

# 2021-2022 ACTION PLANS TO SUPPORT THE INSTITUTIONAL STRATEGIC INITIATIVES AND OBJECTIVES

		T 10				
ACTION PLAN 1	Lead Person:					
D 1 '1 '. 1'	1 6	Vice-President, Academic Affairs				
Reduce racial equity gaps and increase comp	Responsible Area(s):					
Academic and Career Paths through a critical		Academic Affairs				
practices for developing, approving, and asso Program Learning Outcomes (PLOs) and co		Academic Senate				
Student Learning Outcomes (SLOs)	ourse-ievei	Department Chairs				
Student Learning Outcomes (SLOs)						
Revised: 4-28-2021						
Map to 2017-2022 Strategic Initiatives		L				
Close Gaps in educational outcomes						
■ Educational and career opportunities and pathways						
<ul> <li>Long-term and integrated planning linked to resource</li> </ul>						
☐ Human Resource plan which supports student succe						
☐ Improve facilities and technology infrastructure, into	egration and staffin	ng				
☐ Ensure long-term fiscal stability						
Map to Institutional Planning Documents  ■ Board of Trustees Core Priorities # 1	□ A 1''	Recommendations				
	Accreditation     Indicate Standa					
Academic Senate Objectives #	Essay					
Program Review Observations	earning Outcomes Supporting Goals <sup>3</sup> # 1, 2					
☐ Institutional Effectiveness Dashboard Report	■ CCC Chancelle	or's Office Vision for Success <sup>4</sup> # 1, 2, 3, 4, 5, 6				
■ Student Equity Plan Activities¹ # 2						
■ Guided Pathways Redesign Goals² # 1, 4, 8	Other (specify)	:				
Methods to Accomplish the Annual Action Plan (include timeline)						
inethods to recomplish the rimidal redion rian (www						
Engage with the Curriculum Committee and Progr	am Review Comm	ittee to co-construct equity-informed				
practices for the development, approval, and assess	sment of Program	and Course-Level Learning Outcomes				
(PLOs and SLOs, respectively)						
•						
Describe the anticipated outcomes that will result from		of the action plan, including how its completion				
might further the college's goal of eliminating equity	gaps:					
An equity informed critical review and revision of	the practices used (	to develop approve and assess both				
<ul> <li>An equity-informed critical review and revision of the practices used to develop, approve, and assess both</li> <li>Program Learning Outcomes and course-level Student Learning Outcomes will result in a curriculum design more</li> </ul>						
responsive to the needs and goals of our racially minoritized student populations and thus help to reduce the racial equity gaps and increase completion.						
• I. A Oaks area erresses excellent						
Describe what data, if any, will be requested of Instit	tutional Research to	o conduct an assessment of the action plan				
Describe what data, it ally, will be requested of firstit	according research to	o conduct an assessment of the action plan.				

Status of Action Plan							
Draft Action Plan Reviewed by DPAC and Submitted to Fiscal Services	Fiscal/Budget Committee Response						
Date: January 13, 2021 April 28, 2021 (revised version)	In order to engage with the Curriculum Committee and Program Review Committee to co-construct equity-informed practices for the development, approval, and assessment of Program and Course-Level Learning Outcomes (PLOs and SLOs, respectively), we need to provide professional development that equals to 24 hours for 24 Curriculum and Program Review members.  Program review= 7 members +1 chair=8 Curriculum= 15 members +1 chair=16  24 people total 24 hours anticipated						
Action Plan Submitted to Superintendent/President Date May 12, 2021	Superintendent/President's Response  ■Approved  □ Consider* □ Not Approved*  *If checked, an explanation will be provided in writing.	Superintendent/President  Date: May12, 2021					



## 2021-2022 ACTION PLANS TO SUPPORT THE INSTITUTIONAL STRATEGIC INITIATIVES AND OBJECTIVES

### ACTION PLAN 2 Lead Contact Person: Vice-President, Academic Affairs Reduce Equity Gaps Responsible Area(s): Academic Affairs Reduce racial equity gaps in course success for largest Academic Senate gateway courses via professional development in equity-Professional Development Committee minded teaching practices and curricular development. Redesign Implementation Team Discipline Faculty EGC Leads Dean, Equity, Pathways and Inclusion Center for Teaching Excellence Map to 2017-2022 Strategic Initiatives ■ Close Gaps in educational outcomes ■ Educational and career opportunities and pathways ☐ Long-term and integrated planning linked to resource allocation ☐ Human Resource plan which supports student success ☐ Improve facilities and technology infrastructure, integration and staffing ☐ Ensure long-term fiscal stability Map to Institutional Planning Documents ■ Board of Trustees Goals and Priorities # 1 ■ Accreditation Recommendations 1. Indicate Standard #\_ ■ Academic Senate Objectives #1 2. Quality Focus Essay ☐ Program Review Observations ■ Institutional Learning Outcomes Supporting Goals³ # 1, 2 ☐ Institutional Effectiveness Dashboard Report

Methods to Accomplish the Annual Action Plan (include timeline)

■ Student Equity Plan Activities¹ # 2, 4

■ Guided Pathways Redesign Goals² # 4, 8

- Implement professional development program (developed in 2020-2021) to offer training at-scale
- Add related to curricular development (assessment tools/COR)

Describe the anticipated outcomes that will result from the completion of the action plan, including how its completion might further the college's goal of eliminating equity gaps:

☐ Other (specify):

■ CCC Chancellor's Office Vision for Success<sup>4</sup> #2, 3, 4, 5, 6

- Reducing the racial equity gap in gateway courses will significantly reduce the overall college racial equity
  gap. Gateway courses set the stage for a student's future. Moreover, many gateway courses are also our
  most popular General Education courses for students pursuing a different Academic and Career Path, thus
  they make up some of the highest enrolled courses.
- This Action Plan will be ongoing over several years and will require significant investment in professional development. This investment will likely be recouped based on improved retention and completion rates (i.e., return on investment).

Status of Action Plan	Status of Action Plan							
Draft Action Plan Reviewed by DPAC and Submitted to Fiscal Services Date: January 13, 2021	college racial equity gap. Gateway or many gateway courses are also our many gateway courses are also our many gateway courses.  SEAP: Stipends for 480 ECAP participants Guided Pathways: ECAP Leads compensation (Tyffany Spring 2022 (4 semesters, includes in	Reducing the racial equity gap in gateway courses will significantly reduce the overall college racial equity gap. Gateway courses set the stage for a student's future. Moreover, many gateway courses are also our most popular General Education courses for students pursuing a different Academic and Career Path, thus they make up some of the highest enrolled courses.  SEAP:  Stipends for 480 ECAP participants total and 36 Equity Coaches for Summer 2021-Spring 2						
Action Plan Submitted to Superintendent/President Date April 28, 2021	Superintendent/President's Response Approved Consider* Not Approved*  *If checked, an explanation will be provided in writing.	Superintendent/President  Date: May 12, 2021						



## 2021-2022 ACTION PLANS TO SUPPORT THE INSTITUTIONAL STRATEGIC INITIATIVES AND OBJECTIVES

ACTION PLAN 3	Lead Contact Person
	Department Chair, Math (Colleen McGraw)
Reduce Equity Gaps	
1 1	Responsible Area(s):
Reduce racial equity gaps and increase success in AB 70	Academic Affairs
mathematics courses	Mathematics
matiematics courses	Counseling
	Student Instructional Support
	Institutional Research
	Classified Professional Development Committee
Map to 2017-2022 Strategic Initiatives	
■ Close gaps in educational outcomes	
☐ Educational and career opportunities and pathways	
☐ Long-term and integrated planning linked to resource allocated planning linked planning linked to resource allocated planning linked planni	ution
☐ Human Resource plan which supports student success	
☐ Improve facilities and technology infrastructure, integration	and staffing
☐ Ensure long-term fiscal stability	
Map to Institutional Planning Documents	
	ccreditation Recommendations
	licate Standard #
	ality Focus Essay
☐ Program Review Observations ☐ Ins	stitutional Learning Outcomes Supporting Goals <sup>3</sup> #2, 5
■ Institutional Effectiveness Dashboard Report	
■ Student Equity Plan Activities¹ #2, 4	CC Chancellor's Office Vision for Success <sup>4</sup> #2, 3
	her (specify):
Methods to accomplish goal:	

- Conduct research with Math faculty including extent and method of implementation of "just in time remediation" to achieve a greater degree of consistency in faculty implementation. (SPRING 2021)
  - o Based on research results, identify best practices which improve learning and successful course completion in Math for Black and Latinx students (SUMMER 2021)
    - Develop an "Equitable Practices Course" for instructors
  - Provide training and support for instructors in teaching strategies shown to improve learning and successful course completion in Math for Black and Latinx students (FALL 2021)
    - Instructors receive 1 LHE release time or stipend to participate in Equitable Practices Course. (FALL 2021)
    - Instructors receive 1 LHE release time or stipend to implement new practices acquired in the Equitable Practices Course and be trained to become future "equity coaches" for the department. (SPRING 2022)
- Conduct research with students to gain deep understanding of effective practices and barriers faced by Black and Latinx students in completing Math AB705 courses and identify the support necessary to close racial equity gaps. (SPRING 2021)
  - o Determine effectiveness of support programs including:
    - instructional assistants
    - embedded tutors
    - embedded counselors
    - math lab (non-embedded) tutoring
    - basic needs support

- Develop TWO professional learning communities for courses with support: [Math 2+2C, 3+3C, 4+4C, 26+26C], and [21+21C, 54+54C] (2021-2022)
  - PLC to assess and improve the materials created for these courses to better serve Black and Latinx students.
  - O PLC to share equity best practices so infuse such practices into the culture of the department.
- Maintain a seat cap of 35 in the support courses (Math 2+2C, 3+3C, 4+4C, 26+26C, 21+21C, 54+54C, 1, 1B, 1C and 50) (2021-2022)
- Collaborate with the Student Care Team / Title V work team and Instructional Support to integrate "peer navigator functions" within the scope of work of embedded tutors in all support courses. (SUMMER 2021)

Describe the anticipated outcomes that will result from the completion of the action plan, including how its completion might further the college's goal of eliminating equity gaps:

Reducing the racial equity gap in AB 705 math courses will significantly reduce the overall college racial equity gap. Transfer-level mathematics courses set the stage for a student's academic success. Along with English 1, these mathematics courses are part of nearly every Academic and Career Path. Moreover, having all instructors become more active participants in improving the course materials by viewing them through an equity lens and participating in equity coaching will enhance the experience of learning mathematics for Black and Latinx students.

Status of Action Plan							
Draft Action Plan Reviewed by	Fiscal/Budget Committee Response						
DPAC and Submitted to Fiscal Services	30 LHE for full-time faculty and 160 hours of peer navigator						
Date: January 13, 2021	The plan indicates that this spring research will determine effectiveness of and make recommendations regarding support programs. Including: instructional assistants, embedded tutors, embedded counselors, math lab (non-embedded) tutoring, basic needs support. Additional funding will be needed to grow some of these resources. Portions of this request may be one-time, but the PLC and support services needed to help our Black and Latinx students will be on-going. With these support services it is our we hope that our students will be successful on their mathematical paths at SMC and will take that success and their new skills as they move on to their 4 year institutions and as a result SMC will continue to be a leader in this work.						
Action Plan Submitted to	Superintendent/President's						
Superintendent/President	Response						
Date April 28, 2021	■Approved □ Consider* □ Not Approved*	Kathryrer Jeffery					
	*If checked, an explanation will be Superintendent/President provided in writing.						
		Date: May 12, 2021					



## 2021-2022 ACTION PLANS TO SUPPORT THE INSTITUTIONAL STRATEGIC INITIATIVES AND OBJECTIVES

**Lead Contact Person** 

### Department Chair, English (Elisa Meyer) Reduce Equity Gaps Responsible Area(s): Academic Affairs Reduce racial equity gaps and increase success in English English 1 (including English 1 + 28) Counseling Library Student Instructional Support Institutional Research Classified Professional Development Committee Map to 2017-2022 Strategic Initiatives ■ Close gaps in educational outcomes ☐ Educational and career opportunities and pathways ☐ Long-term and integrated planning linked to resource allocation ☐ Human Resource plan which supports student success ☐ Improve facilities and technology infrastructure, integration and staffing ☐ Ensure long-term fiscal stability Map to Institutional Planning Documents ■ Board of Trustees Goals and Priorities #1 ☐ Accreditation Recommendations 1. Indicate Standard # ■ Academic Senate Objectives #1 2. Quality Focus Essay ☐ Program Review Observations ■ Institutional Learning Outcomes Supporting Goals<sup>3</sup> #2, 5 ■ Institutional Effectiveness Dashboard Report ■ CCC Chancellor's Office Vision for Success<sup>4</sup> #2, 3 ■ Student Equity Plan Activities¹ #2, 4 ☐ Other (specify): ■ Guided Pathways Redesign Goals² #4, 8 Conduct qualitative research with English faculty (SPRING 2021)

**ACTION PLAN 4** 

- Determine targeted professional development (SUMMER 2021)
- Provide training and support for instructors in teaching strategies shown to improve learning and successful course completion rates for Black and Latinx students. (FALL 2021)
- Conduct qualitative research with students to gain deep understanding of effective practices and barriers faced by Black and Latinx students in completing English 1 and identify the AB 705 support necessary to close racial equity gaps. (SPRING 2021):
  - o Determine effectiveness of and make recommendations regarding support programs including:
    - instructional assistants
    - embedded tutors
    - embedded counselors
    - embedded librarian
    - additional hours at the WHTC
    - Smarthinking online tutoring
    - basic needs support

students.

- technological support
- Develop and implement "English 1 + 28-specific training" for Peer Navigators and Student Care Team members to better support students to successful completion of transfer-level English. (SUMMER 2021)
- Utilize English 1 and English 1 + 28 Professional Learning Communities (PLC) (2021-2022)
- assess and improve course content, material, and teaching practices to better serve Black and Latinx

o collect, organize, and share equity best practices to infuse such practices into the culture of the department.

Describe the anticipated outcomes that will result from the completion of the action plan, including how its completion might further the college's goal of eliminating equity gaps.

Reducing the racial equity gap in English 1 will significantly reduce the overall college racial equity gap. Transfer-level English sets the stage for a student's academic success. The result would be:

- 1) the college would have in place more research-based practices and supports to address the academic needs of Black and Latinx students, increase successful course completion, and create a sense of belonging on campus; and
- 2) as more English faculty engage in equity-focused professional development directly tied classroom best practices, their pedagogy and curriculum will elicit improved academic outcomes for Black and Latinx students.

Status of Action Plan						
Draft Action Plan Reviewed by DPAC and Submitted to Fiscal Services	Fiscal/Budget Committee Response  18 LHE for full-time faculty and 160 hours of peer navigator supervision.					
Date: January 13, 2021	The plan indicates that this spring research will determine effectiveness of and make recommendations regarding support programs. Including: instructional assistants, embedded tutors, embedded counselors, math lab (non-embedded) tutoring, basic needs support. Additional funding will be needed to grow some of these resources. Portions of this request may be one-time, but the PLC and support services needed to help our Black and Latinx students will be on-going. With these support services it is our we hope that our students will be successful on their mathematical paths at SMC and will take that success and their new skills as they move on to their 4 year institutions and as a result SMC will continue to be a leader in this work.					
Action Plan Submitted to Superintendent/President  Date April 28, 2021	Superintendent/President's Response  Approved Consider* Not Approved*  *If checked, an explanation will be provided in writing.	Superintendent/President				
		Date: May 12, 2021				



## 2021-2022 ACTION PLANS TO SUPPORT THE INSTITUTIONAL STRATEGIC INITIATIVES AND OBJECTIVES

## ACTION PLAN 5

### Increase persistence, retention and completion

Increase persistence, retention, and completion among racially minoritized students via the SMC GPS (Gateway to Persistence and Success) technology tool

### **Lead Contact Person:**

Vice-President, Student Affairs (Michael Tuitasi) Dean, Counseling (Janet Robinson, Interim)

### Responsible Area(s):

Student Affairs
Academic Affairs
MIS
Institutional Research
Redesign Implementation Team

### Map to 2017-2022 Strategic Initiatives

- Close Gaps in educational outcomes
- ☐ Educational and career opportunities and pathways
- ☐ Long-term and integrated planning linked to resource allocation
- ☐ Human Resource plan which supports student success
- ☐ Improve facilities and technology infrastructure, integration and staffing
- ☐ Ensure long-term fiscal stability

### Map to Institutional Planning Documents

- Board of Trustees Goals and Priorities # 1
- Academic Senate Objectives # 1
- ☐ Program Review Observations
- ☐ Institutional Effectiveness Dashboard Report
- Student Equity Plan Activities¹ # 2, 3, 4
- Guided Pathways Redesign Goals² # 3, 7, 8, 9
- ☐ Accreditation Recommendations
- 1. Indicate Standard #\_
- 2. Quality Focus Essay
- Institutional Learning Outcomes Supporting Goals³ # 1, 2
- CCC Chancellor's Office Vision for Success<sup>4</sup> # 2, 3, 4, 5, 6
- Other (specify):

Methods to Accomplish the Annual Action Plan (include timeline)

- Expand the use of GPS among instructional faculty and counseling faculty as well as student support services providers
  - o GPS faculty ambassadors will be selected to serve during 2021-22 academic year with marketing, training, and encouraging faculty to use the system.
- Develop predictive analytics/retention scores in collaboration with Starfish consulting team and MIS Department
- · Use predictive scores to engage in proactive outreach to students less likely to complete and persist

Describe the anticipated outcomes that will result from the completion of the action plan, including how its completion might further the college's goal of eliminating equity gaps:

The expanded utilization of GPS, the launch of predictive analytics, and the resulting pro-active outreach to students to result in:

- Increased usage of campus services/resources among racially minoritized students
- Increased retention among racially minoritized students
- Increased degree and transfer completion for racially minoritized students

Status of Action Plan						
Draft Action Plan Reviewed by DPAC and Submitted to Fiscal Services	Fiscal/Budget Committee Response  (4) Faculty Ambassadors and (2) Faculty Ambassador Leads will be needed to support					
Date: January 13, 2021	implementation of the GPS Starfish system at SMC. They will help generate enthusiasm for the GPS retention tool and help with training and troubleshooting across the college as needed.					
	Faculty Ambassadors will meet bi-weekly during the Fall and Spring semesters to aid in the planning, tracking, marketing, training and outreach to instructional and counseling faculty. Both Faculty Ambassador Leaders will devote their time to providing trainings, promotional materials, scheduling, emailing, etc. to aid instructional and counseling faculty in the use of GPS and to provide oversight and direction to the Faculty Ambassador team.					
	Each Faculty Ambassador will receive a stipend in Fall and Spring for the support services provided. Each Ambassador will receive a \$3250 stipend in both fall and spring semester (winters/summers are excluded). \$3250 X 4 (number of ambassadors) = \$13,000 X 2 (twice a year) = \$26,000. The Lead Instructional GPS Faculty Ambassador will receive 6 hours of release time (3 LHE), Fall/Spring, and a 36 hour task assignment in Winter/Summer (6 hrs/wk for 6 weeks). The Lead Counseling/Tutoring Faculty Ambassador will receive a 6 hour overload, Fall/Spring, and a 36 hour task assignment in Winter/Summer (6 hrs/wk for 6 weeks).					
	Lead Instructional GPS Ambassador with 6 weekly hours X 36 weeks (Fall/Spring) = 216 hours X \$100 = \$21,600 + \$7560 (benefits estimated at 35%) = \$29,160. And 36 hours X \$60 (Winter/Summer) = \$2160 + \$756 (benefits at 35%) = \$2,916 Lead Counseling GPS Ambassador with 6 weekly hours X 36 weeks (Fall/Spring) = 216 hours X \$108.14 = \$23,358 + \$8175 (benefits @ 35%) = \$31,533. And 36 hours X \$70.46 (Winter/Summer) = \$2537 + \$888 (benefits @ 35%) = \$3,425.					
	The amounts for the Faculty Ambassador Leaders above are estimates based on the faculty members currently in place. However, this may change if new ambassador leads are selected and then the actual amounts will be based on the faculty members' respective hourly rate and contract pay rate(s).					
Action Plan Submitted to Superintendent/President	Superintendent/President's Response					
Date April 28, 2021	■Approved □ Consider* □ Not Approved*	Kathryver Jeffery				
	*If checked, an explanation will he provided in writing.	Superintendent/President  Date: May 12, 2021				



# 2021-2022 ACTION PLANS TO SUPPORT THE INSTITUTIONAL STRATEGIC INITIATIVES AND OBJECTIVES

### ACTION PLAN 6 Lead Contact Person: Associate Dean, Online Services and Support (Tammara Whitaker) **SMC Online Education** Responsible Area(s): Increase the number of online degree and certificate Academic Affairs completions by African American and Latinx students. Distance Education Distance Education Committee Department Chairs or designees Academic Senate Institutional Research Redesign Team Marketing Map to 2017-2022 Strategic Initiatives ■ Close Gaps in educational outcomes ■ Educational and career opportunities and pathways ☐ Long-term and integrated planning linked to resource allocation ☐ Human Resource plan which supports student success ☐ Improve facilities and technology infrastructure, integration and staffing ☐ Ensure long-term fiscal stability Map to Institutional Planning Documents ■ Board of Trustees Goals and Priorities #1, #2 ☐ Accreditation Recommendations 1. Indicate Standard # ■ Academic Senate Objectives #1 2. Quality Focus Essay ☐ Program Review Observations ☐ Institutional Learning Outcomes Supporting Goals<sup>3</sup> #\_ ☐ Institutional Effectiveness Dashboard Report ■ CCC Chancellor's Office Vision for Success<sup>4</sup> #1 #2 # 4 ■ Student Equity Plan Activities<sup>1</sup> #2, #3 ☐ Other (specify): ■ Guided Pathways Redesign Goals<sup>2</sup> # 3, #4, #5, #6, #7, #8 Develop a structure for professional development of online instructors (Fall 2021) Sustain a local peer online course review (POCR) team using the CVC-OEI rubric (Fall 2021) Establish instructional designer position (Spring 2022)

- Sustain Online Teaching & Design (OTD) certification course for current and future online faculty (Fall 2021)
- Sustain Online Teaching Winter Institute for current and future online faculty (Winter 2022)
- Create professional development communities focused on racial equity and culturally responsive pedagogy in an online environment (Planning Fall 2021, Implementation Spring 2022)
- Regularly collect online course success and degree progress data, disaggregated by race and ethnicity, to monitor
  progress toward closing inequitable gaps in African American and Latinx student achievement data (Fall 2021)
- Refine and enhance student services available to online learners (Spring 2022)
  - Explore peer navigator/online success coaching model for online education (Spring 2022)
  - Increase support services offered to online learners (Spring 2022)
  - Explore services and related software to support closing the racial equity gap for African American and Latinx students in an online learning environment (Spring 2022)
- Identify resources for ongoing support to ensure the long-term integrity of new and continuing online programs, with a sustained focus on closing racial equity gaps (Fall 2021)
- Explore software and/or online tools to foster an online community and promote student engagement (Fall 2021)

• Identify a process and expanded support with various campus stakeholders to establish agreements with states to increase non-resident FTES (Fall 2021)

Describe the anticipated outcomes that will result from the completion of the action plan, including how its completion might further the college's goal of eliminating equity gaps:

- Increased access for students to higher education
- Increased online degree and certificate completion by African American and Latinx students and reduced equity gaps for these metrics
- There will be a larger pool of well-qualified online instructors to expand the number of degree-required course sections in preparation for expanded marketing of our fully online programs
- Recommendations for online student support services

Status of Action Plan						
Draft Action Plan Reviewed by DPAC and Submitted to Fiscal Services Date: January 13, 2021	on effective online teaching practi and first-time DE instructors. Als engagement, a campus license for Hosts/Presenters for DE Training teaching winter institute presentat Pronto Campus License Pilot - Ap SEAP funds are used to fund the support SMC's transition to temp DE/POCR Accessibility expert-S OTD Facilitator - 2 facilitators per While the previous proposal include (\$47,863.50/10months), we will fur	de individual support and professional development focusing ces will be offered to all faculty, with a particular focus on new to, to promote and foster online community and and student a pilot to explore the service, Pronto, is requested.  28 & Workshops - \$65/hr for workshops/trainings and online ions 29 proximately \$1.50 per fte 20 progoing professional development needs of online faculty to				
Action Plan Submitted to Superintendent/President Date April 28, 2021	Superintendent/President's Response ■Approved □ Consider* □ Not Approved*	Kathryre Jeffery				
	*If checked, an explanation will be provided in writing.  Superintendent/President  Date: May 12, 2021					



# Santa Monica Community College District 2021-2022 ACTION PLANS TO SUPPORT THE INSTITUTIONAL STRATEGIC INITIATIVES AND OBJECTIVES

### ACTION PLAN 7

- Implement Counseling and support staff clusters for all Areas of Interest (AOI) (At Scale)
- Student Care Teams (SCT): Reduce racial equity gaps in persistence, retention, and completion through the implementation of a "case management approach" for racially minoritized students.

#### **Lead Contact Persons:**

Vice-President, Student Affairs (Michael Tuitasi)
Dean, Counseling (Janet Robinson, Interim)
Dean, Special Programs (Nick Mata, Interim)
Associate Dean, Outreach, Onboarding/Student
Engagement (Jose Hernandez, Interim)
Project Manager, Student Care Teams (Deyadra Blye)
Department Chair, Counseling (Laurie Guglielmo)

### Responsible Area(s):

Redesign Implementation Team Student Affairs Academic Affairs Enrollment Development Institutional Research Information Technology Title V Grant

### Map to 2017-2022 Strategic Initiatives

- Close Gaps in educational outcomes
- Educational & career opportunities, and pathways
- ☐ Long-term and integrated planning linked to resource allocation
- ☐ Human Resource plan which supports student success
- ☐ Improve facilities and technology infrastructure, integration, and staffing
- ☐ Ensure long-term fiscal stability

### Map to Institutional Planning Documents

- Board of Trustees Goals and Priorities #1
- Academic Senate Objectives #1 & 2
- ☐ Program Review Observations
- ☐ Institutional Effectiveness Dashboard Report
- Student Equity Plan Activities¹ #3
- Guided Pathways Redesign Goals² #3

- ☐ Accreditation Recommendations
- 1. Indicate Standard #\_\_\_\_
- 2. Quality Focus Essay
- Institutional Learning Outcomes Supporting Goals³ #1 & 2
- CCC Chancellor's Office Vision for Success<sup>4</sup> #3
- ☐ Other (specify):

Methods to Accomplish the Annual Action Plan (include timeline)

### **Area of Interest- Counseling Clusters:**

- Implement Area of Interest Counseling and support services clusters in all AOI's (Academic and Career).
- Utilize GPS as a tool for proactive outreach and intervention.
- Implement a Classified Staff- Coaching model that is financially sustainable.
- Expand consistent, high touch, and proactive outreach utilizing Peer Navigators.

### **Student Care Teams:**

Implement Student Care Teams in Health Science and Business Areas of Interest.

- Implement Year 2 and 3 Objectives for Title V Grant "Navigating the Pathways to Student Success".
- Use high impact practices and research gathered from the STEM Area of Interest cohort and hire additional Peer Navigators to populate Student Care Teams for First Time in College (FTIC) students in the Health Science and Business Areas of Interest. (Summer 2021)
- Expand access to technology for the Peer Navigator Program.
- Explore how Peer Navigators can support AB705 efforts (English and Math).
- Identify an online platform for Peer Navigators to communicate successfully with student cohorts. Explore Get-Set, People Grove, and Canvas platforms.

- Re-envision a "homebase" model for supporting students on-ground and online.
- Implement a "case management approach" via the SCT model and Starfish/GPS for FTIC students in the STEM, Health Science, and Business Areas of Interest. (Fall 2021)
- Assess the impact of the SCT model on student success, retention, and completion. (Summer 2021)
- Work with Special Programs to develop SCT's and a case management model.

Describe the anticipated outcomes that will result from the completion of the action plan, including how its completion might further the college's goal of eliminating equity gaps:

- All students will be assigned to a Counseling cluster based on their AOI.
  - o Increase a sense of belonging and connectedness for Black and Latinx students, which will lead to feelings of mattering, importance, and validation.
- SCTs and a "case management approach" will provide our racially marginalized students (Black and Latinx) with pro-active, wrap around services resulting in increased success, retention, and completion.

Status of Action Plan							
Draft Action Plan Reviewed by	Fiscal/Budget Committee Response						
DPAC and Submitted to Fiscal							
Services	For the Six Area of Interests that will be launched by 2021-22- a full time counselor lead for ea						
Date: January 13, 2021	A.O.I. will devote an average of six hours per week to coordinate all counseling activities and counselors who are part of each A.O.I. for Fall and Spring terms. Coordination will include be limited to: providing A.O.I. specific training, meeting regularly with assigned A.O.I. group managing an A.O.I counselor team in microsoft outlook for sharing resources and communications.						
	working with all members of the A.O.I. such as career counselors, peer mentors, financial aid on-boarding team members, acting as liaison between A.O.I affiliated departments and A.O.I counselors.						
	Career Counselor- 14 hours per week- needed so that Career Center can allocate six career						
	counselors to each A.O.I. Career counselors will assist with: Major selection, educational goal related to career goals, experential learning (internships), Job search strategies, etc.  Peer Navigators - proactive outreach to and support of FTIC African American & Latinx str						
	within each AOI						
	Peer Navigator Counseling Leads - liaison with depts within each AOI, support Peer Navigat work with all members of AOI/SCT to support and advocate on behalf of the needs of FTIO African American & Latinx students.						
	For Area of Interest Counseling Clusters- We will need: 6 Full Time Counselor Leads, six per week, for the Fall and Spring terms.						
	6 FT Counselors X 6 weekly hours= 36 hours per week X 36 weeks (Fall/Spring) =1296 Ho X \$76 per hour= \$98,496.00 +\$196,999.2						
	(benefits estimated at 20%)= \$118,195.2						
	One 14 hr per week PT Counselor X 36 weeks (Fall/Spring) = 504 hours X \$76 per hour \$38,304.00 + \$7660.80 (benefits estimated at						
	20%)= 45,964.80 Total Combined Request for A.O.I. Counseling Clusters, 2021-22 = \$164,160.00						
	Peer Navigator Program: 3 PT Counselors x 52 weeks = 2,132 hours x \$76 per hour + esting 20% benefits = \$194,438.40						
	- 27 Peer Navigators (student hires) x 10 hrs/wk + 5% estimated benefits: The grant provid 134,400 during 2021-2022 academic year						
	For the A.O.I. Counseling Clusters, the SEAP funding was already approved for Fall 2020/Spr 2021 for seven A.O.I. Counselor leads and one additional 14 hour per week Career Counselor- this request is for six A.O.I. counselor lead and one additional 14 hour per week career counselor for 2021-22.						
	Journal 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1						
Action Plan Submitted to	Superintendent/President's						
Superintendent/President	Response						
Date April 28, 2021	■Approved □ Consider* □ Not Approved*  Authry Cofflery						
	*If checked, an explanation will be Superintendent/President						
	provided in writing.  Date: May 12, 2021						



## 2021-2022 ACTION PLANS TO SUPPORT THE INSTITUTIONAL STRATEGIC INITIATIVES AND OBJECTIVES

## ACTION PLAN 8

### **Human Resources Staffing Plan**

Research and assess costs associated with developing a human Resources staff plan which supports student success by achieving benchmark levels of full-time faculty, classified staff and administrators.

### **Lead Contact Person:**

Vice-President, Human Resources (Sherri Lee-Lewis)

### Responsible Area(s):

Human Resources Academic and Student Affairs Business Services Academic Senate

### Map to 2017-2022 Strategic Initiatives

- ☐ Close Gaps in educational outcomes
- ☐ Educational and career opportunities and pathways
- ☐ Long-term and integrated planning linked to resource allocation
- Human Resource plan which supports student success
- ☐ Improve facilities and technology infrastructure, integration and staffing
- ☐ Ensure long-term fiscal stability

### Map to Institutional Planning Documents

- Board of Trustees Goals and Priorities # 3
- Academic Senate Objectives #3
- ☐ Program Review Observations
- ☐ Institutional Effectiveness Dashboard Report
- ☐ Student Equity Plan Activities¹ #\_\_\_\_
- Guided Pathways Redesign Goals² #3

- ☐ Accreditation Recommendations
- 1. Indicate Standard #\_
- 2. Quality Focus Essay
- Institutional Learning Outcomes Supporting Goals³ #2
- CCC Chancellor's Office Vision for Success<sup>4</sup> #2 & #3
- ☐ Other (specify):

Methods to Accomplish the Annual Action Plan (include timeline)

During 2020-2021 fiscal year, the District's procurement office in conjunction with the office of human resources, will research and assess the costs associated with developing a staffing plan to assist the college in systematically identifying and prioritizing staffing (faculty, staff and management) needs, pending the outcome of restructuring the organization due to the supplemental retirement plan) SRP, the Pathways redesign efforts and budget considerations. A cost estimate will assist with planning and the creation of a realistic timeline for completion.

Other efforts related to this Action Plan will include:

- Re-evaluating the faculty ranking process; consider integrating the 75-25 in the ranking process
- Coordinating with Pathways Redesign Team to develop a staffing plan

Comment: This is the first stage of a 3-5 year staffing plan designed to fully support all college operations and ensure conditions that optimize student success and eliminate equity gaps. The plan will also address the issue of increasing the number and percentage of full-time instructional and non-instructional faculty. The staffing plan for facilities and information technology have already been completed but should be revisited during the assessment process to reflect any updates, especially as they relate to the Pathways redesign and the loss of personnel due to the SRP.

Describe the anticipated outcomes that will result from the completion of the action plan, including how its completion might further the college's goal of eliminating equity gaps:

The cost to develop a human resources staffing plan will be determined.

Status of Action Plan								
Draft Action Plan Reviewed by DPAC and Submitted to Fiscal	Fiscal/Budget Committee Resp	Fiscal/Budget Committee Response						
Services	,	Funds are necessary to hire a consultant to inform, organize and work with Human Resources to create and develop a comprehensive staffing plan. Please note that \$125,000 is an estimate						
Date: January 13, 2021	and may need to be adjusted.							
	least 50 hours to work with a cons that meets the needs of all departn Coordination of this effort will also	The Dean of Human Resources and the Vice-President of Human Resources will need at least 50 hours to work with a consultant to collaborate, prioritize and develop a staffing plan that meets the needs of all department areas in the District – academic and non-academic. Coordination of this effort will also need to include the participation of the Pathways Redesign Team for approximately 10 hours. Plan completion is undetermined at this time.						
Action Plan Submitted to	Superintendent/President's							
Superintendent/President	Response							
Date April 28, 2021	■Approved □ Consider*	X Sollar						
1 /	Not Approved*							
	*If checked, an explanation will be Superintendent/President provided in writing.							
		Date: May 12, 2021						

# Superintendent's Response to Annual Action Plans #2-#8 submitted to DPAC on May 12, 2021.

Although Santa Monica College is still facing challenging fiscal concerns, we are in a good position to prioritize recommended 2021-2022 Annual Action Plans 2-8 and the corresponding budget requests using available COVID-19 funding from CARES and HERRF.

I approve the proposed 2021-2022 Annual Action Plans 2-8 recommended by DPAC on April 28, 2021. It is important to note that requested annual budget allocations will need to be reviewed and may be adjusted if needed.

Additionally, before the 2022-2023 DPAC Annual Action Plans are submitted for the Superintendent/ President's consideration, a detailed summary of relevant data/metrics should be provided in advance on the efficacy of the 2021-2022 Annual Action Plans.

# Superintendent's Response to Annual Action Plan #1 submitted to DPAC on May 26, 2021

Although Santa Monica College is still facing challenging fiscal concerns, we are in a good position to prioritize recommended 2021-2022 Annual Action Plan #1 and the corresponding budget request.

I approve the proposed 2021-2022 Annual Action Plan #1 recommended by DPAC on May 12, 2021. It is important to note that all annual budget allocations will need to be reviewed and may be adjusted if needed.

I recommend that before the 2022-2023 DPAC Annual Action Plans are submitted for the Superintendent/President's consideration, a detailed summary of relevant data/metrics should be provided in advance on the efficacy of all the 2021-2022 Annual Action Plans.

## DPAC Annual Action Plans 2021-2022 Budget Committee Input

			UNRESTRICTED	RESTRICTED		RESTRICTED		GRAND TOTAL			
Plan No.	Plan Title	Ongoing	One-time	Total	Ongoing	One-time	Total	Ongoing	One-time	Total	Funding Source
1	Academic and Career Path					\$44,707	\$44,707		\$44,707	\$44,707	Restricted Fund
2	Institutional Support/Learning Resources for Students					\$1,402,535	\$1,402,535		\$1,402,535	\$1,402,535	SEAP and Guided Pathways
3	Success in AB705 Mathematics Courses	\$192,330		\$192,330				\$192,330		\$192,330	Unrestricted Fund
4	Reduce Equity Gaps in English	\$142,896		\$142,896				\$142,896		\$142,896	Unrestricted Fund
5	Starfish GPS Early Alert System				\$93,034		\$ 93,034	\$ 93,034		\$ 93,034	SEAP. Ongoing until GPS is institutionalized
6	SMC Online Education		\$65,000	\$65,000		\$61,175	\$61,175			\$126,175	Unrestricted, SEAP
7	AOI Counseling & Student Care Teams				\$492,998		\$ 492,998	\$492,998		\$492,998	SEAP \$164,160; Navigating Pathways \$328,838 (Title V is 2019-2024)
8	Human Resource Staffing Plan		\$125,000	\$125,000					\$125,000	\$125,000	Unrestricted
	Total	¢225.226	¢100.000	¢EDE DOC	¢ = 0 < 0 > 2 >	¢1 F00 417	62.004.440	¢021.250	¢1 CO0 417	¢2.610.675	
	TOLAT	\$335,226	\$190,000	\$525,226	\$586,032	\$1,508,417	\$2,094,449	\$921,258	\$1,698,417	\$2,619,675	

DPAC Annual Action Plans 2021-2022 Budget Committee Input