

# Coping with change

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### Agenda

- Introductions
- Change Management Theory
- Video "Who Moved My Cheese"
- Coping techniques
- Q & A



# What Has Changed?

Think about the past 6 months, write down what changes you have experienced. . .

- At work?
- At home?
- In the family?
- Your health?



## Change Theory

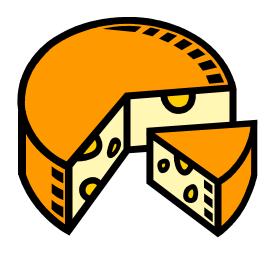
- Because change causes fear, a sense of loss of the familiar, etc., it takes some time for employees to
  - a) understand the meaning of the change
  - b) commit to the change in a meaningful way.
- It is important to understand that people tend to go through stages in their attempts to cope with change.
- Understanding that there are normal progressions helps change leaders avoid undermanaging change or over-reacting to resistance

Understanding the phases of change DENIAL COMMITMENT Current **Future** situation Situation EXPLORATIÓN RESISTANCE

TIME

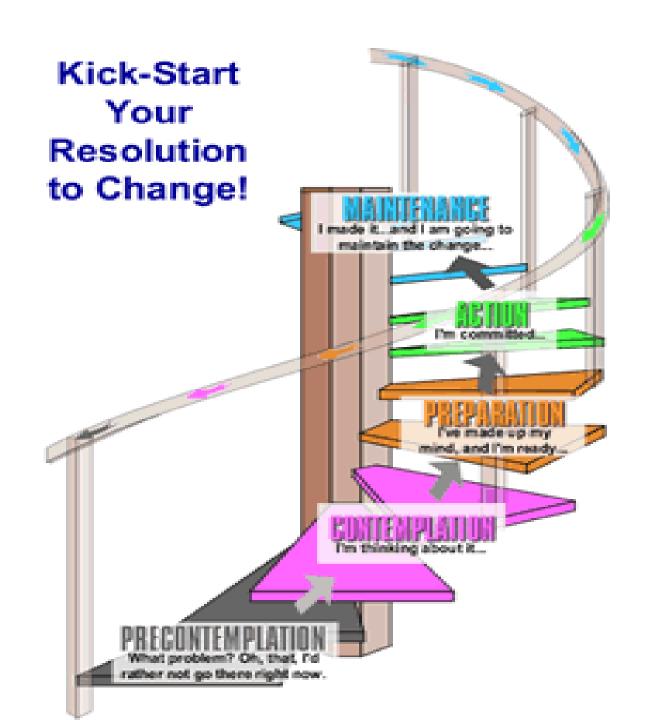
### Who Moved My Cheese

- Can you identify with the characters?
- What behaviors were acted out?
- What thoughts were reflected?
- What feelings were expressed?



#### Transtheoretical Model

- It is a model that focuses on the decision making of the individual.
- The model involves emotions, cognitions and behavior.



# Coping with Change

- 1. Develop a support system
- 2. Use health care professionals
- 3. Ask for help when you need it
- 4. Practice self-relaxation
- 5. Talk yourself through challenges
- 6. Maintain a sense of humor
- 7. Exercise
- 8. Reward yourself for accomplishments

# Assessment Answer true or false

I get a good night's sleep nearly every night.
My relationships are mostly nurturing and supportive.
I find pleasure in simple things.
I am part of something bigger than my self.
I have enough energy to get through the day.
I know how to listen to the needs of my body.
I get regular exercise.
I can ask for help when I need it.
I am thoughtful in eating a healthy diet, and know what supplements to take when I need them.
Part of my life is giving to others.
At least once a month I sing, dance, enjoy nature or play with friends.
I am able to relax when I want to without the use of drugs or alcohol. I have at least one friend with whom I can talk freely about anything.



#### help when you need it.

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