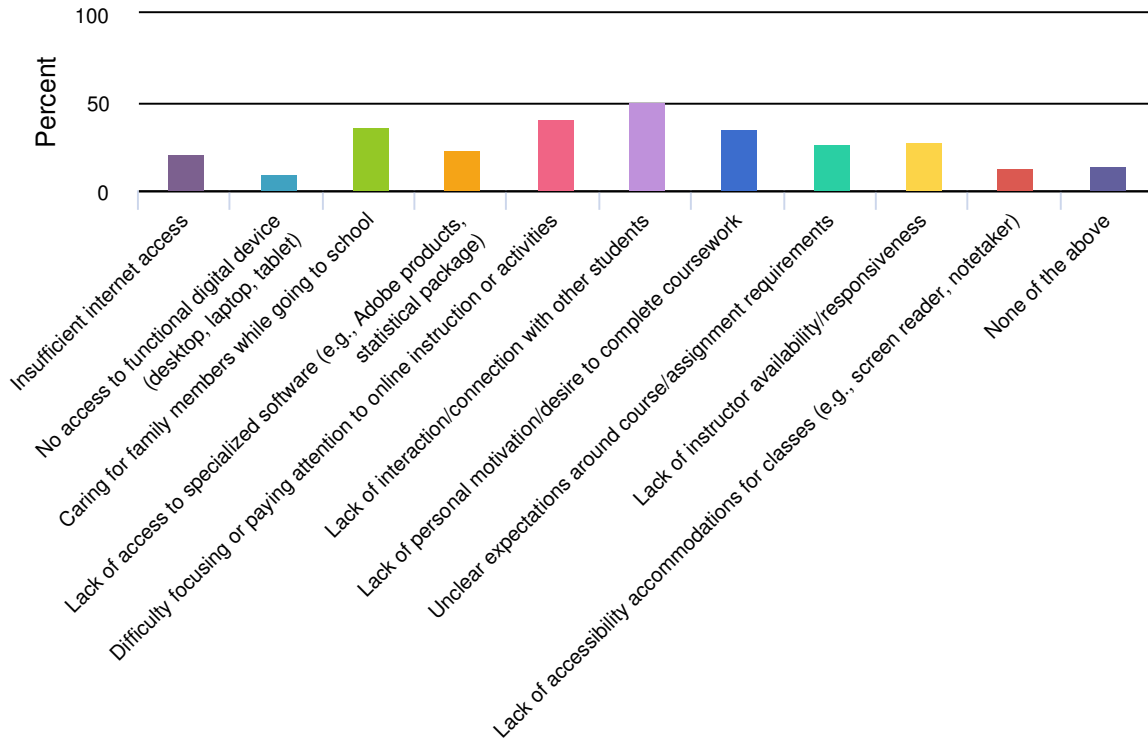
5. Please indicate your level of agreement for the following statements about SMC's response to the COVID-19 pandemic:












	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable	Responses
SMC has shown they care about me during the COVID-19 pandemic. Count Row %	553 56.3%	358 36.5%	29 3.0%	17 1.7%	25 2.5%	982
My instructors have shown care and concern for me during the COVID-19 pandemic. Count Row %	486 49.5%	383 39.0%	56 5.7%	26 2.6%	31 3.2%	982
SMC has provided me adequate support and resources during the COVID-19 pandemic. Count Row %	529 53.9%	355 36.2%	50 5.1%	20 2.0%	28 2.9%	982
SMC has communicated information effectively to me regarding changes due to the pandemic and available resources and services during the pandemic. Count Row %	546 55.7%	353 36.0%	44 4.5%	20 2.0%	17 1.7%	980
Overall, I am satisfied with SMC's response to the COVID-19 pandemic. Count Row %	540 55.3%	345 35.3%	50 5.1%	25 2.6%	17 1.7%	977
<b>Totals</b> Total Responses						982





6. Which of the following challenges do you face while learning remotely? Check all that apply.



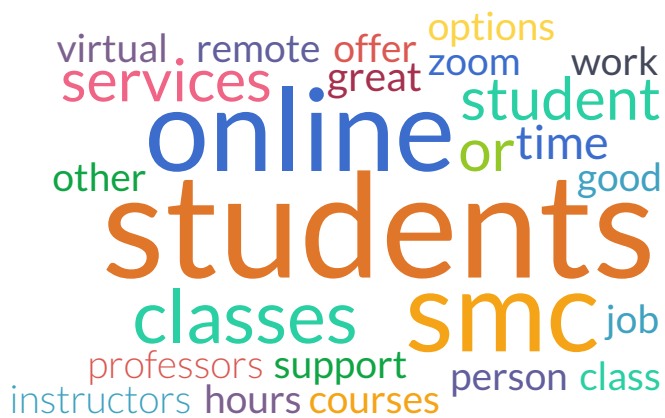
Value		Percent	Responses
Insufficient internet access		20.4%	200
No access to functional digital device (desktop, laptop, tablet)		9.5%	93
Caring for family members while going to school		36.4%	357
Lack of access to specialized software (e.g., Adobe products, statistical package)		22.6%	222
Difficulty focusing or paying attention to online instruction or activities		40.4%	397
Lack of interaction/connection with other students		50.7%	498
Lack of personal motivation/desire to complete coursework		35.4%	348
Unclear expectations around course/assignment requirements		26.3%	258
Lack of instructor availability/responsiveness		27.4%	269
Lack of accessibility accommodations for classes (e.g., screen reader, notetaker)		12.8%	126
None of the above		14.3%	140

7. SMC will be offering both remote and in-person student services in Spring 2022. Which mode of services do you prefer for each of the following support services?

	Virtual or online	In person	Mixed, virtual/online and in person options	Responses
Academic counseling Count Row %	428 45.5%	123 13.1%	390 41.4%	941
Admissions and Records Count Row %	440 47.2%	134 14.4%	359 38.5%	933
Instructional support (tutoring, writing lab, SI, etc.) Count Row %	377 40.3%	187 20.0%	371 39.7%	935
Career Center Count Row %	398 42.8%	164 17.6%	368 39.6%	930
Center for Students with Disabilities Count Row %	333 36.6%	168 18.4%	410 45.0%	911
Center for Wellness and Wellbeing Count Row %	331 36.1%	168 18.3%	417 45.5%	916
International Education Center Count Row %	346 38.4%	133 14.7%	423 46.9%	902
Financial aid Count Row %	376 40.6%	132 14.3%	417 45.1%	925
Library Count Row %	256 27.6%	299 32.3%	372 40.1%	927
Student Health Center Count Row %	280 30.6%	222 24.3%	412 45.1%	914

	Virtual or online	In person	Mixed, virtual/online and in person options	Responses
Special Programs (EOPS, Black Collegians, Adelante, Scholars, Veteran Resource Center) Count Row %	329 35.9%	153 16.7%	435 47.4%	917
Transfer Center Count Row %	340 36.9%	163 17.7%	419 45.4%	922
Totals Total Responses				941

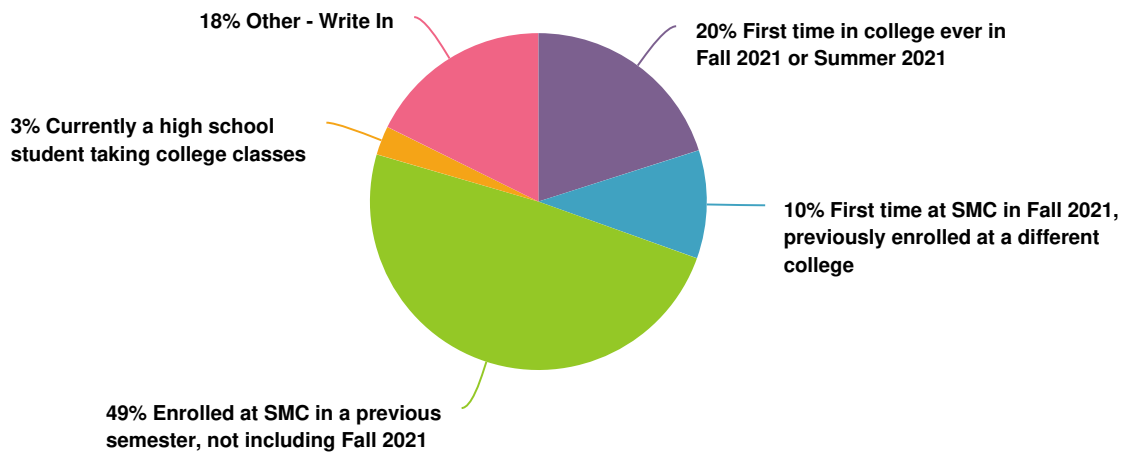
8. How can SMC improve its instructional and student support services in the virtual/remote environment?



The following "themes" were the most commonly cited responses among the 577 open-ended responses to the question.

- Be more responsive (faculty, support services, etc.)
- Increase tutoring and academic support
- Increase availability and access to instructors
- More flexibility in deadlines for class assignments
- Extended hours of operations for services, including weekends
- Improved communication from instructors about classroom policies and expectations
- Demonstrate more care and empathy for students
- Continue offering online classes, including fully asynchronous options
- Improve appointment scheduling system for services
- Increase technology competencies and skills of faculty and staff

9. Which of the following enrollment statuses best describes you?

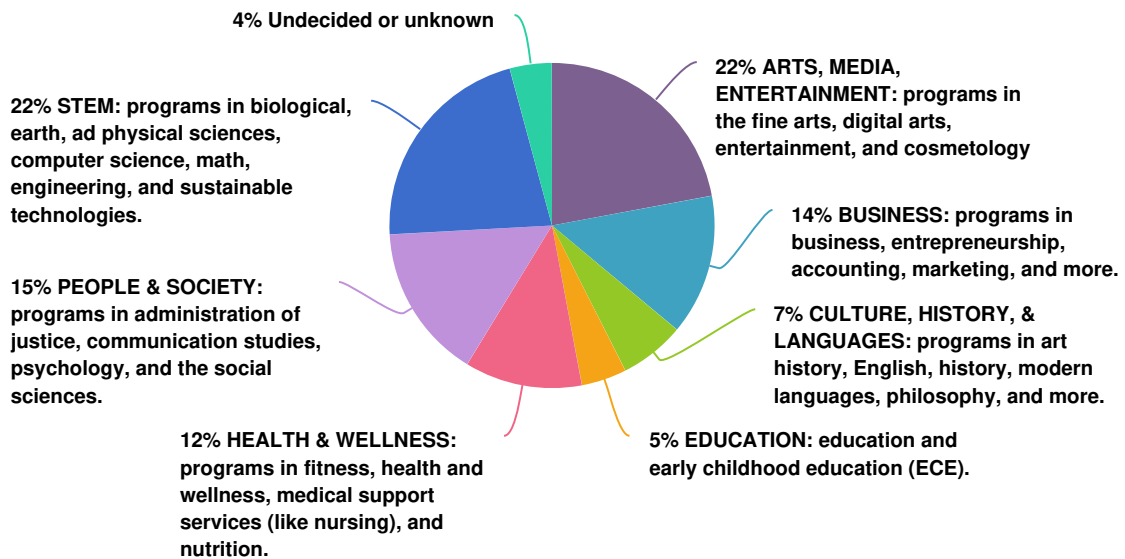










Value	Percent	Responses
First time in college ever in Fall 2021 or Summer 2021	20.1%	217
First time at SMC in Fall 2021, previously enrolled at a different college	10.4%	112
Enrolled at SMC in a previous semester, not including Fall 2021	49.1%	530
Currently a high school student taking college classes	2.8%	30
Other - Write In	17.7%	191

Totals: 1,080



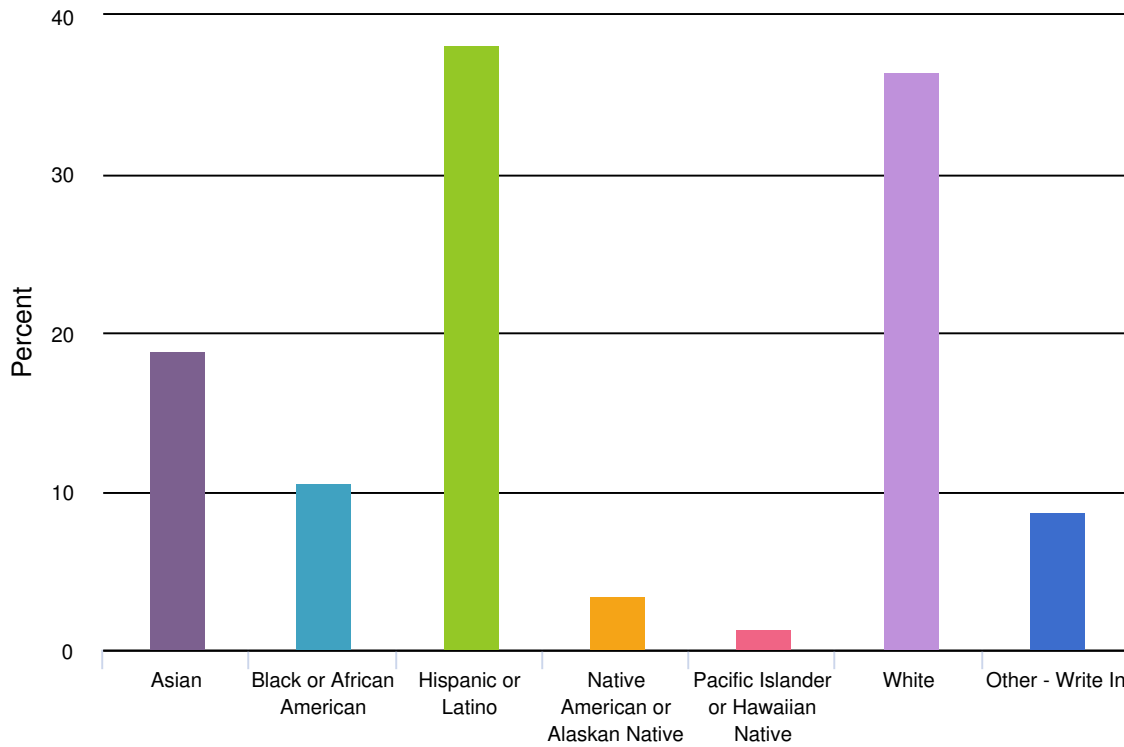
10. While studying at SMC, what are you interested in learning more about? What is your area of interest? An Area of Interest is a broad category that groups together related academic and career pathways (for degrees, certificates, transfer, and/or employment). Which of the following Areas of Interest most closely reflect your current interest?



Value		Percent	Responses
ARTS, MEDIA, ENTERTAINMENT: programs in the fine arts, digital arts, entertainment, and cosmetology		22.1%	238
BUSINESS: programs in business, entrepreneurship, accounting, marketing, and more.		14.0%	151
CULTURE, HISTORY, & LANGUAGES: programs in art history, English, history, modern languages, philosophy, and more.		6.5%	70
EDUCATION: education and early childhood education (ECE).		4.5%	49
HEALTH & WELLNESS: programs in fitness, health and wellness, medical support services (like nursing), and nutrition.		11.7%	126
PEOPLE & SOCIETY: programs in administration of justice, communication studies, psychology, and the social sciences.		15.4%	166
STEM: programs in biological, earth, and physical sciences, computer science, math, engineering, and sustainable technologies.		21.7%	234
Undecided or unknown		4.2%	45

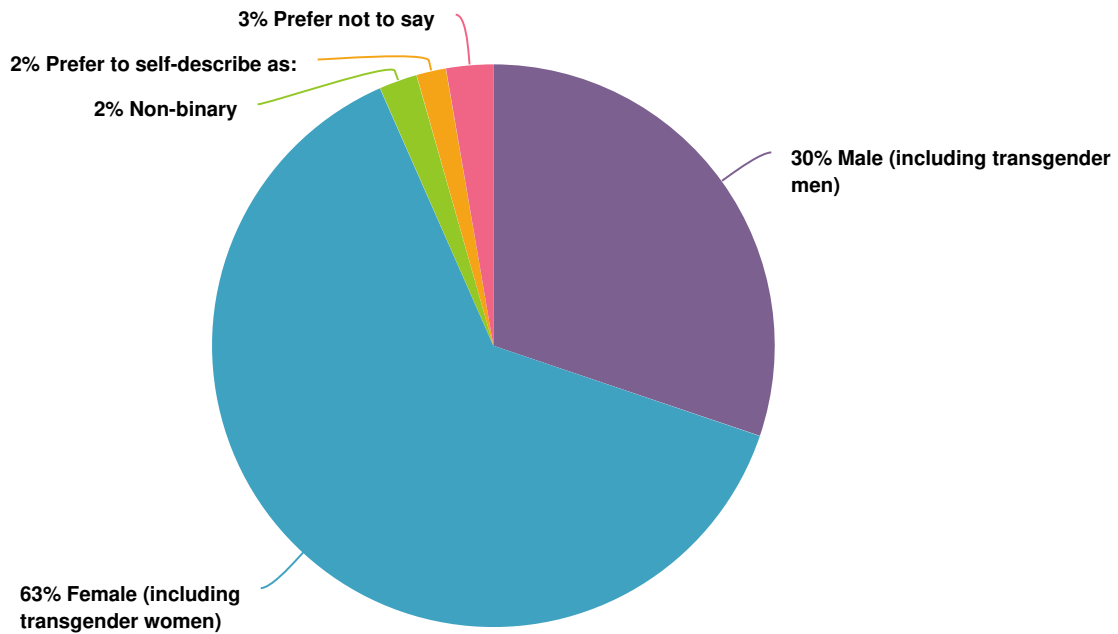
Totals: 1,079






### 11. What is your race/ethnicity? Check all that apply



Value	Percent	Responses
Asian	18.9%	204
Black or African American	10.6%	114
Hispanic or Latino	38.2%	411
Native American or Alaskan Native	3.4%	37
Pacific Islander or Hawaiian Native	1.3%	14
White	36.5%	393
Other - Write In	8.7%	94

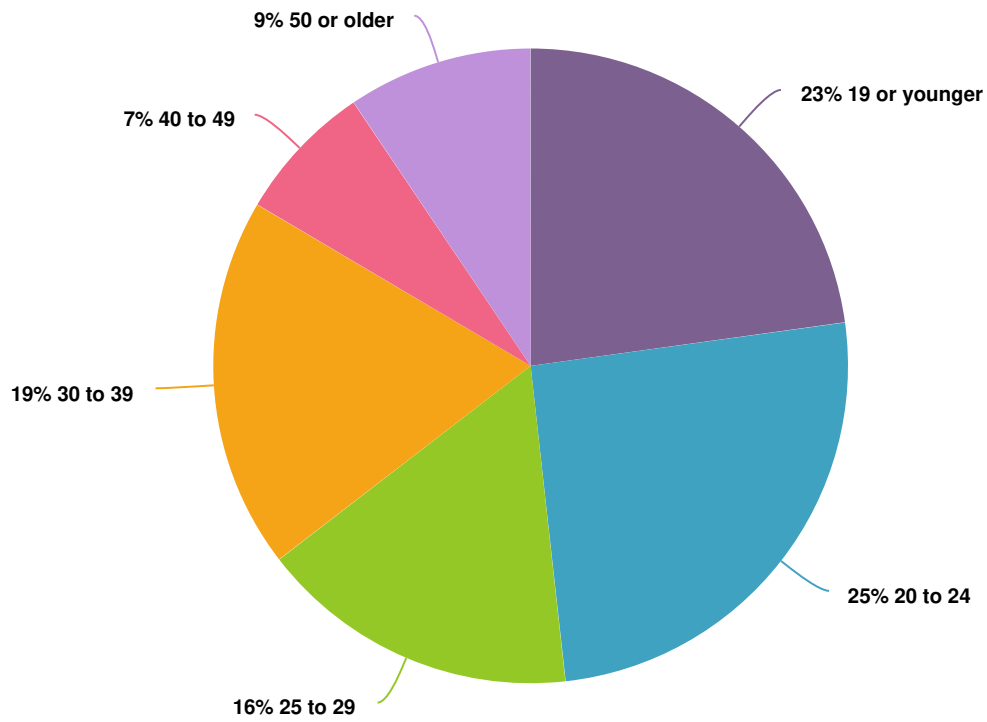
## 12. How would you describe your gender?



Value		Percent	Responses
Male (including transgender men)		30.2%	326
Female (including transgender women)		63.2%	683
Non-binary		2.2%	24
Prefer to self-describe as:		1.7%	18
Prefer not to say		2.7%	29

Totals: 1,080

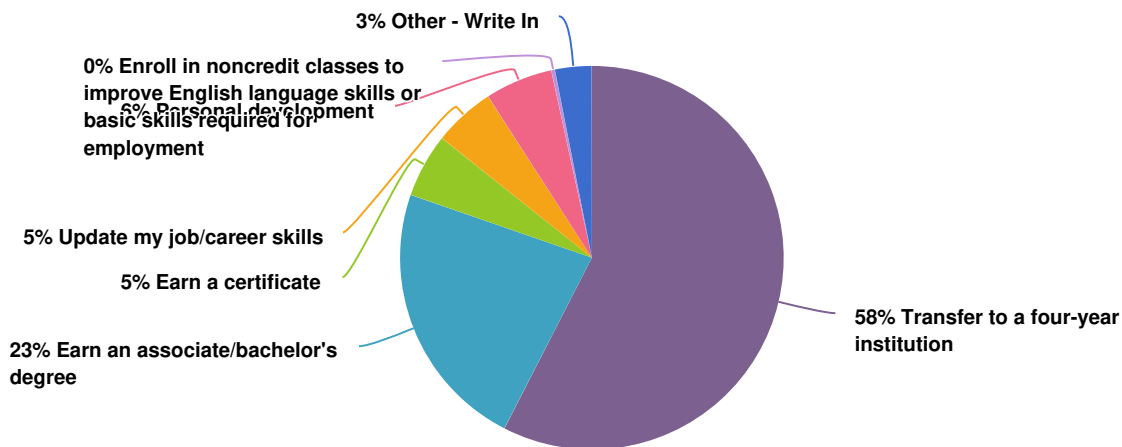
### 13. What is your age?



Value	Percent	Responses
19 or younger	22.8%	247
20 to 24	25.4%	275
25 to 29	16.3%	176
30 to 39	18.9%	204
40 to 49	7.1%	77
50 or older	9.4%	102

Totals: 1,081

### 14. What is your primary goal for enrolling at SMC?



Value	Percent	Responses
Transfer to a four-year institution	57.6%	622
Earn an associate/bachelor's degree	22.8%	246
Earn a certificate	5.4%	58
Update my job/career skills	5.2%	56
Personal development	5.7%	61
Enroll in noncredit classes to improve English language skills or basic skills required for employment	0.3%	3
Other - Write In	3.1%	33

Totals: 1,079