SMC Technology Master Plan

2023 Update

Background



2020-2025 Technology Master Plan



2023 Update



Annual update provides progress on initiatives identified in the TMP.

Plan Outline

systems

Master Plan

Student experienceTransparencySecurityEquity	Guiding Princ	ciples for IT
	Ease of Use anProfessionalisCulture of Coll	m and Integr
Vision 1	Vision 2	Vis
Modern and Reliable Technology	Planned and Secure Technology Environment	Outstand Expe

2.1 - Clarify, document, and refine 1.1 - Plan for administrative governance and planning processes 2.2 - Develop an information 1.2 - Implement refresh cycle for infrastructure and equipment systems security program trends 1.3 - Support the Facilities 2.3 - Establish business continuity 3.3 - Establish IT service desk(s) and disaster recovery plans

❖ Communication

strategy for IT

- Product first
- Resourceful
- Cloud

Vision 4

Ready and Able IT Team

4.1 - Establish communication

3.1 - Promote usable and consistent experience in classrooms and labs

Accessibility

and Integrity

3.2 - Plan and support adoption of emerging technology and

Vision 3

Outstanding Student

Experience

- 4.2 Establish a staffing plan
- 3.4 Support Guided Pathways Framework





59 Projects Initiated



27 Projects Completed



29 Projects in Progress



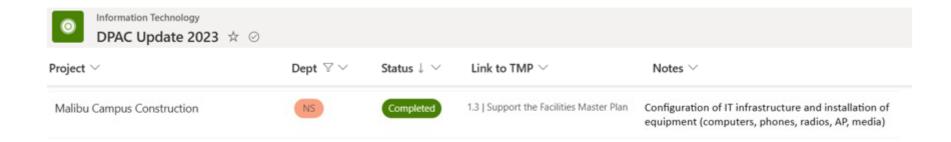
3 Planning



Note: Projects in early phase of planning or yet to be approved do not appear in update.

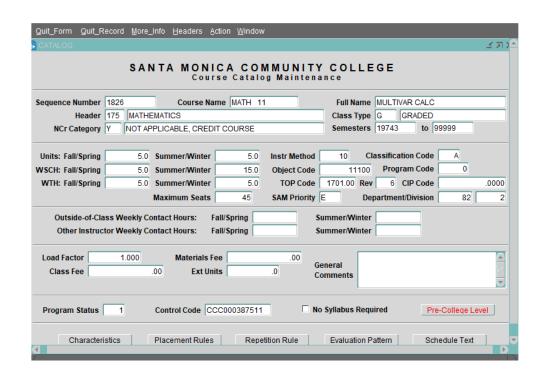


Handout



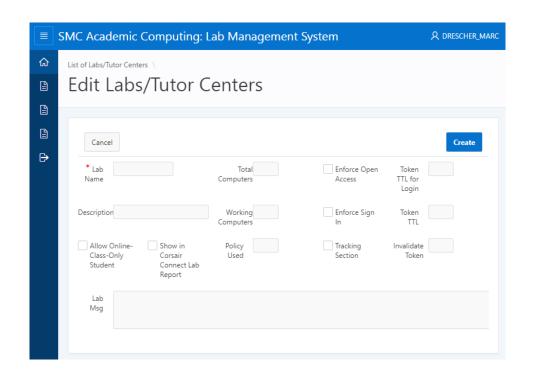
WebISIS 2.0

- 800 Forms & Reports
- Relies on obsolete Java browser plugin
- Support on Modern browsers ended in 2015
- Oracle Forms in extended support ending in 2025



WebISIS 3.0

- 2+ year conversion to Apex
- 300 Forms & Reports
- Modern & supported framework
- Native web application
- Went live on 2/1/2023



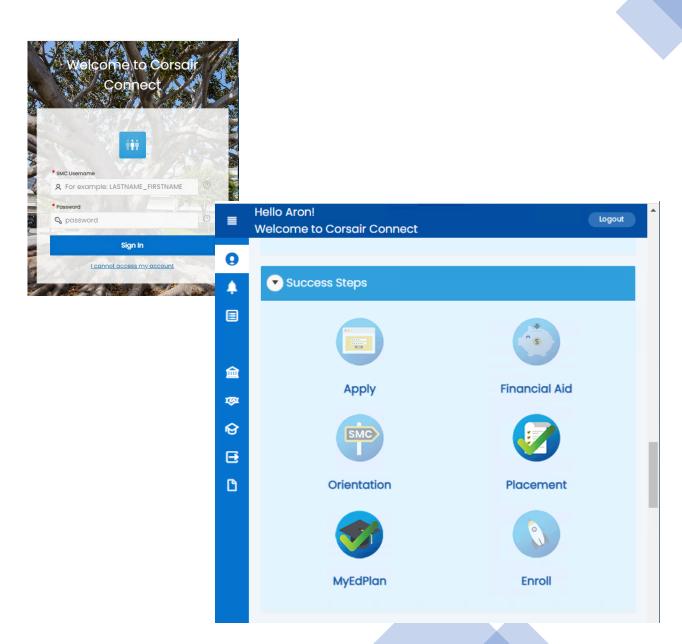
Corsair Connect

- 1.0 Created in early 2000s
- Maintaining 3 versions
- Not User Friendly
- Difficult to use on mobile devices



Corsair Connect 2.0

- Modern development framework
- Responsive for mobile devices
- Greatly simplified for ease of use
- Expected to go live in April, 2023



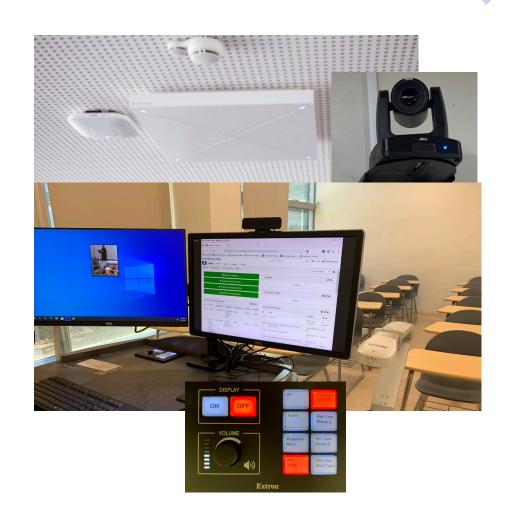
Business Continuity (Data Center Refresh)

- 16 Rack Mounted Servers
 - Divided between Main and CMD Campus
- 200 VMs
 - Phone System
 - WebISIS
 - Corsair Connect
 - Banner Financial Aid
- Completed October, 2022



Hyflex Pilot

- 8 Classrooms
- Classroom Audio System w/ 28 mics
- Motion Tracking Camera
- Audience Confidence Monitor
- Source Controls
- Established Standard for future classrooms



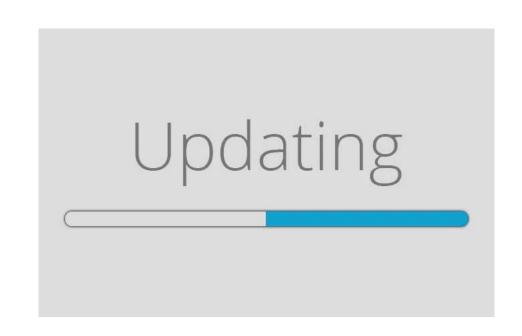
NEW TERP Computer Standard

- 500 Faculty & Staff Laptop Computers
- Work from Home Kits



Upgrades In Progress

- Access Control
- Security Camera System
- Phone Upgrade



Information Security

- MFA
- Authentication
- WebISIS Code review
- Adoption of MS Security Center



Questions

