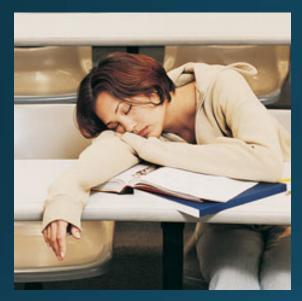
Managing Distressed, Disruptive, & Dangerous Behavior in the Classroom













Today's Presenters:

- •Sandra Lyons Rowe, Ph.D.
- •Coordinator, Psychological Services Licensed Psychologist
- Alison Brown, Ph.D. Licensed Psychologist

Learning Objectives

- Understand signs of students in crisis
- Understand steps to take to intervene in various crises
- Become aware of resources available on campus
- Learn how to get more training

Who is responsible for dealing with students in crisis?

- Faculty & staff
- Administrators
- Campus Police
- Disability Resources (DSPS)
- Student Judicial Affairs
- Crisis Prevention Team
- Student Psychological Services



Types of Students in Crisis

Distressed

Disruptive

Dangerous



Distressed

Nervous or anxious

Sad, crying or depressed



Demands for reassurance or support

Expression of being overwhelmed or hopeless

Supporting the Distressed Student

- Talk with student privately
- Express concern
- Ask if they have anyone to talk to
- Refer to Psych Services- daily walk-in 10:00 12:00; 3:00 4:00
- Take all threats of suicide seriously!
- Notify CPT of the situation

See something. Say something.

Crisis Prevention Team

CPT

(http://www.smc.edu/StudentServices/CrisisPreventionTeam/Pages/default.aspx)

The goal of CPT is to prevent crises before they occur through the provision of training, consultation, and intervention on request.

- Campus Police
- Student Health Services
- Student Psychological Services
- Disabled Student Services
- Counseling
- Student Judicial Affairs (Disciplinarian)

Search SMC

Changing Lives in the Global Community through Excellence in Education

Admissions Programs of Study Student Services Campus Resources College Governance Faculty & Staff

SWC | Student Services | Crisis Prevention Team

- Referral Form
- Useful Links

Crisis Prevention Team

SMC CRISIS PREVENTION TEAM

PURPOSE
Santa Monica College is committed to preventing crisis situations on campus and to ensuring a safe and healthy environment for all members of the college community.

The SMC "Crisis Prevention Team" is composed of various members of the SMC campus community whose role(s) and areas of expertise are key to effectively responding to a range of crisis situations and/or incidents of concern.

If violence is occurring "right now" and you need immediate help, call Campus Police at ext. 4300.

If you would like to consult with a Crisis Prevention Team member about a concern or issue, call their extension or click on their name below to send them an email. Any member will be happy to talk with you or refer you to a more appropriate person.

WHEN TO SEEK ADVICE

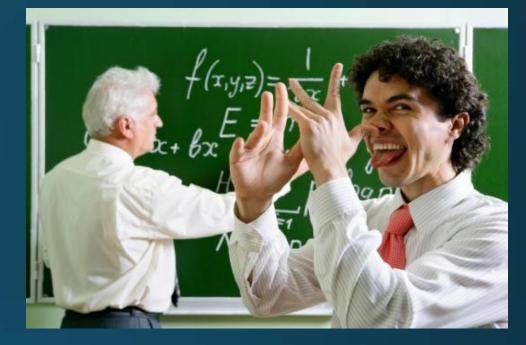
- Violent Acts (threats, assaults, etc.) Uncivil Classroom Behavior
- Discipline Problems
- Weapons (guns, kn/ves, etc.)
- Bizarre/Inappropriate Behavior Family/Domestic Problems
- Alcohol/Drug Abuse
- Thoughts or Gestures of Self Harm
- Whenever you wonder, "Should I?"

TEAM MEMBERS

Team Leader	Brenda Benson	Dean, Counseling & Retention	Ext. 4433
Academic Affairs	Dr. Georgia Lorenz	Dean, Instruction	Ext. 4277
Campus Police	Dr. Albert Vasquez	Chief of Police	Ext. 4300
Counseling Department	Laurie Guglielmo	Chair, Counseling Department	Ext. 4133
D8P8	Dr. Judy Schwartz	Coordinator, DSP8	Ext. 4444
Health Services	Gioria Lopez	Coordinator, Health Services Center	Ext. 4262
Human Resources	Sherri Lee- Lewis	Dean, Human Resources	Ext. 4419
International Students	Kelley Brayton	Dean, International Student Program	Ext. 3465
Ombude Office	Dr. Tina Feiger	Ombudsperson/Counselor	Ext. 3986
Psychological Services	Dr. Sandra Rowe	Coordinator, Psychological Services	Ext. 4503
Student Judiolal Affairs/Student Life	Deyna Hearn	Dean of Student Life & Judicial Affairs	Ext. 4435

Disruptive

- Dominating class discussions
- Verbally abusive



- Inappropriately focusing attention on self
- Defiant, questioning instructors authority
- Unrelated or bizarre comments or behavior



Managing Disruptive Behavior

- Set expectations for in-class behavior and conduct at start of semester including syllabus statement
- Speak with student privately and confidentially about expected behavior and what will happen if behavior continues
- Show concern and acknowledge feelings
- Summarize incident in writing
- Initiate student discipline process if behavior persists

Dangerous





- Expressing thoughts of hurting self including suicide
- Acting out appears to be potentially violent
- Making threats of violence
- Committing a crime







When Faced With A Dangerous Person

• If in class, dismiss class for a break and call Campus Police at x4300.

Protect personal safety

 Buy time by talking calmly and with concern until help arrives

Safety

Be aware of your surroundings, furniture placement



- Mentally develop an emergency plan for each classroom you are in
- If you have a dangerous escalation in class, dismiss the class for a break and call Campus Police
- Document unusual behaviors and report to your Dept. Chair, Conduct Dean, & CPT.

When an Incident Occurs

- Report to Dept. Chair & Conduct Dean
 - When student asked to leave class
 - When Campus Police are called
 - When Student Conduct Code violated
 - When behavior continues after warning
 - When you think it needs to be documented



- Consider consultation with CPT
- Keep email correspondence with student
- Document incident and log ongoing behavior issues including dates



at-risk Gatekeeper Training Simulations



Suite of Trainings for Faculty & Staff



Veterans on Campus



LGBTQ on Campus for Faculty & Staff



At-Risk for Faculty & Staff

Features:

- Online, 24/7 accessibility
- Includes simulated conversations with emotionally responsive student avatars
- Built-in program assessment and tracking

- Materials for on-campus promotion
- Utilized by 400+ institutions, listed in SPRC
 Best Practices Registry, and evaluated in a national study

Accessing Kognito at SMC

- Go to www.kognito.com/ccc
- Click on "Create a new account"
- Choose training Point-Of-View (staff or student)
- Choose which training to complete

*All SMC Faculty, Staff, and Students have access to Kognito trainings until July 2016



College Governance Faculty & Staff

Campus Resources

Programs of Study

SWC | Student Services | Psychological Services

Psychological Services Senrices Location & Hours Our Staff Confidentiality

Resources

Emergencies and Orises Community Referrals Hottines & Community Resource Phone Numbers

- Calendar of Workshops B.
 Events
- Faculty & Staff

Faculty and Staff Guide Making A Referral "At Risk" Training for Faculty and Staff

"At Risk" Training for Faculty and Staff: LGBTQ on Campus "At Risk" Training for Faculty and Staff: Veterans on Campus

Strudents

"At Risk" Training for Students Peer Educator Program Self-Help Resources & Links

- Academic Counseling
- Postdoctoral Intern Training

Psychological Services

Student Services

MISSION STATEMENT

Psychological Services provides a broad range of services, including brief individual counseling, crists intervention, and referral services, to enhance the personal veil-bering, psycho-social development, and academic advancement of a diverse student population, as a means to promote student restriction and granduation from SMC.



SPRING 2015

OFFICE HOURS

Monday, 9:00 a.m. - 4:00 p.m.

Tuesday through Friday, 9:00 a.m. - 5:00 p.m.

LOCATION

Liberal Arts Building, Room 110

PHONE

(310) 434-4503

Appaintments are recommended

HOW TO MAKE AN APPOINTMENT

- To schedule an appointment, please come to our office, LA-110.
- Walk-in/crists hours are set each day for students who feel they cannot wait for a regularly scheduled intake and are not experiencing a serious emergency, but who want to be seen the same day.
- Standing walk-in hours are now scheduled Wonday-Thursday from 10:00 a.m. to 12:00 p.m. and 3:00 to 4:00 p.m., and Friday from 10:00 a.m. to 11:00 a.m. Walk-in hours tend to fill guickly and are available on a firstcome first-serve basis.

EMERGENCIES

- For on-campus emergencies, i.e., a student is a danger to him/herself or others, during office hours or after hours please contact campus police at 2101 434-4300.
 For off-campus emergencies, please call 911.

Additional Training Resources:

- Request CPT custom training for specific department
- Request safety training from Campus Police

Questions?