# Santa Monica College Personnel Commission Regular Meeting Agenda April 18, 2023 - 12:00 p.m.

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# Santa Monica College Personnel Commission Regular Meeting Agenda April 18, 2023 - 12:00 p.m.

DEPARTMENTS: PLEASE POST
3400 Airport/SBDC: Sasha King
Academic Affairs: Sharon Thomas
Accounts Payable: Cherry Aquino
Admissions & Records: Esau Tovar
African American Center: Sherri Bradford

Athletics: Theresa Tang
Auxiliary Services: Ofelia Meza
Bundy: Beverly Redd-Walker
Business Department: Peter Murray
Campus Police Office: Jennifer Jones
Campus Store: Elease Juarez
Career Services: Vicky Rothman

Cashier's Office: Veronica Romo
Center for Media & Design: Angela Valentine

Community Education: Counseling Office:

Custodian Time Clock: Anthony Williams Disabled Students Center: Nathalie Laille Early Childhood Ed.: L. Manson Emeritus Department: V. Rankin-Scales English Dept.: Martha Hall

EOP&S: Nick Mata ESL Office: Jocelyn Alex Events Office:

Faculty Association: Peter Morse
Financial Aid Office: Sandra Hernandez
Health Sciences: Clarenda Stephens
Health Office: Nancy Alfaro
HSS: Carolyn Baugh
Institutional Research:
International Education Center: Ana Jara

KCRW:

Latino Center: Maria Martinez

Madison: Gail Johnson Maintenance/Operations: Kasey Garland

Malibu: Angela Bice Math Village: Kristina Fukuda Media Center: L. Nakamura Modern Language: Travis Grant Music: Lori Geller

 ${\tt Outreach~\&~Recruitment:~Giselle~Gradilla}$ 

Payroll: Ian Fraser Science: Ingrid Cardwell Student Life: Amelia Trejo Superintendent/Presidents Office: L. Kilian

STEM: Vanan Yahnian Theater Arts: Judy Louff W& ED/Bundy: Tricia Ramos ADMINISTRATORS AND

MANAGERS

Emeritus: Guadalupe Salgado Noncredit Programs: Scott Silverman Facilities: Dennis Biddle HR: Tre'Shawn Hall-Baker Info Tech: Marc Drescher IEC: N. Pressian

Instructional Technology:
Maintenance:

Terry Kamibayashi

Operations: Justin Carter

Darryl Gray

Felicia Hudson

Robert Villanueva Receiving: Lisa Davis

Supplemental Instruction:
Wendi DeMorst

SUPERINTENDENT/PRESIDENT AND SENIOR STAFF

Superintendent/President: Kathryn Jeffery

Executive VP:

VP Academic Affairs:

VP Business/Admin: Chris Bonvenuto VP Enroll. Services: T. Rodriguez

VP Human Resources: Sherri Lee-Lewis
VP Student Affairs: M. Tuitasi

Senior Director Government Relations & Institutional

Communications: Don Girard
Community Relations: Kiersten Elliott
Public Information: Grace Smith

PUBLIC POSTING LOCATION

Online: www.smc.edu

**EMPLOYEE ORGANIZATIONS** 

CSEA Labor Rep.: Ciera Chilton

CSEA Chapter Pres.: Cindy Ordaz

CSEA Chapter 1st V.P.: Martha Romano CSEA Chapter 2nd V.P.: Kennisha Green

CSEA Chapter 2nd V.P.: Kennisha Green CSEA Chief Job Steward: Lee Peterson

CSEA Treasurer: Dagmar Gorman

CSEA Secretary: Judith Mosher

CSEA Chief Development Officer:

Luis Martin

CSEA Communications Officer: SMC POA President: Officer Cadena

Management Association: Scott Silverman

#### IF YOU NEED AN ACCOMMODATION

Written requests for disability-related modifications or accommodations that are needed in order to participate in the Commission meeting are to be directed to the Personnel Commission Office as soon in advance of the meeting as possible.

Revised 4/13/2023

#### PUBLIC PARTICIPATION FOR VIRTUAL MEETINGS

During the COVID-19 (Coronavirus) Global Pandemic, the Board of Trustees has determined in accordance with Government Code Section 54953 that as a result of the ongoing emergency that meeting in person would present imminent risks to the health and safety of the attendees at public meetings. The Zoom format used for College public meetings ensures public participation and provides an opportunity for the public to directly address the body. Members of the public have the right to request to make public comments until such time as the public comment period is over. Members of the public may address the Committee and public participation can occur in one of two ways. Members of the public can submit written comments to be read during the public meeting or they may speak during the Zoom meeting.

Individuals wishing to speak or submit written comments to be read at the meeting are requested to send an email to <a href="mailto:personnel commission@smc.edu">personnel commission@smc.edu</a>, by no later than 11:30 a.m. on Tuesday, April 18. The email should include the following information:

Name
Department (optional)
Topic or Agenda Item # to be addressed
Comments to be read (if submitting written comments)

# Instructions for Speaking to the Commission through Zoom

Speakers may address any specific agenda item or may provide general comments during the "Public Comments" period. When it is time for the speakers to address the Commission, their name will be called and the microphone on their Zoom account will be activated. A speaker's Zoom Profile should match their real name to expedite this process. After the comment has been given, the microphone for the speaker's Zoom profile will be muted. All public comments will be subject to the general rules set forth below.

Five minutes is allotted to each speaker per topic. If there are more than four speakers on any topic or item, the Commission reserves the option of limiting the time for each speaker. A speaker's time may not be transferred to another speaker.

Each speaker is limited to one presentation per specific agenda item before the Commission, and to one presentation per Commission meeting on non-agenda items.

Five minutes is allotted to each speaker per topic for general public comments. The speaker must adhere to the topic. Individuals wishing to speak during the Public Comments will be called upon during Public Comments.

Any person who disrupts, disturbs, or otherwise impedes the orderly conduct of any meeting by uttering loud, threatening, or abusive language or engaging in disorderly conduct, shall, at the discretion of the presiding officer or majority of the Committee, be requested to be orderly and silent and/or removed from the meeting.

No action may be taken on items of business not appearing on the agenda.

Reference: Merit Rule 2.2.8

Government Code sections 54954.2, 54954.3, 54957.9

Public Session: 12:00 p.m.

- I. Organizational Functions
  - a. Call to Order
  - b. Roll Call

Commissioner	Present	Absent
Dr. Joseph Metoyer Jr., Chair		
Joy Abbott, Vice Chair		
Barbara Greenstein		
Deborah Jansen		
Lawrence Leone		

- c. Director's Report
- d. Public Comments: Non-Actionable Items from those in attendance.
  - i. Recognition of Employee Longevity-April 2023

# **5 YEARS**

Daniel Perdomo, Accounting Specialist, Fiscal Services

# 15 YEARS

Cindy Ordaz, Administrative Assistant II, Operations

# 25 YEARS

Miguel Reyes, Information Systems Administrator, Academic Computing

- e. Comments from the Vice President of Human Resources
- f. Comments from the CSEA Chapter 36 Representative
- g. Comments from the Management Association President
- h. Comments from the Personnel Commission Staff
- i. Comments from the Personnel Commissioners

# II. Agenda Reports: Major Items of Business

Report Number	Subject	Page Number
1	Second Reading of Amendment to Rules and Regulations of the Classified Service – Chapter 7: Merit Rules Section 7.4.4	4
2	Personnel Commission Budget Fiscal Year 2023-2024: Presentation of the Initial Personnel Commission Budget for Fiscal Year 2023-2024. First Reading. (No Formal Action Will Be Taken At This Meeting)	5
3	New Class Description and Salary Allocation: IT User Support Manager	7
4	New Class Description and Salary Allocation: Events Scheduling Specialist	
5	Retitle: Instructional Designer to Instructional & Universal Designer	
6	New Class Description and Salary Allocation: Director of Facilities Programming	27

# III. Consent Agenda: All items to be considered and approved in one motion unless removed by a Commissioner for discussion

Report Number	Subject	Page Number				
7	Certification of Seniority List: Associate Programmer Analyst	37				
8	Ratification of Limited Term Assignments					
9	Appointments to Limited Term Positions					
10	Appointments to Provisional Assignments	41				
	Examination Schedule:					
	Administrative Assistant II					
	Director of Facilities Programming					
	Events Scheduling Specialist (Promo)					
11	Program Specialist (Promo)	42				
	Student Services Assistant (Promo)					
	Student Services Clerk					
	Student Services Specialist					
	Veterans' Resource Specialist					
12	Ratification of Working Out Of Class Assignments	43				
	Ratification of Meeting Minutes:					
12	February 15, 2023	1.0				
13	March 1, 2023	46				
	March 15, 2023					
	Ratification of Eligibility Lists:					
	Community College Police Sergeant					
	DSPS Specialist					
14	Grounds Equipment Operator (Promo)	47				
	Grounds Equipment Operator (Open)					
	Human Resources Technician (Additions to Existing Eligibility List)					
	Transportation Operations Coordinator (Promo)					
	Extension of Eligibility Lists:					
	Administrative Assistant I					
	Administrative Assistant II (Promo)					
	Administrative Assistant II (Open)					
	Community College Police Captain					
15	Cosmetology Assistant					
	Grounds Worker					
	Lead Custodian					
	Lead Receiving, Stockroom and Delivery Worker					
	Outreach and Recruitment Specialist (Open)					
	Web Services Coordinator					
16	Personnel Commission Project Status Report	50				

# IV. Adjournment

Agenda Report Number	1
	Second Reading of Amendment to Rules and Regulations of the
Subject	Classified Service – Chapter 7:
	Merit Rules Section 7.4.4
Date	April 18, 2023
То	Members of the Personnel Commission
Гиомо	Carol Long,
From	Director of the Personnel Commission

Proposed changes to Chapter 7: Merit Rules Section 7.4.4 are attached for a Second Reading.

Recommendations were developed with input from the Merit Rules Advisory Committee. Goals of these changes include updating and clarifying processes, and ensuring language is in compliance with the Education Code and applicable bargaining agreements.

#### 7.4.4 COMPENSATION

- A. When a regular employee is given a limited-term appointment in a second class in lieu of all or part of <u>his/her(heir)</u> regular appointment, the rate of pay shall be determined as follows:
  - For assignments at a higher salary range, see Rule 12.2.7 (Salary on Promotion).
  - For assignments at the same salary range, or lower salary see Rule 42.2.12 employees shall be placed on receive the same salary range and step as their current permanent assignment.
  - For assignments at a lower range, see Rule 12.2.9 12.2.8 (Salary on Demotion). Represented employees shall follow the provisions of their applicable collective bargaining agreement.

Disposition by the Committee	
Motion Made By	
Seconded By	
Ayes	
Nays	
Abstentions	
Amendments/Comments	

Agenda Report Number	2
	Personnel Commission Budget Fiscal Year 2023-2024:
Cubicat	Presentation of the Initial Personnel Commission Budget for
Subject	Fiscal Year 2023-2024. First Reading.
	(No Formal Action Will Be Taken At This Meeting)
Date	April 18, 2023
То	Members of the Personnel Commission
[wowe	Carol Long,
From	Director of the Personnel Commission

Attached is the proposed budget for the operation of the Personnel Commission Office for Fiscal Year 2023-2024, submitted to the Personnel Commission for review and discussion by the Director of the Personnel Commission.

In accordance with Merit Rule 2.4.1 (A), the Director of the Personnel Commission shall prepare and submit to the Commission a proposed operating budget for the next ensuing fiscal year. The budget shall be submitted for a first reading no later than the appropriate Commission meeting in April.

# **Summary**

The attached Personnel Commission budget for Fiscal Year 2023-24 reflects the following adjustments against the prior year's budget:

- 19% increase in total salary and benefits due to the following changes:
  - Negotiated and Board approved salary increases for CSEA represented classifications
  - o Mandatory increase in employee benefits
  - o Increases in medical benefits for Personnel Commissioners as mandated by CalPERS
  - o Mandatory step and column increases in salary
- 3.5% increase in Total Operating Expenses due to anticipated increases in software licensing

Overall, the Personnel Commission is requesting an 18.5% increase to our budget for Fiscal Year 2023-2024.

# PERSONNEL COMMISSION BUDGET 2023-24

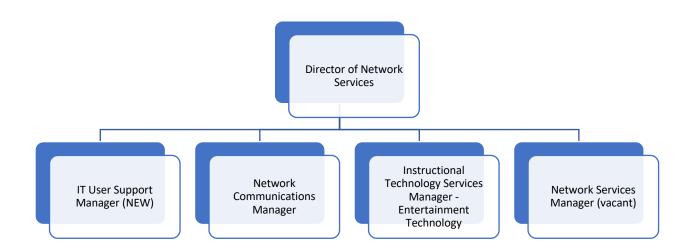
Description	Object	2022-23	2023-24		Difference	% Change	Remarks
Administrative & Management	2110	\$ 464,868.00	\$ 449,061.00	\$	(15,807.00)	-3.4%	Step and Column/Change in FTE
Clerical	2120	\$ 570,899.00	\$ 747,510.00	\$	176,611.00	30.9%	Negotiated increases/Step and Column
Clerical Hourly (Temporary Staff)	2323	11,000.00	11,000.00	\$	-		
Clerical Overtime	2324	2,000.00	2,000.00	\$	-		
Personnel Commissioners	2380	7,725.00	7,725.00	\$	-		
Other Classified Hourly	2393	0.00	0.00	\$	-		
Benefits (Staff)	Various	\$ 526,981.00	\$ 668,498.00	\$	141,517.00	26.9%	CalPERS-Mandated
Benefits (Commissioners)	Various	\$ 84,288.00	\$ 98,805.00	\$	14,517.00	17%	CalPERS-Mandated
Total Salary & Benefits		\$ 1,667,761.00	\$ 1,984,599.00	\$	316,838.00	19.0%	]
Supplies	4550	\$ 4,396.00	\$ 4,396.00	Ş	-		
Mileage	5210	\$ 150.00	\$ 150.00	\$	-		
Conf./Training/Staff Development	5220	\$ 6,200.00	\$ 6,200.00	\$	-		
Meeting Reimbursements	5241	\$ -	\$ -	\$	-		
Meals/Catering for Raters	5242	\$ 2,000.00	\$ 2,000.00	\$	-		
Dues & Memberships	5310	\$ 5,500.00	\$ 5,500.00	\$	-		
Repairs & Equipment Maintenance	5650	\$ 400.00	\$ 400.00	\$	-		
Legal	5730	\$ 15,000.00	\$ 15,000.00	\$	-		
Off Campus Printing	5820	\$ -	\$ -	\$	-		
Advertising	5830	\$ 6,500.00	\$ 6,500.00	\$	-		
Software Licensing	5840	\$ 16,400.00	\$ 18,400.00	\$	2,000.00		Increase NeoGov software license
Postage	5850	\$ -	\$ -	\$	-		
Other Contract Services	5890	\$ -	\$ -	\$	-		]
Total Operating Expenses		\$ 56,546.00	\$ 58,546.00		\$2,000.00	3.5%	
Total Budget		\$ 1,724,307.00	\$ 2,043,145.00	\$	318,838.00	18.5%	1

Agenda Report Number	3		
Cubicot	New Class Description and Salary Allocation:		
Subject	IT User Support Manager		
Date	April 18, 2023		
То	Members of the Personnel Commission		
F	Carol Long,		
From	Director of the Personnel Commission		
Ву	John Linke, Supervising Personnel Analyst		

# **BACKGROUND**

Attached for your approval is a new classification description and salary allocation for **IT User Support Manager**.

Information Technology has requested the creation of a new classification that will plan, organize, and manage College-wide end user technology support operations. These functions are currently being supervised by two separate managers within IT and are being consolidated under a single role to align operations with the IT Master Plan and enhance operational consistency across District sites. This new role will report to the Director of Network Services.



# **METHODOLOGY**

Personnel Commission staff discussed this new role with Matthew Kiaman, Director of Network Services and Marc Drescher, Chief Director of Information Technology. Discussions took place to define and clarify the parameters of the proposed classification, and to make an initial recommendation as to whether the proposed job duties fit into an existing classification, or if further study was needed to assess the need for a new classification. Following discussion and review of job duties submitted and labor market research, a list of job duties was finalized, along with a list of knowledge, skills, and abilities (KSAs). Reporting relationships were defined, and recommendations for minimum requirements were discussed and compared with other related classifications.

A job evaluation and external salary study were conducted to identify similar roles in comparable agencies. Internal comparisons were also reviewed to ensure proper alignment with, and delineation from, related IT classifications. Once the duties were finalized, Commission staff prepared the class description and salary proposal, and sent recommendations for review by senior leadership.

Commission staff will conduct further meetings with Department management prior to opening recruitment, in order to gather and analyze documentation for developing a recruitment plan and creating test content.

# **RESULTS**

Key factors in determining the need for a new classification consist of the knowledge required for the position, scope and effect of work, level of complexity, nature and purpose of contacts in the course of work, and level of decision-making. Incumbents in this classification will:

- Direct the day-to-day operations of the IT help desk by monitoring related metrics and ensuring problem resolution to provide effective and customer focused support of District student and employee computing resources; forwards issues to other IT areas as appropriate.
- Manage the implementation and maintenance of servers and cloud-based applications related to end user computing.
- Administer the IT service management system and ensure service level agreements are being met.

A comprehensive salary survey of 16 comparable agencies was conducted to examine industry trends and determine current salary ranking. This survey yielded several strong to moderate matches as indicated on the next page, with some variability in assigned functions but with comparable levels of responsibility.

AGENCY	JOB TITLE	MIN	MAX	MEDIAN*	STUDENT FTE	GF REVENUE ACTUAL
Santa Monica College	IT User Support Manager (proposed)	\$9,317	\$11,325	\$10,321	22,135	\$244M
City of Santa Monica	Client Services Supervisor	\$9,100	\$11,235	\$10,168	NA	\$320M
El Camino College	Technical Services Supervisor	\$8,907	\$11,538	\$10,223	16,062	\$182M
Los Angeles CCD	Technology Service Desk Manager	\$9,452	\$11,709	\$10,580	83,138	\$925M
Riverside CCD	Service Desk Manager	\$8,766	\$10,673	\$9,719	29,941	\$350M
Ventura County CCD	Technology Support Services Supervisor	\$7,160	\$9,934	\$8,547	26,232	\$245M
	Average	\$8,677	\$11,018	\$9,847		
	25th Percentile	\$8,766	\$10,673	\$9,719		
	50th Percentile	\$8,907	\$11,235	\$10,168		
	75th Percentile	\$9,100	\$11,538	\$10,223		
	80th Percentile	\$9,170	\$11,572	\$10,294		
	90th Percentile	\$9,311	\$11,641	\$10,437		
	SMC % RANK	90.4%	57.4%	81.8%		
	SMC Differences From AVG	6.9%	2.7%	4.6%		
	SMC Differences From MED	4.4%	0.8%	1.5%		

<sup>\*</sup>The midpoint or 50th percentile of data; a calculation that is not as susceptible to extreme high or low values in a dataset, as compared to the average. Due to variability in the number of steps per range in comparable agencies, the median provides a more accurate comparison between agencies.

# **SALARY ALLOCATION**

Based on external market data presented above, it is recommended that salary for the IT User Support Manager be allocated to Range M29 (\$9,317 to \$11,325 per month) on the Classified Management Salary Schedule, based on *current* SMC management pay ranges and market percentile ranking. This will place the median salary at the 81st percentile, which satisfies the District's target of 70th percentile. Allocating the salary one range lower (Range M28, \$9,096 to \$11,056 per month) will result in a median salary at the 45th percentile, which is below the District's 70th percentile target.

The following chart shows related classifications in this job discipline and current salary allocation for each classification. As noted in the chart on the next page, further review of management jobs paid below the proposed new role is recommended.

JOB TITLE	RANGE	MIN	MAX	% DIFFERENCE BETWEEN LEVELS
Chief Director of IT	A21	\$14,816	\$16,335	15.77%
Director of Network Services	A15	\$12,798	\$14,110	30.82%
Information Systems Security Officer	M31	\$9,783	\$11,891	0.00%
Management Information System (MIS)  Manager	M31	\$9,783	\$11,891	5.00%
IT User Support Manager (Proposed)	M29	\$9,317	\$11,325	2.43%
Network Services Manager <sup>1</sup>	M28	\$9,096	\$11,056	19.59%
Network Services Support Analyst	47	\$7,606	\$9,244	1.64%
Network Communications Manager <sup>1</sup>	M20	\$7,483	\$9,096	0.00%
Instructional Technology Services Manager	M20	\$7,483	\$9,096	0.00%
Instructional Technology Services Manager - Entertainment Technology <sup>1</sup>	M20	\$7,483	\$9,096	8.46%
Senior Technology User Support Specialist	43	\$6,899	\$8,385	5.01%
Network Communications Technician I	41	\$6,570	\$7,986	4.19%
Technology Logistics Manager	M13	\$6,306	\$7,665	11.12%
Academic Computing Instructional Specialist	35	\$5,675	\$6,899	

<sup>&</sup>lt;sup>1</sup> Further review recommended

The proposal for this new classification was sent for review to Department leadership, Business Services, Human Resources, and the College Superintendent/President.

# **RECOMMENDATION**

It is recommended that the Commission approve the attached new class description and salary allocation for IT User Support Manager.

Disposition by the Committee	
Motion Made By	
Seconded By	
Ayes	
Nays	
Abstentions	
Amendments/Comments	

# Santa Monica Community College District Personnel Commission

IT User Support Manager

#### CONCEPT OF THE CLASS

Under direction from the Director of Network Services, this position plans and manages programs and activities that support end user access to personal computing hardware and software resources. This position plans and oversees IT help desk operations, and manages and administers information systems to facilitate District-wide deployment, access, and maintenance of end user computing resources.

#### DISTINGUISHING CHARACTERISTICS

The IT User Support Manager plans and manages activities that facilitate District-wide end user access to personal computing hardware and cloud-based software applications through oversight of the IT help desk and management of related information systems.

The Network Communications Manager coordinates, manages and oversees the installation and maintenance of the District's communications infrastructure, physical security, audio visual systems, and VoIP communications systems and applications.

The Network Services Manager leads, coordinates and manages the District's network infrastructure and security, Virtual Server architecture, Storage Area Network, and allocation of enterprise network services resources.

#### ESSENTIAL DUTIES

Directs the day-to-day operations of the IT help desk by monitoring related metrics and ensuring problem resolution to provide effective and customer focused support of District student and employee computing resources; forwards issues to other IT areas as appropriate.

Manages the implementation and maintenance of servers and cloud-based applications related to end user computing.

Administers the IT service management system and ensures service level agreements are being met.

Manages complex, multi-faceted technological projects supporting end user computing, including technology replacement programs; determines project scope, timelines, design, and engineering.

Plans, designs, tests, implements, and maintains automated processes for end user account provisioning/deprovisioning to ensure appropriate and timely user access to applications and other technology resources.

Meet and confers with college managers, faculty, and staff to plan, procure, and deploy computing resources.

Implements and monitors security controls for technology endpoints to ensure security and software updates are applied regularly and conform with established security standards.

Manage department budget and requests budget transfers and augmentations. Develops cost estimates and budget forecasts for assigned area.

Assigns and reviews work, participates in new employee selection, discipline and termination, trains employees, and evaluates employee performance; approves departmental time sheets, attendance records, time off request, and additional time worked including any overtime.

Reviews and creates departmental procedures, schedules, and controls in collaboration with the Director of Network Services.

Maintains an accurate inventory of end user software and hardware; oversees disposal and decommissioning of hardware and software; coordinates annual license/support agreement renewals based on anticipated need.

Participates in Emergency Preparedness, Facilities Planning, and other interdepartmental activities, to provide support and input as needed.

May assist in reviewing proposed District building standards and specifications, and reviewing architectural drawings and providing comments as needed.

Performs other related duties as requested or assigned.

Examples of essential duties are descriptive and not restrictive in nature and are generally listed in descending order of importance.

#### SUPERVISION

#### Level of Supervision Received

Under direction from the Director of Network Services, the employee receives assignments and is expected to carry them through to completion with substantial independence.

#### Level of Supervision Exercised

Positions in this classification exercise general supervision over assigned Information Technology staff.

#### KNOWLEDGE, SKILLS AND ABILITIES

#### Knowledge of:

Endpoint configuration methods for operating systems

Configuration management systems

Microsoft and Adobe applications

Information Technology Information Library (ITIL) methodology

Security controls and frameworks

Network-server architecture

Desktop and application virtualization

Open Systems Interconnection (OSI) model

Information Technology Service Management (ITSM) systems

Project management principles and practices

Budgeting procedures, as needed to maintain budgets, forecast departmental operating costs, and ensure sufficient funds to fulfill departmental objectives

Principles and practices of supervision and training

Inventory management, demand forecasting, inventory rotation, and auditing

Troubleshooting, testing, and diagnostic procedures, equipment, and software

District policies, fundamental employment laws, codes, and regulations including EEO, FLSA, FMLA, and Cal/OSHA and applicable provisions of collective bargaining agreements

#### Ability to:

Provide the full scope of employee supervision, provide constructive feedback related to work performance, advise staff on the use of paid time off, address employee complaints and grievances, and ensure adherence to disciplinary processes.

Plan, organize, schedule, and set work priorities for self and others, and exercise sound independent judgment to solve complex operational problems within areas of assigned responsibility

Interpret, apply, explain and reach sound decisions in accordance with applicable laws, regulations, collective bargaining agreements, and District policies and procedures

Assess, plan, organize, and improve departmental operations and service delivery methods

Operate a computer using computer applications, programs and standard office equipment

Organize and maintain specialized files and confidentiality of employee and student information

Communicate effectively, both orally and in writing

Stay updated on technology changes and adapt to new technologies

Role model exceptional internal and external customer service

Establish and maintain effective working relationships with District management, staff, students, the public and others encountered in the course of work, in a diverse, multicultural and multi-ethnic educational environment

#### MINIMUM QUALIFICATIONS

#### Education Requirement:

Bachelor's degree in Computer Science or a closely related field.

## Experience Requirement:

Three years of technical experience providing end user hardware and software applications support in an environment with at least 250 users and 1000 endpoints. One year of experience leading or managing IT technical projects or teams is also required.

#### Education/Experience Equivalency:

Experience and/or education of the same kind, level and amount as required in the minimum qualifications may be substituted on a year-for-year basis.

#### Licensure and/or Certification:

Valid Driver License

#### WORKING ENVIRONMENT AND PHYSICAL DEMANDS

#### Disclosure

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

#### Normal Office Environment:

While performing the duties of this job the employee is regularly required to sit, use hands to keyboard, type, or handle materials, and talk and/or hear. The employee is occasionally required to stand and walk. While performing the duties of this job, the noise level in the work environment is usually quiet.

#### CLASS DETAIL

Job Family: Information Technology

FLSA Status: Exempt

Personnel Commission Approval Date: 4/18/2023

Class History: None

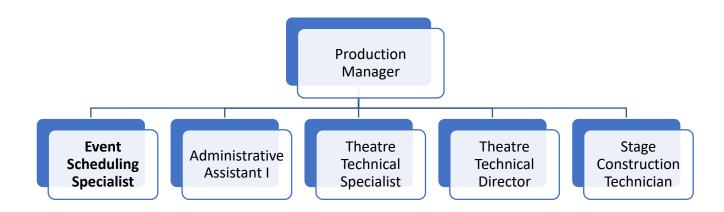
Revision Date(s): New Class

Agenda Report Number	4
Cubicat	New Class Description and Salary Allocation:
Subject	Events Scheduling Specialist
Date	April 18, 2023
То	Members of the Personnel Commission
	Carol Long,
From	Director of the Personnel Commission
Dv	John Linke, Supervising Personnel Analyst &
ру	Tatiana Morrison, Personnel Technician

# **BACKGROUND**

Attached for your approval is a new class description and salary allocation for **Event Scheduling Specialist**.

Reporting to the Production Manager, this new classification will monitor and maintain the event scheduling database to support the rental and permitting of College facilities for non-academic purposes.



# **METHODOLOGY**

Personnel Commission staff worked with Rob Rudolph, Production Manager, to develop this new role. Discussions took place to define and clarify the parameters of the proposed classification, and to make an initial recommendation as to whether the proposed job duties fit into an existing classification, or if a recommendation for a new classification was warranted. Following discussion and review of job duties submitted and labor market research, a list of job duties was finalized, along with a list of knowledge, skills, and abilities (KSAs). Reporting relationships were defined, and recommendations for minimum requirements were discussed and compared with other related classifications at the College.

An external salary study was conducted to identify similar roles in comparable agencies. A job evaluation was conducted, and internal comparisons were reviewed in order to ensure that there is proper alignment with other related classifications, and that duties are adequately distinguished from other related classifications. Once the duties were finalized, Commission staff prepared the class description and salary proposal and sent recommendations for review to senior leadership and union partners.

Commission staff will conduct further meetings with Department management prior to opening recruitment, in order to gather and analyze documentation for developing an examination plan and creating test content.

# **RESULTS**

Key factors in determining that a new classification should be established involved the scope of responsibilities, knowledge required for the position, scope and effect of work, level of complexity, nature and purpose of contacts in the course of work, and level of decision-making. Incumbents in this role will:

- Manage room requests using the event management system, request approval from authorized staff, and upon authorization, distribute approved permits to requestors; identify scheduling conflicts and provide alternate options for room availability.
- Liaise with vendors to develop or enhance the event management system and ensure that system functionality meets the operational needs of the department; establish schedule to maintain and synchronize data so that information is accurate and up to date.
- Provide on-going technical assistance to internal and external event management system users related to scheduling and procedures.

A comprehensive salary survey of 16 comparable agencies was conducted to examine industry trends and determine current salary ranking. No matches were found to be comparable to the scope of the proposed classification. The limit in comparable classifications was attributed to factors such as:

- Absence of a dedicated classification focused on monitoring and maintaining facilities usage outside of class scheduling.
- Significant focus on operational planning and implementation of events (e.g., ensuring adequate insurance, communicating, and collecting rental fees), in addition to receiving and facilitating the approval of event requests.

As a result, salary allocation is recommended based on internal alignment with similar roles at the College.

# **SALARY ALLOCATION**

Based on job evaluation findings, this job is similar to the Class Scheduling Specialist in that it leverages comprehensive knowledge of specialized software systems to coordinate District-wide facility usage.

However, it differs from the Class Scheduling Specialist in terms of the level of analysis required to schedule and ensure facility availability for academic classes. Similar jobs paid lower than the newly proposed role require lower levels of decision-making authority and complexity of work.

See below comparison of jobs within the Performing Arts and Events job discipline. This job discipline is scheduled for cyclical reviews later this year.

JOB TITLE	MIN	MAX	RANGE	% DIFF BETWEEN LEVELS
Production Manager	\$8,048	\$9,783	M23	16.65%
Theatre Technical Director	\$6,899	\$8,385	43	10.26%
Lead Theater Technician	\$6,257	\$7,606	39	0.00%
Planetarium Staff Administrator	\$6,257	\$7,606	39	5.00%
Theatre Technical Specialist	\$5,959	\$7,244	37	5.00%
Stage Design Technician	\$5,675	\$6,899	35	5.00%
Costume Designer	\$5,405	\$6,570	33	0.00%
Stage Construction Technician	\$5,405	\$6,570	33	0.00%
Stage Construction Technician- Lighting	\$5,405	\$6,570	33	0.00%
Stage Construction Technician- Sound	\$5,405	\$6,570	33	0.00%
Theater Technician	\$5,405	\$6,570	33	4.99%
Dance Production Specialist	\$5,148	\$6,257	31	0.00%
Event Scheduling Specialist (New)	\$5,148	\$6,257	31	51.46%
Events Assistant	\$3,399	\$4,131	14	

Santa Monica College Personnel Commission

The proposal for this new classification was sent for review to Department leadership, CSEA, Business Services, Human Resources, and the Superintendent/President.

# **RECOMMENDATION**

It is recommended that the Commission approve the new class description and salary allocation for Event Scheduling Specialist.

Disposition by the Committee	
Motion Made By	
Seconded By	
Ayes	
Nays	
Abstentions	
Amendments/Comments	

#### Santa Monica Community College District Personnel Commission

# Event Scheduling Specialist

#### CONCEPT OF THE CLASS

Under general supervision, this position operates and maintains the District's event management system to facilitate the rental and permitting of College space for activities other than academic classes.

## DISTINGUISHING CHARACTERISTICS

The Event Scheduling Specialist supports the rental and permitting of College facilities for non-academic purposes by performing technical duties related to the maintenance, operation, and scheduling of activities through the District's event management system.

The Class Scheduling Specialist works independently to perform complex technical duties related to the creation, revision, and publication of the schedule of classes, and serves as a functional expert for Collegewide scheduling databases.

#### **ESSENTIAL DUTIES**

Manages room requests using the event management system, requests approval from authorized staff, and upon authorization, distributes approved permits to requestors; identifies scheduling conflicts and provides alternate options for room availability.

Reviews incoming event scheduling requests to ensure thoroughness of information provided and verify that requested facilities are appropriate for the size and needs of the event.

Obtains and imports academic class schedule information to ensure facilities reservations are up to date in the events management system.

Prepares reports regarding room usage and schedule changes while keeping staff, administrators and faculty informed.

Liaises with vendor to develop or enhance the event management system and ensure that system functionality meets the operational needs of the department; establishes schedule to maintain and synchronize data so that information is accurate and up to date.

Provides on-going technical assistance to internal and external event management system users related to scheduling and procedures.

Performs other related duties as requested or assigned.

Examples of essential duties are descriptive and not restrictive in nature and are generally listed in descending order of importance.

# SUPERVISION

# Level of Supervision Received

Under general supervision from an assigned manager, the employee receives assignments and is expected to carry them through to completion with substantial independence.

#### Level of Supervision Exercised

Positions in this classification do not supervise others.

#### KNOWLEDGE, SKILLS, AND ABILITIES

#### Knowledge of:

Applicable computer applications, including event management software, word processing, spreadsheets, and database management

Principles and techniques of customer service

District policies, the organization's structure, and function of various offices both on and off campus

#### Ability to:

Accurately work with, and recognize discrepancies or errors in, detailed information

Be timely and responsive in troubleshooting and resolving problems

Organize, prioritize, and exercise sound independent judgment within areas of assigned responsibility

Interpret, apply, explain, and reach sound decisions in accordance with applicable laws and regulations, and District policies and procedures

Operate a computer using computer applications, programs, and standard office equipment

Communicate effectively, both orally and in writing

Stay updated on technology changes and adapt to new technologies

Provide exceptional internal and external customer service

Establish and maintain effective working relationships with District management, staff, students, the public and others encountered in the course of work, in a diverse, multicultural, and multi-ethnic educational environment

# MINIMUM QUALIFICATIONS

#### Education Requirement:

High school diploma or equivalent.

#### Experience Requirement:

Two years of experience entering and maintaining data in information systems.

## Education/Experience Equivalency:

Experience and/or education of the same kind, level and amount as required in the minimum qualifications may be substituted on a year-for-year basis.

#### Licensure and/or Certification:

None

# WORKING ENVIRONMENT AND PHYSICAL DEMANDS

# Disclosure:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

#### Normal Office Environment.

While performing the duties of this job the employee is regularly required to sit, use hands to keyboard, type, or handle materials, and talk and/or hear. The employee is occasionally required to stand and walk. The employee is regularly required to lift, carry, push, or pull up to 10 pounds. While performing the duties of this job, the noise level in the work environment is usually quiet.

# CLASS DETAIL

Job Family: Government Relations/Institutional Advancement

FLSA Status: Exempt
Personnel Commission Approval Date: 4/18/2023

Class History: None

Revision Date(s): New Class

Agenda Report Number	5
Cubicat	Retitle: Instructional Designer to
Subject	Instructional & Universal Designer
Date	April 18, 2023
То	Members of the Personnel Commission
F	Carol Long,
From	Director of the Personnel Commission
Ву	Julia Britt, Personnel Technician

# **BACKGROUND**

Attached for your approval is the revised classification description for Instructional Designer. This classification was recently established for Academic Affairs to support faculty and staff with instructional design expertise for the development and support of online courses. In preparation for recruitment, the department requested to change the title to meet industry practices. This study is not part of the cyclical review process.

# **METHODOLOGY**

Personnel Commission staff discussed the current classification description with Tammara Whitaker, Interim Associate Dean of Online Services, and changes to the title were made. The revisions were sent for review to the senior leadership and CSEA. Further review of the classification description will be done during the cyclical review process.

# **RECOMMENDATIONS**

It is recommended that the Commission approve the proposed revisions as presented.

Disposition by the Committee	
Motion Made By	
Seconded By	
Ayes	
Nays	
Abstentions	
Amendments/Comments	

# Santa Monica Community College District Personnel Commission

# Instructional & Universal Designer

#### CONCEPT OF THE CLASS

Under general supervision, positions in this classification work collaboratively with faculty and staff to provide responsive, innovative instructional, and accessibility design expertise for the development and support of online courses in line with the principles of Universal Design in Learning (UDL).

#### DISTINGUISHING CHARACTERISTICS

The Instructional & Universal Designer is responsible for creating, designing, and developing courses based on their knowledge of online pedagogy, learning science and technology. This classification is distinguished from other student services classifications by the nature of work and professional expertise in UDL principles and industry practices required to provide instructional design and accessibility guidance to faculty and staff.

The Senior Online Learning Services Specialist oversees and participates in the day-to-day activities of the Distance Education department and administers the use of the District's Course Management System (CMS).

The Instructional Media Specialist classification provides specialized technical multimedia support to faculty in distance education and web-enhanced on-campus courses.

#### ESSENTIAL DUTIES

Recommends to and consults with faculty on technical, equity-minded, and accessible pedagogical solutions as well as best practices that will serve desired course learning outcomes.

Supports the development, conversion, and maintenance of web-enhanced, hybrid, and online courses in accordance with accessibility standards.

Works collaboratively with faculty, designated staff, and administrators in the organization and coordination of professional development training and learning opportunities to promote effective practices for technology-mediated learning environments.

Supports faculty to investigate, adopt, and redesign courses with relevant Open Educational Resources (OER), Zero Textbook Cost materials, and appropriate instructional methods for online delivery of content that are consistent with accessibility regulations.

Maintains current knowledge of emerging instructional and multimedia technologies in relation to accessibility, and teaching and learning, and recommends implementation of new technologies to support student success.

Provide professional development, guidance, assistance, and technical support to faculty in the remediation of materials and courses to ensure copyright and accessibility compliance for online courses and digital content.

Assists with assessment efforts and creates documentation on internal procedures and prepares reports in order to measure progress of program goals and other relevant factors.

Creates, organizes and maintains various data information systems so that information is current, accurate and accessible.

Coordinates systems related to faculty peer-review programs for online courses.

Performs other related duties as requested or assigned.

Examples of essential duties are descriptive and not restrictive in nature and are generally listed in descending order of importance.

#### SUPERVISION

#### Level of Supervision Received

Under general supervision by the Associate Dean, Online Services, or assigned administrator, the employee receives assignments and is expected to carry them through to completion with substantial independence.

#### Level of Supervision Exercised

Positions in this classification do not supervise others. May provide work direction to program staff.

#### KNOWLEDGE, SKILLS AND ABILITIES

#### Knowledge of:

California Community College course design rubric, and equity-minded and UDL course design

Learning management systems, such as Canvas and related software and applications

Best practices, current and emerging trends in instructional design and instructional technologies

Principles, methods, and techniques for effective analysis of learning needs as it relates to course design and training development

Disability laws and accessibility guidelines, including Section 508 of the Rehabilitation Act of 1973, Americans with Disabilities Act (ADA), and Web Content Accessibility Guidelines (WCAG) 2.0 and 2.1 (A/AA), and UDL principles

#### Ability to:

Serve as a professional resource in UDL principles and industry practices required to provide instructional design and accessibility guidance to faculty and staff

Collaborate with others at an expert level to design, develop, and deliver effective faculty support programs, training, workshops, and resources

Troubleshoot and resolve related technology and system access issues, and other related distance education support

Research, analyze, report, and present technical information effectively

Operate computer equipment and applications, including web editing, database, spreadsheet applications, and HTML

Organize projects, set priorities, and exercise sound independent judgment within areas of assigned responsibility

Interpret, apply, explain, and ensure compliance applicable laws and regulations, and District policies and procedures

Organize and maintain specialized files and confidentiality of employee and student information

Communicate effectively, both orally and in writing

Stay abreast of technology changes and adapt to new technologies

Role model exceptional internal and external customer service

Establish and maintain effective working relationships with District management, staff, students, the public and others encountered in the course of work, in a diverse, multicultural and multiethnic educational environment

#### MINIMUM QUALIFICATIONS

#### Education Requirement:

A bachelor's degree from an accredited college or university in educational technology, instructional design or a related discipline.

#### Experience Requirement:

Three years of instructional design and development work in an educational setting.

#### Education/Experience Equivalency:

Experience and/or education of the same kind, level and amount as required in the minimum qualifications may be substituted on a year-for-year basis.

#### Licensure and/or Certification:

None

## WORKING ENVIRONMENT AND PHYSICAL DEMANDS

#### Disclosure:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

#### Normal Office Environment:

While performing the duties of this job, the employee is required to sit, stand, and walk to perform work. The employee is constantly required to sit, use hands to keyboard, type, or handle materials, and talk/and or hear. The employee is frequently required to stand and walk. While performing the duties of this job, the noise level in the work environment is usually quiet.

CLASS DETAIL

Job Family: Student Services (Non-Classroom)

FLSA Status: Non-exempt

Personnel Commission Approval Date: 11/16/22

Class History: Nene4/18/2023

Revision Date(s): None4/18/2023

Agenda Report Number	6
Cubicat	New Class Description and Salary Allocation:
Subject	Director of Facilities Programming
Date	April 18, 2023
То	Members of the Personnel Commission
F	Carol Long,
From	Director of the Personnel Commission
Ву	Karen Monzon, Personnel Analyst

# **BACKGROUND**

Attached for your approval is a new class description and salary allocation for **Director of Facilities Programming**.

Don Girard, Senior Director of Government Relations and Institutional Communications, recently requested to create this new classified management role to direct, oversee and coordinate with District entities and various organizations who plan special events, and to maximize use of College facilities for revenue generation purposes.



# **METHODOLOGY**

Personnel Commission worked with Don Girard to develop this new role. Discussions took place to define and clarify the parameters of the proposed classification, and to make an initial recommendation as to whether the proposed job duties fit into an existing classification, or if a recommendation for a new classification was warranted. Following discussion and review of job duties submitted and labor market research, a list of job duties was finalized, along with a list of knowledge, skills, and abilities (KSAs). Reporting relationships were defined, and recommendations for minimum requirements were discussed and compared with other classifications within this occupational series.

A job evaluation and external salary study were conducted to identify similar roles in comparable agencies. Internal comparisons were also reviewed in order to ensure that there is proper

alignment within other classifications, and duties were adequately distinguished from other related classifications. Once the duties were finalized, Commission staff prepared the class description and salary proposal and sent recommendations for review to senior leadership and union partners.

Commission staff will conduct further meetings with Department management prior to opening recruitment, in order to gather and analyze documentation for developing a recruitment plan and creating talent assessment content.

# **RESULTS**

Key factors in determining that a new classification should be established involved the scope of responsibilities, knowledge required for the position, scope and effect of work, level of complexity, nature and purpose of contacts in the course of work, and level of decision-making. The individual selected for this position will:

- Plan, organize, and manage a variety of annual and special events in support of the
  District's fundraising and outreach efforts; develop and prepare annual budgets assuring
  fiscal accountability; direct, manage and train staff and volunteers to assist with
  permitted events, establishing policies and procedures that promote high customer
  service standards.
- Market college facilities and enter into use agreements for revenue generating activities; prepare and review standardized contracts and agreements and other established legal instruments to safeguard District interests.
- Develop and maintain a system of policies and procedures for the use of District facilities by individuals and organizations; ensure compliance with all District policies and procedures.

A comprehensive salary survey of 16 comparable agencies was conducted to examine industry trends and determine current salary ranking.

Sufficient market data was not available to utilize the percentile ranking method of salary placement (i.e., at least 30% of surveyed jobs should be matched). Comparable agencies did not utilize a similar role or assigned much narrower scope of management responsibilities. As a result, salary recommendation is based on internal alignment within the job discipline and similar management roles.

# **SALARY ALLOCATION**

It is recommended that the salary be allocated to Range M32 (\$10,029 to \$12,189 per month) on the Classified Management Salary Schedule.

Salary allocation was recommended considering internal comparison of the job discipline to attract, motivate and retain qualified candidates through effective promotional paths. Industry standard for the percentage difference between director and manager is 25% or higher.

JOB TITLE	MIN	MAX	RANGE	% DIFF BETWEEN LEVELS
Associate Dean, Facilities Programming	\$11,444	\$13,267	AA7	14.11%
Director of Facilities Programming	\$10,029	\$12,189	M32	24.61%
Production Manager	\$8,048	\$9,783	M23	

Internal comparison across management roles at the College was also considered. When analyzing job factors, higher paid management roles require higher level of knowledge, complexity and scope/impact of work. Please see comparison table below:

JOB TITLE	RANGE	MIN	MAX
KCRW Radio Station Director	A9	\$11,056	\$12,189
Director of Facilities Maintenance & Operations	M34	\$10,530	\$12,798
Director of Safety & Risk Management	M34	\$10,530	\$12,798
Controller	M32	\$10,029	\$12,189
Director of Budget	M32	\$10,029	\$12,189
Director of Facilities Finance	M32	\$10,029	\$12,189
Director of Facilities Programming (NEW)	M32	\$10,029	\$12,189
Director of Procurement, Contracts & Logistics	M32	\$10,029	\$12,189
Director of Auxiliary Services	M31	\$9,783	\$11,891
Director of the SMC Foundation	M30	\$9,551	\$11,609
Director of Marketing & Communications	M30	\$9,551	\$11,609
Director of Web and Social Media Strategy	M30	\$9,551	\$11,609

The proposal for this new classification was sent for review to Department leadership, Business Services, Human Resources, and the Superintendent/President.

# **RECOMMENDATION**

It is recommended that the Commission approve the new class description and salary allocation for Director of Facilities Programming.

Disposition by the Committee	
Motion Made By	
Seconded By	
Ayes	
Nays	
Abstentions	
Amendments/Comments	

## Santa Monica Community College District Personnel Commission

#### Director of Facilities Programming

# CONCEPT OF THE CLASS

Under general direction, the Director of Facilities Programming directs and works in coordination with District entities, support organizations, and others who plan special events for purposes of maximizing use of college facilities for revenue generating purposes. The Director is responsible for the guidance, direction, and policy formulation for event management and operations and other new sources of rental revenue.

#### DISTINGUISHING CHARACTERISTICS

The Director of Facilities Programming provides operational oversight and develops strategy for maximizing use of college facilities for revenue generation for the Facilities Programming Department. This position also liaises with Academic Affairs and performing arts departments to enhance performance programs and minimize conflicts.

The Production Manager directs and supervises the day-to-day operations related to public performances, special events, and non-instructional uses of District facilities for the Facilities Programming Department.

#### **ESSENTIAL DUTIES**

Plans, organizes, and manages a variety of annual and special events in support of the District's fundraising and outreach efforts, outlining funding needs, goals, promotions, procedures, evaluations, and other details involved with successful execution.

Interprets the District vision and support mission implementation by establishing and conducting strategic planning sessions and annual objectives based on long-term objectives of the Facilities Programming Department.

Markets college facilities and enters into use agreements for revenue generating activities.

Serves as principal liaison between users and the District community, making venue and parking arrangements for permitted events and ensures that special event programming has minimal impact to District activities, or the surrounding residential community.

Oversees master calendar for the Performing Arts Center.

Prepares and reviews standardized contracts and agreements and other established legal instruments to safeguard District interests.

Develops and prepares annual budgets assuring fiscal accountability; analyzes and reviews budgetary and financial data; controls and authorizes expenditures in accordance with established limitations; supervises financial reporting; oversees the completion of purchase orders and staff payroll; reviews sales reports and conducts analysis on profit center opportunities.

Directs, manages, and trains direct service staff and volunteers to assist with permitted events, establishing policies and procedures that promote high customer service standards.

Develops and maintains a system of policies and procedures for the use of District facilities by individuals and organizations; ensures compliance with all District policies and procedures.

Convenes and chairs facilities programming meetings with essential college operations and planning personnel; meets with administrators, faculty, staff, and event representatives to determine facilities and equipment needs; assesses feasibility of requests.

Performs other related duties as requested or assigned.

Examples of essential duties are descriptive and not restrictive in nature and are generally listed in descending order of importance.

#### SUPERVISION

#### Level of Supervision Received

This position receives general direction from the Senior Director, Government Relations, and Institutional Communications.

#### Level of Supervision Exercised

General supervision is exercised over all assigned staff.

# KNOWLEDGE, SKILLS AND ABILITIES

#### Knowledge of:

Principles, practices, and techniques of planning and managing the operations and activities of community college facilities

Principles and practices of public administration for budgeting, effective expenditure control methods, purchasing, and maintenance of public records

Principles and practices of sound business communication and practices

District human resources policies and procedures and labor contract provisions

Effective strategic planning, management, and leadership principles

Effective leadership principles, employee motivation and team building

College facilities programming, practices, rules, laws, ordinances, and regulations

Effective employee supervision, evaluating, training, and development techniques and practices

Effective negotiation and representation techniques

Project management, program development and evaluation, including budget preparation and effective expenditure control methods

Collaborative and team building strategies to facilitate buy in from stakeholders

Organizational structures, shared governance philosophy, and administrative protocols

Principles and techniques of effective writing and editing as well as the fundamentals of composition, layout and production used in communications media

Public information channels and effective methods of disseminating information to target markets

Ability to:

Plan, organize and manage comprehensive program controls; anticipate conditions, plan ahead, establish clear goals and priorities, maintain schedules, and meet deadlines

Apply laws, rules, regulations and District policies affecting assigned operations; understand and interpreting legal codes, technical materials, and administrative policies, reports and directives

Effectively prepare and monitor a budget and maintain proper accounting and budgetary controls

Evaluate, develop and implement District policies, procedures and protocols

Use techniques of advanced business data and organizational analysis to systematically identify and assess complex enterprise-wide facilities programming issues and present potential solutions to District leadership

Understand internal and external customer immediate and long term needs to provide viable solutions and recommendations

Utilize organizational funds, material resources and staffing levels wisely and strategically

Maintain an open and approachable manner and easily build rapport with others

Create a positive work environment and ensure that clear, challenging and attainable goals are set for assigned groups and aligned with organizational objectives

Maintain composure and focus with a high workload, competing and conflicting demands and multiple interruptions

Stay updated on technology changes and adapt to new technologies

Model professional integrity and deal quickly with breaches of misconduct

Lead, motivate, develop, and engage cross-functional teams to achieve excellence

Build collaborative relationships across the college and with community stakeholders

Establish and maintain effective working relationships with District management staff, students, the public, and others encountered in the course of work, in a diverse, multicultural, and multi-ethnic educational environment

#### MINIMUM QUALIFICATIONS

#### Education Requirement:

Bachelor's degree in public or business administration, management, or a related field.

#### Experience Requirement:

Five years of experience in facilities management overseeing college special events or largescale, revenue-generating venues.

#### Education/Experience Equivalency:

Experience and/or education of the same kind, level and amount as required in the minimum qualifications may be substituted on a year-for-year basis.

#### Licensure and/or Certification:

None

## WORKING ENVIRONMENT AND PHYSICAL DEMANDS

#### Disclosure:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

#### Normal Office Environment:

While performing the duties of this job the employee is regularly required to sit, use hands to keyboard, type, or handle materials, and talk and/or hear. The employee is occasionally required to stand and walk. The employee is regularly required to lift, carry, push, or pull up to 10 pounds. While performing the duties of this job, the noise level in the work environment is usually quiet.

## CLASS DETAIL

Job Family: Community Outreach

FLSA Status: Exempt

Personnel Commission Approval Date: April 18, 2023

Class History: New Classification

Revision Date(s):

# I. Consent Agenda: All items to be considered and approved in one motion unless removed by a Commissioner for discussion

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Disposition by the Committee			
Motion Made By			
Seconded By			
Ayes			
Nays			
Abstentions			
Amendments/Comments			

Agenda Report Number	7	
Subject	Certification of Seniority List: Associate Programmer Analyst	
Date	April 18, 2023	
То	Members of the Personnel Commission	
From	Carol Long,	
From	Director of the Personnel Commission	

As part of the continuing practice to update and maintain Seniority Lists for the District, we present the following seniority list for approval:

### ASSOCIATE PROGRAMMER ANALYST

It is recommended that the Personnel Commission certify the seniority list effective April 18, 2023.

#### 13.1.4 SENIORITY LISTS

A. Seniority lists shall be prepared or updated for each class as necessary. When each list is initially established, it shall be approved by the Personnel Director and certified by the Personnel Commission before it is used.

- B. When a seniority list is initially established or updated, the list shall be made available to the employee(s) for review during a five (5) working day period before it is approved.
- C. During the prescribed review period, an employee who believes that an error has been made on his/her seniority computation shall notify the Personnel Director, who shall review the computations together with any additional information provided by the employee. The Personnel Director shall determine if a recomputation is appropriate and present an appropriate recommendation for action by the Personnel Commission.
- D. Seniority lists that are maintained will be available for inspection in the Classified Personnel Department.

# "ASSOCIATE PROGRAMMER ANALYST" Seniority List

Classification: Associate Programmer Analyst

Range: 42

Monthly Base Salary Range as of July 1, 2022: \$ 6730 to \$8181

PC Certification Date: April 18, 2023 Review Period: March 24 to 31, 2023

	SENIORITY BASE DATE	ADJUSTED DAYS		CURRENT	CURRENT	
EMPLOYEE	(Date of Hire in	and HOURS in	DISTRICT HIRE DATE in	MONTHS	HOURS	CURRENT CLASSIFICATION IF NOT
NAME	Classification)	CLASSIFICATION	PERMANENT STATUS	PER YEAR	PER WEEK	Associate Programmer Analyst
Velazquez, Jose	5/2/2022	No	12/1/2015	12	40	
Aziz, Liza	7/18/2022	No	7/18/2022	12	40	

Edited By: Brent Heximer, AA II, PC

Compiled by: Karen Monzon, Personnel Analyst

Approved by: Carol Long, Director of the Personnel Commission

Updated: March 24, 2023

Agenda Report Number	8	
Subject	Ratification of Limited Term Assignments	
Date	April 18, 2023	
То	Members of the Personnel Commission	
From	Carol Long,	
From	Director of the Personnel Commission	
Ву	Jose Guzman, Personnel Analyst	

The Personnel Commission is requested to ratify the classification of the following Limited Term positions pursuant to Section [7.4.2(C)] of the Rules and Regulations of the Classified Service of the Santa Monica Community College District:

Position Classification	Department	Effective Dates
Student Services Clerk	Student Equity & Achievement	04/17/22 06/20/22
(1 full-time position)	Program	04/17/23-06/30/23

Agenda Report Number	9	
Subject	Appointments to Limited Term Positions	
Date	April 18, 2023	
То	Members of the Personnel Commission	
From	Carol Long,	
FIOIII	Director of the Personnel Commission	
Ву	Jose Guzman, Personnel Analyst	

The Personnel Commission is advised that the following persons have been appointed to the following Limited Term positions from certified eligibility lists pursuant to Section [7.4.3(A)] of the Rules and Regulations of the Classified Service of the Santa Monica Community College District.

Candidate	Position	Department	Duration*	Eligible List Date
Milano, David	Student Services Clerk	Student Equity & Achievement Program	04/17/23- 06/30/23	07/20/16

<sup>\*</sup>Not to exceed six (6) months or, in case of an appointment in lieu of an absent employee, is not to exceed the authorized absence of that employee.

# Reference Merit Rule 7.4.3 (A) –Eligibility for Appointment

Limited term appointments shall be made from eligibility lists and employment lists in accordance with procedures for regular appointments.

Agenda Report Number	10	
Subject	Appointments to Provisional Assignments	
Date	April 18, 2023	
То	Members of the Personnel Commission	
Erom	Carol Long,	
From	Director of the Personnel Commission	
Ву	Jose Guzman, Personnel Analyst	

The Personnel Commission is advised that the following persons have been appointed to the following provisional assignments, not to exceed 90 working days pursuant to Section 7.2 of the Rules and Regulations of the Classified Service of the Santa Monica Community College District.

Candidate	Position	Department	Duration*
Belcher, Patricia	Events Assistant	SMC Performing Arts	03/27/23-06/30/23
Culinalli Iani	Instructional Assistant-	Disabled Students	04/04/23-06/30/23
Gulinelli, Jeni	Learning Disabilities	Center	04/04/23-06/30/23
Inge, Sonja	Student Services Clerk	Student Services	04/20/23-06/30/23
Marcopulos, Zoi	Student Services Clerk	Student Services	04/18/23-06/30/23
Baroundeau, Shannon	Theatre Technical Specialist	SMC Performing Arts	05/08/23-06/30/23
Gasparich, Christina	Theatre Technical Specialist	SMC Performing Arts	04/11/23-06/30/23
Mori, Marika	Theatre Technical Specialist	SMC Performing Arts	04/01/23-06/30/23
Vancura, Andrea	Theatre Technical Specialist	SMC Performing Arts	04/05/23-06/30/23

<sup>\*</sup>Assignment ending dates may be adjusted as not to exceed 90 working days in a fiscal year

Agenda Report Number	11		
	Examination Schedule:		
	Administrative Assistant II		
	Director of Facilities Programming		
	Event Scheduling Specialist (Promo)		
Subject	Program Specialist (Promo)		
	Student Services Assistant (Promo)		
	Student Services Clerk		
	Student Services Specialist		
	Veterans' Resource Specialist		
Date	April 18, 2023		
То	Members of the Personnel Commission		
[rom	Carol Long,		
From	Director of the Personnel Commission		

It is recommended that the Personnel Commission approve the following Examination Schedule:

Class Title	Field of Competition	Time
Administrative Assistant II	Merged Promotional, Open and Competitive	3 Weeks
Director of Facilities Programming	Promotional	3 Weeks
Event Scheduling Specialist	Promotional	3 Weeks
Program Specialist	Promotional	3 Weeks
Student Services Assistant	Promotional	3 Weeks
Student Services Clerk	Merged Promotional and Open Competitive	3 Weeks
Student Services Specialist	Promotional	3 Weeks
Veterans' Resource Specialist	Promotional	3 Weeks

Agenda Report Number	12
Subject	Ratification of Working Out Of Class Assignments
Date	April 18, 2023
То	Members of the Personnel Commission
From	Carol Long,
	Director of the Personnel Commission

It is recommended that the Personnel Commission approve the following working out of class assignment(s).

# Provisional Working out of Class Assignment

Name/Permanent Class	Limited Term Assignment*	Dates of Current Assignment	
Melvin Kennard,	Veterans Resource Specialist	5/1/2023 to 6/30/2023	
Student Services Assistant	veteralis Resource Specialist	5/1/2023 to 6/30/2023	
Robert Rudolph,	Director of Facilities	5/3/2023 to 6/30/2023	
Production Manager	Programming	5/3/2023 (0 6/30/2023	
Luis Gallego, Receiving,	Mail Services Worker II	4/16/2023 to 6/30/2023	
Stockroom and Delivery Worker	Iviali Services Worker II	4/16/2023 (0 6/30/2023	

# Extension of Provisional Working out of Class Assignment

Name/Permanent Class	Substituted Limited Assignment Dates Term Assignment Previously Submitted		Extended Assignment Dates
Kasiani Gountoumas,	Health Center	10/15/2022 to	3/16/2023 to 4/16/2023
Nurse Practitioner	Supervisor	3/15/2023	3/10/2023 to 4/10/2023

Merit Rule 3.2.10 Working Out of Class (Education Code Section 88010, 88087, 88106 - 88108)

3.2.10

## A. CONCEPT OF WORKING OUT OF CLASSIFICATION

1. Each classified employee shall be required to perform the duties of the position approved by the Board and classified by the Personnel Commission for the class to which he or she is assigned. An employee may be required to perform other—related duties consistent with the concept of the classification to which the position is assigned.

- 2. Classified employees shall not be required to perform duties and responsibilities which are not fixed and prescribed for their positions or are not consistent with the concept of the classification of their current position for any period of time which exceeds five (5) working days within a fifteen (15) calendar day period, or equivalent (i.e., four 10-hour working days within a fifteen (15) calendar day period) except as provided by this rule.
- 3. Working out of class assignments are designed for temporary situations and shall not be used to place an employee in a long-term or permanent assignment in a higher or different classification. No employee shall be assigned to work out of class beyond the time limits specified in Merit Rule 7.2 (Provisional Appointments) and Merit Rule 7.4 (Limited Term Appointments).
  - B. Procedure for Supervisor Requesting Approval for Working Out of Class
- 3. The Director of Classified Personnel will advise the Office of Human Resources of the findings and shall present those findings, including the recommended pay differential, to the Personnel Commission for approval. Confirmation of this approval shall then be sent by the Personnel Commission to the Supervisor and the employee, and forwarded to the Board of Trustees for final approval.

# Agreement between Santa Monica Community College and CSEA, Chapter 36, Article 11

## 11.7 Work out of Classification

### 11.7.1 Definition:

Working out of classification assignments shall not exceed a period of ninety (90) working days per fiscal year and no more than ninety (90) days in any one hundred eighty (180) day period.

#### 11.7.3 Compensation:

- a. In the event that an employee is assigned duties at a higher classification as defined above and those duties make up at least fifty percent (50%) of the employee's daily assignments, the employee salary shall be adjusted as set forth in Section 11.4.1.
  - b. If those duties make up less than fifty percent (50%) of the employee's daily assignment, the District shall pay the employee equal to one half (1/2) of the stipend that would have been paid under sub division a (above)

#### 11.4 Salary on Promotion

11.4.1 When an employee is promoted to a position in a higher salary range, he/she shall receive the next higher dollar amount above his/her present rate of pay, but not less than the minimum of the new salary range. If that amount is less than a one-step (5%) increase, the employee shall be placed at the next higher step over that authorized above.

# Merit Rule 7.4 Limited Term (Temporary) Appointments (Education Code Section 88105)

#### 7.4.1 LIMITED TERM POSITIONS DEFINED

- A. Positions established to perform duties which are not expected to exceed six months in one fiscal year shall be designated as temporary limited-term positions.
- B. Positions established to replace temporarily absent employees shall be designated as substituted limited-term positions.

#### 7.4.2 PROCEDURE FOR ESTABLISHMENT OF LIMITED-TERM POSITIONS

- C. When a temporary or substitute limited-term position is established, the appointing authority shall notify the Director of Classified Personnel in writing of the hours, starting date, and probably length of the assignment. Establishment of limited-term positions shall be subject to ratification by the Board of Trustees at their next regular meeting.
- D. Substitute limited-term appointments may be made for the duration of the absence of a regular employee but need not be for the full duration of the absence. The appointment may be in the same class as that of the absent employee or the duties may be reduced in level and the appointment may be made in a lower class. The duration of the appointment shall not exceed the authorized dates of absence of the regular employee.

#### 7.4.3 ELIGIBILITY FOR APPOINTMENT

A. Limited-term appointments shall be made from eligibility lists and employment lists in accordance with procedures for regular appointments.

# **RECOMMENDATION**

It is recommended that the Personnel Commission approve the working out of class assignment requests for the appropriate stipend as indicated under the above applicable sections of CSEA, Chapter 36, Article 11.7, and Merit Rules 3.2.10 and 7.4

Agenda Report Number	13
	Ratification of Meeting Minutes:
Subject	February 15, 2023
Subject	March 1, 2023
	March 15, 2023
Date	April 18, 2023
То	Members of the Personnel Commission
Гиомо	Carol Long,
From	Director of the Personnel Commission

- 1. Regular Meeting Minutes-February 15, 2023
- 2. Special Meeting Minutes-March 1, 2023
- 3. Regular Meeting Minutes-March 15, 2023

Agenda Report Number	14		
	Ratification of Eligibility Lists:		
	Community College Police Sergeant		
	DSPS Specialist		
Subject	Grounds Equipment Operator (Promo)		
	Grounds Equipment Operator (Open)		
	Human Resources Technician		
	Transportation Operations Coordinator (Promo)		
Date	April 18, 2023		
То	Members of the Personnel Commission		
	Carol Long,		
From	Director of the Personnel Commission		

Classification	Field of Competition	Promotional	Total on List	Expiration Date
Community College Police Sergeant	Merged, Promotional & Open	1	3	4/5/2024
DSPS Specialist	Merged, Promotional & Open	3	12	4/11/2024
Grounds Equipment Operator	Promotional	3	3	3/30/2024
Grounds Equipment Operator	Open Competitive	0	3	3/30/2024
Human Resources Technician	Merged, Promotional & Open	4	9	3/27/24
Transportation Operations Coordinator	Promotional	1	1	3/29/2024

Agenda Report Number	15
	Extension of Eligibility Lists:
	Administrative Assistant I
	Administrative Assistant II (Promo)
	Administrative Assistant II (Open)
	Community College Police Captain
Subject	Cosmetology Assistant
	Grounds Worker
	Lead Custodian
	Lead Receiving, Stockroom and Delivery Worker
	Outreach and Recruitment Specialist (Open)
	Web Services Coordinator
Date	April 18, 2023
То	Members of the Personnel Commission
Erom	Carol Long,
From	Director of the Personnel Commission

The Personnel Commission Office is requesting that the following eligibility list(s) be extended as indicated below:

Classification	Original Expiration Date	Current Expiration Date	Number of Candidates on List	Number of Ranks on List	Proposed Expiration Date
Administrative Assistant I	5/5/2023	5/5/2023	19	10	8/5/2023
Administrative Assistant II (Promotional)	5/5/2023	5/5/2023	3	1	7/5/2023
Administrative Assistant II (Open)	5/5/2023	5/5/2023	8	5	7/5/2023
Community College Police Captain	10/25/2022	4/25/2023	3	1	7/25/2023
Cosmetology Assistant	2/17/2023	5/17/2023	4	4	8/17/2023
Grounds Worker	10/27/2022	4/27/2023	4	3	7/27/2023
Lead Custodian	5/1/2023	5/1/2023	2	2	8/1/2023
Lead Receiving, Stockroom, and Delivery Worker	3/16/2023	5/16/2023	2	2	9/16/2023
Outreach and Recruitment Specialist (Promotional)	10/20/2022	4/21/2023	3	3	10/20/2023
Outreach and Recruitment Specialist (Open)	10/20/2022	4/21/2023	4	4	10/20/2023
Web Services Coordinator	5/17/2023	5/17/2023	2	2	8/17/2023

The Personnel Commission staff believes there are a sufficient number of available eligibles remaining to fill any future vacancies anticipated until the new proposed expiration dates.

# Merit Rule 6.2.3 (C) Duration of Eligibility List

6.2.3 (C)

- B. An eligibility list may be extended by the Personnel Commission for one or more periods, not to exceed a total of two years from the time the list was first established. The personnel Director shall base his/her recommendation for extension of an eligibility list on the following factors:
- 1.a sufficient number of available eligibles remain to fill expected future vacancies;
- 2.the composition of the list reflects appropriate representation of ethnic minorities, underrepresented groups, or non-traditional candidates;
- 3.the field of competition in the occupational area has not changed dramatically.

# **RECOMMENDATION**

It is recommended that the Personnel Commission approve extending the eligibility list(s) shown above.

Agenda Report Number	16
Subject	Personnel Commission Project Status Report
Date	April 18, 2023
То	Members of the Personnel Commission
From	Carol Long,
From	Director of the Personnel Commission

# Recruitment

Title	Assigned to	Open Date	Close Date	1st Test Part	Eligibility List
Instructional		-			
Designer	JB				
Accountant	AF				
Campus Safety					
Officer	JG	1/27/2023	2/17/2023	3/25/2023	12/21/2022
Chief Director					
of IT	JL	2/16/2023	3/9/2023	3/24/2023	
Community					
College Police					
Dispatcher	KM	10/20/2022			
Grounds					
Equipment					
Operator	JG	10/21/2022	12/2/2022	3/23/2023	
Buyer II	JG				
Community					
College Police -					
Lateral	KM				
Community					
College Police					
Sergeant	JL	7/14/2022			
Human					
Resources					
Technician	CI	0/26/2022	10/24/2022		
(Cont.)	CL	9/26/2022	10/24/2022		
Plumber	KM				
Stage					
Construction	10	2/45/2022	2/45/2022		
Technician	JG	2/15/2023	3/15/2023		
Student					
Services	OV				
Assistant	υv				
Transportation					
Operations					
Coordinator	AF				

Veteran					
Resource					
Specialist	OV				
Student					
Services Clerk	OV				
Student					
Services					
Specialist	OV				
Administrative					
Assistant II	AF	4/12/2023	5/2/2023		
Disabled					
Student					
Services					
Assistant	OV	1/12/2023	2/2/2023	3/9/2023	
DSPS Specialist	OV	1/12/2023	2/2/2023	2/13/2023	4/18/2023
Emergency					
and Safety					
Coordinator					
Events					
Assistant	JG	10/20/2021			
Instructional					
Assistant -					
Learning					
Disabilities	OV	3/10/2023	3/30/2023	4/13/2023	
Skilled					
Maintenance					
Worker II	KM				
Theatre					
Technical					
Specialist					
(Cont.)	JG	10/15/2021			

Classification and Compensation

	Type of	Assigned			Date
Title	Request	to	Progress	PDQ	Completed
Accounts Payable Supervisor	["Description Revision"]	AF	Research & Planning	10/18/2022	
Administrative Assistant I	["Cyclical Review"]	AF	Stakeholder Review	4/30/2022	10/27/2022
Administrative Assistant II	["Cyclical Review"]	AF	Stakeholder Review	4/30/2022	10/27/2022
Administrative Clerk	["Cyclical Review"]	AF	Stakeholder Review	4/30/2022	10/27/2022
Budget Technician	["Position Review"]	AF	Stakeholder Review	9/26/2022	4/4/2023
Career Education Specialist	["Cyclical Review"]	OV	Stakeholder Review	11/15/2022	2/1/2023
Community College Police Officer (Lateral/Academy Graduate)	["Cyclical Review"]	KM	Research & Planning	2/3/2023	
Community College Police Recruit	["Cyclical Review"]	KM	Research & Planning	2/3/2023	
Director of Facilities Programming	["New Class"]	KM	PC Agenda		9/8/2022
DSPS Specialist	["Description Revision"]	JL	Stakeholder Review		11/25/2022
Instructional Designer	["Description Revision"]	JB	PC Agenda		4/4/2023
Police Services Assistant	["Cyclical Review"]	JG	Research & Planning		
Program Coordinator - Community & Contract Ed	["Cyclical Review"]	OV	Research & Planning	1/25/2022	
Program Coordinator - Emeritus	["Cyclical Review"]	OV	Research & Planning	1/26/2022	
Program Coordinator - Workforce & Economic Development	["Cyclical Review"]	OV	Research & Planning		

Senior Grounds Equipment Operator	["New Class"]	KM	Stakeholder Review		11/9/2022
Administrative Assistant III	["Cyclical Review"]	AF	Development	11/18/2022	
Administrative Assistant III - Confidential	["Cyclical Review"]	AF	Development	11/18/2022	
Administrative Assistant IV- Confidential	["Cyclical Review"]	AF	Development	11/18/2022	
Campus Safety Officer	["Cyclical Review"]	JG	Research & Planning		
Campus Store Manager	["Salary Reallocation"]	JB	Administration		
Central Plant Operator	["Salary Reallocation"]		Upcoming		
Chief of Police	["Cyclical Review"]	KM	Upcoming		
Community College Parking Enforcement Officer	["Cyclical Review"]	JG	Research & Planning		
Community College Police Captain	["Cyclical Review"]	KM	Upcoming		
Community College Police Dispatcher	["Cyclical Review"]	JG	Research & Planning		
Community College Police Sergeant	["Cyclical Review"]	KM	Upcoming		
Construction Manager	["New Class"]	KM	Upcoming	4/6/2023	
Custodial Operations Manager	["New Class"]	KM	Upcoming	4/6/2023	
Director of Facilities Maintenance	["New Class"]	KM	Research & Planning	3/17/2023	
Director of Facilities Operations	["New Class"]	KM	Research & Planning	3/17/2023	
Director of Sustainability	["New Class"]	JB	Development		

Emergency and Safety Coordinator	["Cyclical Review"]	JB	Development		
Event Scheduling Specialist	["New Class"]	TM	PC Agenda	2/4/2022	3/8/2023
Executive Coordinator - District & BOT - Confidential	["Cyclical Review"]	AF	Development	11/18/2022	
Grounds Manager	["New Class"]	KM	Upcoming	4/6/2023	
IT User Support Manager	["New Class"]	JL	PC Agenda	2/13/2023	3/14/2023
IT User Support Specialist	["New Class"]	JL	Upcoming	4/3/2023	
Mechanical Systems Manager	["New Class"]	KM	Upcoming	4/6/2023	
Media and Reprographic Services Manager	["Description Revision"]	JB	Upcoming		
Payroll Manager	["Salary Reallocation"]	JB	Upcoming		
Payroll Specialist	["Position Review"]	JB	Stakeholder Review	11/14/2022	2/7/2023
Senior Campus Safety Officer	["Cyclical Review"]	JG	Research & Planning		
Senior Community College Police Dispatcher	["Cyclical Review"]	JG	Research & Planning		
Senior Veterans Resource Specialist	["Position Review"]	OV	Appeal	1/17/2023	2/9/2023
Workforce & Economic Development Project Assistant	["Cyclical Review"]	OV	Research & Planning	1/5/2022	

# IV. Adjournment

Disposition by the Committee		
Motion Made By		
Seconded By		
Ayes		
Nays		
Abstentions		
Amendments/Comments		

Day	Month	Date	Year	Time	Venue
Wednesday	May	17	2023	12:00 p.m.	Online
Wednesday	June	21	2023	12:00 p.m.	Online

As required by law, the agenda for the April 18, 2023, Regular Meeting of the Santa Monica College Personnel Commission was posted on the Official District Website no later than 72 hours prior to the date and time of this meeting.