

Summary of Survey of Madison Shuttle

Taken: Last week of Spring Term '08 (Week of May 27-30)

1. Points:
 - 3 of 4 surveys were returned (400 distributed)
 - 98% were students, 1.5% faculty/staff
 - over 50% of those riding took the shuttle 2 to 3 times per week (25% 4 or more)
 - 2/3s had classes at both campuses, just under 20% used the shuttle to avoid the campus parking situation, 22% were taking the shuttle rather than driving due to environmental concerns.
2. Percentage of students:
 - Arrives at Madison late for classes: 15%
 - Leave Madison class early to catch shuttle: 22%
 - Arrives at Main Campus late for classes: 18%
 - Leave Main Campus classes early to catch shuttle: 13%
3. There were several comments on the lack of service until the student's classes were complete. (Several students had classes that ran after the shuttle had closed for the day, making the shuttle non-viable for them.)
4. Most of the comments were positive on the shuttle and wanted it to continue (with perhaps a few refinements on schedule.)

Suggestions:

- Find some way to warn students that classes on the two differing campuses were too closely scheduled to utilize the shuttle.
- Offset the starting/ending times of classes on the Madison campus to allow for shuttling between campuses.