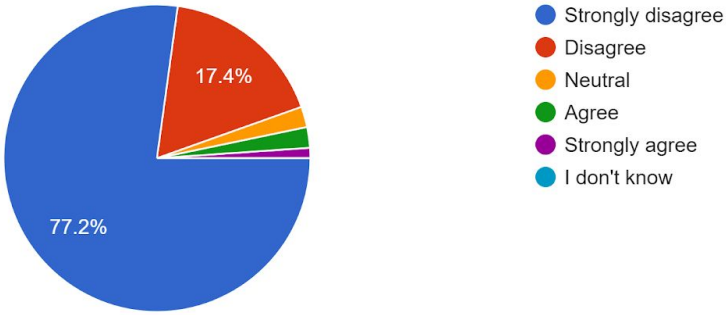
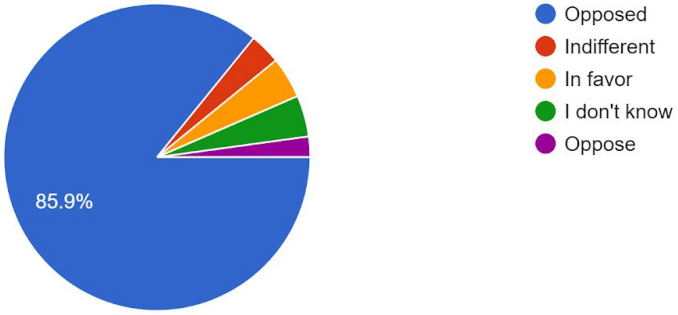
LAST UPDATE:11/23/2020 1:00 PM (PT)

Do you agree or disagree with the use of Proctorio?
92 responses



A.S. should be _____ to the use of Proctorio at SMC
92 responses



**** Opposed: 88.1%**

If you have used Proctorio in your classes, share your experience:

- I was incredibly stressed about it at the beginning of the semester and it definitely inhibited my ability to study. However, as I used it more I began to become more comfortable with it.
- It's really bad. If I get a notification saying low battery I get kicked out of my class. And if you have any toolbox downloaded and for some reason something pops up telling you anything you are automatically kicked. That is disturbing and makes tests quizzes or exams all the worse

- "I read the syllabus throughly for this particular class and there was no mention that we could opt out of proctorio, which I was surprised because everything else was mapped out for us. This profesor is very strict and not willing to help students, whereas in my other classes professors even offer to help and reach out, but its okay, I get it, I am an adult and the rules are the rules.
- I think in normal circumstances is more useful than prejudicial, but in instances when we are all stuck at home and there are no libraries open to find some quiet space, it's just crazy.
- I just gave birth and have a six year old, you can see on my proctorio videos that the baby is crying the background, and the six year old calling me. Also, it makes me nervous that they can not enter into the room and that I can't leave or even yell to everyone: ""be quiet"" because the test will flag me. It makes me irritable because without proctorio I could've easily picked up my baby, clam him down, scroll down and finish my test. With proctorio I am nervous that I will get flagged down. Is like someone looking but not really looking. I would much rather come to campus to take the test that getting accuse of something that they could hardly prove, even if I was doing it."
- "One day I was taking a quiz. Something that shouldn't be that hard. I studied two days prior and was ready to go. But at the same time I was starting to feel anxious and stressed about taking the quiz. Then I open up Chrome to take my quiz. This is the most annoying part since it takes at least a minute for chrome to open successfully in my Mac. Then I started taking my quiz, all of a sudden, I had a panic attack. This was the first time I've ever had one throughout the course of 13 years of schooling. I remember my body was shaking like crazy, and I was sweating like crazy. I feel that the pressure of taking these quizzes and exams is already enough, but with having to be recorded adds more stress.
- Also it has gotten in the way of my siblings privacy and schooling. One day I was taking an exam in my room. Then my sibling wanted to walk in the room but couldn't since he's uncomfortable with being recorded. I couldn't turn off my camera or change direction of it because it would send a message to my

professor that I'm cheating. Because of this he couldn't walk into the room to grab his laptop, which made him late to his class. "

- Thought giving exam in class is something we all got used to over the years I personally have huge anxiety with video chats video surveillance. I been having hard time even showing my face on video cam even thought i have no trouble doing so in class. Proctorio is understandable but it gives me sense on of someone is watching me specifically gives me huge anxiety and it affects my performance. I never had the urge of cheating since I have been able to do good in classes without cheating and had no problem with it. But proctorio have given me test anxiety and being able to show my surrounding also feels like it invades my privacy in my own house since I dont have my own room I dont feel comfortable sharing my surroundings. I am hugely in favor of browser locking or any other types of software. But by saying not wanting kids to cheat to justify is affecting other students.
- Terrible, it has taken me out of exams for sneezing or siblings accidentally joining the internet network
- It gives me anxiety that it may kick me out of the test, but they always communicate good
- Using Proctorio is not that difficult but the issue of unnecessary kick out and flagging is just annoying. It adds up to anxiety and other issues. I also used it for my Math Classes which most of the time doesn't work so you will be losing time while trying to fix it and reaching out to your professor. I was hoping and expecting that before they decided to use this, they had a dry run and identify issues that needs to be addressed. Plus the specific software requirement becomes an equitable access issue.
- I have been kicked out of exams or flagged down because of things that weren't my fault. Not all students have a quiet or study-friendly environment.
- Was not useful
- I didn't personally had problem using proctorio but I know some of the classmates had problem like internet connection problem or something happens and test getting turned in unprepared. I feel like internet connection would be the

problem out of hand but test getting turned in may be the problem that could be solved if possible:) Also when we had a questions about tests -for example, not being able to see the picture examples or not understanding the question- it took more time to get an respond.

- We have to be on camera at all times in the cosmo Dept except during quizzes as of now. The quiz part Can change. We have to state in the chat in zoom when we're going to the restroom. I HATE ONLINE BEAUTY SCHOOL pressure and feels high stakes most of the time. They don't acknowledge the world around us w/ covid and revolution and elections and other countries happenings like war in Armenia.
- I have used proctorio, and it is very anxiety-inducing!! I find myself rushing through the exam because of it because i will become so avoidant with the anxiety and pressure it builds up in me. And it's calculus so I have to always look down at my work, and eye tracking makes it feel wrong to do that.
- Hell no. Disturbance of privacy.
- I have used Proctorio for one of my classes throughout the semester, and it has worked fine. There was a practice test we could take beforehand to learn the testing process. I do not like how my privacy is compromised because SMC is worried about me cheating. The use of Proctorio implies that SMC does not trust me or my peers.
- I dropped a course because of this. it was weird knowing my teacher could see me but also all around my home/ room
- Horrible. I have anxiety so I naturually move a lot ESPECIALLY during tests and exams because theyre important for my grades. AND PROCTORIO FLAGS ME OR LOCKS ME OUT FOR THE SLIGHTEST EYE TWITCH OR ME SCRATCHING MY HEAD I HATE IT. Ive literally failed so many biology quizes because of it. And they're timed so it takes a while to CONTACT PROCTORIO AND HAVE THEM OPT ME BACK IN. So frustrating i lost the promise because of it this semester.

- Really no point to proctorio it just stresses students out and limits their capabilities of answering questions logically and correctly since there is the distraction that proctorio is watching.
- My experience with the use of a proctored for one of my classes did not go well. There would be times when taking a test the proctor would ask for an access code which would waste time for our test. Also, there are some professors that would not help us when having issues with proctorio and make us rely on the service proctorio offers. Adding on, proctorio would say that there are other tabs open when reality there aren't other tabs open besides the window that is being used and would not allow us to do the assignment.
- Violation of your intimacy , harassing.
- It caused me severe test anxiety to the point I had to have emergency Therapy sessions after class
- It was nervewrecking, I tend to stare down or into the wall while thinking and that action might be flagged and considered as cheating.
- One time, I accidentally pressed the "ESC" button and my exam was stopped immediately. As I am currently living abroad, I had to make an international call all the way to US and call the Proctorio help center. The person told me to share my screen in order for him to help me out. Although my time got deducted, I could still go back to my exam. After hanging up the call, I had some difficulties in the Prechecks section, and to my surprise, a message in the proctorio chat help room came from the same guy who was in the phone, and told me what to do in the prechecks. I realised that the camera was on the whole time as well. One could only tell how much privacy students can have with Proctorio. I fully do not support Proctorio not only because of its privacy issues, but also the fact that its not efficient at all.
- The experience felt very intrusive. I share both a laptop and a studio apartment with my partner; downloading the software on a shared computer and "showcasing" our living space didn't just make me feel uncomfortable but I felt like I was violating his privacy as well.
- Proctorio is very invasive and it increases stress for students.

- It’s a very intrusive tool.
- It limits the student and takes a lot of time away from taking the actual test.
- It shows down, it locked me out without cause.
- It feels intrusive and adds even more pressure to tests
- i dont feel comfortable while taking the test
- It doesn't apply to me
- It is nerve-wracking to allow an online program take over your computer. On top of that you are sharing your driver's licence online which is generally not smart due to identity theft. On top of that, you are taking a quiz or exam. All of these stresses about my privacy, safety, and doing well on the exam add up and increase anxiety tenfold and decreases my performance. Also the fear that kicks in when my mom shouts or my dad starts doing the dishes is completely unreasonable. It is not me cheating so why is my heart racing to a painful pace? It is the orange highlight around the box that shows your face throughout the entire exam. This is not nice or practical.
- I have been dealing with a lot more pop ups on my cell phone. And the teachers aren't notifying the students prior to the class that they are using this software. Also I am not comfortable with the teachers having monitoring access to any device we use to attend class.
- It makes me really uncomfortable using it
- I used proctorio for my stats class and had a girl flagged for cheating for having her DOG in the room. I like to read the questions out loud to process them but was told by my professor not to because it could be flagged as cheating. I share a room with my sister and in the event that she needs something in the room she can’t come in because it’ll count as cheating. My dog started barking once and I was so busy freaking out that it would be flagged as cheating that I could not concentrate. It’s unfair to assume that everyone has a quiet and private space to work in, some people share a room with multiple people. Distance education is hard enough, have some compassion.

- I babysit my 2 year old niece so I have to constantly check the baby monitor and of course my eye movement is constantly moving. I don't want to be docked points or even get a 0 because of that.
- Makes tests much more stressful since there's a camera recording you while you're taking the exam
- I have been kicked numerous times because my computer cannot run the software. I feel invaded and treated like a child.
- I do not like that my professor uses it since our tests are open notes. I also have autism and I always worry that it will seem that I am cheating.
- I use VPN when I am in China. If this software is unstable, it is very easy to drop. Once disconnected, Proctorio will automatically determine that I cheated. This is a huge blow to me.
- First of all, using Proctorio in an exam makes me very uncomfortable because you have to sit up straight all the time and you can't even hold the scratch paper. Secondly, in the process of using Proctorio, the network connection must be unblocked. Some students also need to use VPN, which makes the network unblocked during the exam. However, once the network speed is not good, the system will recognize you as cheating, for which I have a very painful experience. So I'm pretty much against proctorio.
- It's so easy to cheat without video proctoring I think it makes sense to have it. All the students who are against it aren't going to do better on their test just because their camera is off unless the are willing to cheat
- I almost missed my final exam due to proctorio. It took the whole exam time to fix my situation and I practically begged my professor to give me a second chance to complete it.
- It is illegal. I have information on my computer I will not do that if you use proctorio which is totally ballshit illegaly they still info from us never ever let that happen on my computer. Students have a lot of stress in their career goal so proctorio make more fuck up. Comennn there is coronavirus what are you all trying to do with ballshit proctoria ????? People lost income and you all still fuck our life with proctoria ????

What alternatives could faculty use to ensure academic integrity on examinations and assignments? What recommendations would you make to SMC?

- Have teachers really interact with their students instead of just giving assignment after assignment.
- Write the exams in a way that requires thinking and not just rote memorization. No policy change needed. Don't stick a camera in peoples' homes. Students with mental health issues like anxiety will be severely adversely affected by being on camera while taking an exam that is already stressful. The fact that success is still measured in large part by exams is in and of itself a flawed system. Students who are bad test takers due to anxiety, ADHD, medical issues, or whatever else will be disproportionately affected, when we literally took the online class so that we could fit school into lives that health issues have made difficult. If exams are proctored it takes away most of the reason why I'm attending school from home and may influence the decision or whether to return to SMC. I have personal issues that stop be from being able to be in a real classroom for long periods of time.
- I think a browser that lock tabs is fine, but I don't like the idea of a camera monitoring our movements during exams.
- I think teachers can trust the students more
- Do any exam or any of the sort through zoom.
- Time limits on exams or plagiarism checking platforms upon submissions
- The type of examination they choose should suffice any concerns of academic integrity, anything in addition is excessive and predatory.
- There already is a program that professors can enforce for students to download to computers, that locks their screens, meaning they are unable to switch between tabs to cheat and look things up (I had used it in high school).
- Proctoring exams via Zoom is an alternative. Making exams open note is also an option. Simply trusting students and assuming the best is another avenue for testing.
- Zoom > Proctorio. At least they can still watch you, but without the excessive eye monitoring movements and the location you're in. Feels really invasive.

- Students can be asked to submit their own handwritten drafts to ensure that they wrote it, or they can use the page monitor system to ensure that students do not open other pages.
- They could zoom proctor which may teachers do now
- For essay assignments, use turnitin to ensure that answers have not been plagiarized. For MC or FR exams it is really a reflection of the professor's ability if students have to look up answers. To increase security, download a secure browser.
- Zoom
- Projects exploratory work open note exams
- Unfortunately, it's a lot difficult to ensure academic integrity. But it's possible to create questions where you can access your book to do them, a few of my classes has changed to an open book format and the content is still very challenging.
- Give everyone A’s. Rich kids been getting degrees just for being rich. There’s a got damn pandemic.
- Showing work for math courses or allowing open notes on harder tests
- Zoom tests would be better, or have tests be automatically open notes
- Have a zoom testing session. Where student have their camera on. Mic off to avoid distractions. Have student have a clear testing area. Then students can take the test while the teacher has a full screen of their students during a live session. It allows students to ask questions directly about a test.
- I took a proctors exam with DSPS. I think it is better that way. Just use your phone for zoom or laptop and share screen. They should also allow onscreen solutions for math classes.
- - have professor proctor test over zoom or have open not tests most students aren’t learning much from the testing and learning in place anyways. professors are not prepared half the time and this whole situation is extremely stressful. The grades are just letters now and seriously have no connection to how well or bad a professor is doing at teaching
- Written exams submitted by pdf

- Having online tests and then a written final where we have to submit a pdf of the test. This would bot violate privacy but it could still weed out the students that did not actually study at the end.
- Creating alternative ways of testing knowledge. ex. projects, WHY questions (explain your knowledge), using short answer format to assess knowledge, student must use what they know to create a well thought out response that would prove their knowledge
- we know cheating is bad.
- Browser lockdown, having more personalized exams so it doesnt pop up on quizlet, more short answer to test knowledge more than memorization.
- Id rather prefer professors watch us live when taking an exam or test.
- social distance testing, just for midterms and finals. Essays for the rest of the assignments and exit cards with questions seen in class.
- One of my professors has used canvas quiz link for midterm exams and quizzes. We still had zoom camera on so she'd make sure that no one was doing inexcusable habits. And it sure was less problem then proctorio cause I didn't see anyone having a problem. Also, if we had a questions about the test we could ask her right away from the zoom chat.
- Include essay questions about the material, if what they're worried about is students searching up answers they could do that.
- Trust the students.
- Taking tests on zoom breakout rooms where professors could go into any one they would like at any time (sort of like the concept of the panopticon)
- Zoom with audio and video. Canvas. Harder or longer take home exams, writing essay papers, group or individual projects, literally anything else
- The professor can proctor us via zoom. (professor DOKOS does it)
- Recording screen only, it won't invade privacy, and students would feel less overwhelmed and stressed.
- Zoom meetings
- Trust your students! Stop relying on test taking as a priority for knowing whether your students are really learning

- Dont use proctorio. Dont watch us from camera. No time limit on exam. But more encourage student to learn by telling them please I want you to guys learn or do more practice during class help them willing to teach them. Ask questions may be harder but with no attempt limit. You can ask hard so we can have time to think and learn from it like one my teacher does it. He asks hard but no time limit and unlimited attempt so I learn alot from him and students are happy in his class. If you help students, any country will be more powerful country. There are a lot of discrimination happening in school and using proctoria will increase chaos in this country wtf. You want let this happen ?????

Additional Comments

- Proctorio is an invasion of privacy and disproportionately affect low income students of color due to it dependency on high functioning WIFI that many of these students simply don't have access to.
- Though I have thankfully not been in a class that uses proctario, from what I have heard from others at SMC and other schools who have had to use this is that their experiences were very bad. Not only does it give additional test taking anxiety but it can affect the performance on my computer while taking a test which may affect if my previous work is saved.
- Also these proctored exams open a huge door for lawsuits, as well as this is just another technology add-on to complicate our already chaotic situation during this pandemic that adds more stress to our situation. Lovely.
- I didn't know about the racial technology or sexual harassment issue until I read the article. Are there any articles that highlight the good parts about Proctorio?
- Thanks for sticking up for us. The world needs us to have degrees and be working cogs so why make it hard during a pandemic. We'll sink or swim once we got this paper that rich and white people have mostly not had to fight as hard for compared to everyone else.
- Personally I have a medical condition that can occur at any given time. When accidents happen via online while using a cite it may cause my testing score to be affected. The recorded camera does not consider these accidents that I may

have. It may assume that I am cheating or leaving my test. However in reality, I have had an accidents that needs medication to be applied.

- When I have live testing sessions, I inform my professor whom may pause my test or trusts that my medical conditions are real.
- It makes me sad that I need the help and support and I am not getting it. I have to home school and I just had a baby and not sure if I be able to come back to work, I cry at nights.
- I know academic integrity is of great concern but remote learning is an option I would not select if given the choice, mandated use of Proctorio further diminishes the over-all education experience for me.