

## Progress Update (Past Two Years) - Academic Affairs

1. Provide an update on your program or department's progress on your last objectives or action plans:

Progress Update Past Action Plans

### Progress Update Past Action Plans

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What type of program review did you last submit?

- Old annual
- Old six-year
- PU
- CPR

What is the status of your last program review action plan/objective?

- Completed
- In Progress
- No Longer Pursuing

Discuss the progress made on the goals in your action plan(s) (if last program review was a PU or CPR) or annual objective(s) (if last program review was an annual or old six-year).

The last program review - annual review was from 2019-2020. The annual objectives no longer apply as they were focused on the migration project at the time.

End of Progress Update Past Action Plans

2. Considering your program's past plans and the developments over the past two years, what challenges and concerns need to be addressed in the next two-year review period?

The library has gone through a lot of changes since its last review: new personnel, new furniture and updated spaces, revamped archive effort, and expansion of physical and digital resources. Key concerns and challenges are related to managing such growth effectively and efficiently.

When thinking of challenges, it is also important to highlight the different functional/operational areas of the library: library resources (collection management, physical spaces, technology), library public services (circulation, reference, computer commons, printing, library programming/events), library instruction (library curriculum, library workshops), and the archive. Each area has unique and shared challenges.

The library continues to navigate challenges with bringing resources and services to our satellite locations, expanding services with limited staff, managing an archive - which is a separate function and service area that has not been addressed adequately in the past, reshaping the space to support a quiet and safe environment for students and staff, and aligning resources to meet emerging curricular needs.

The library also continues to work closely with IT and printing services under Auxiliary. Keeping our technological resources up to date and exploring other solutions for print management continues to be a focus and challenge.

Finally, the library's instructional program has shifted to offer the majority of its sections of its sole course online. Challenges in this area relate to keeping curriculum updated to align to emerging topics such as AI, misinformation/disinformation, and the expanding open access information landscape.

3. Broadly discuss the most critical resources you anticipate needing to effectively implement the goals in your program's action plan in the next review period. If applicable, your answers here should inform the specific line item requests in your future Annual Resource Requests (ARR).

Looking ahead, the library will need to expand staff and/or rebalance efforts effectively with limited staff. At the end of this academic year (2025), one librarian retired - leaving the library with only 4 fulltime librarians. This number is not aligned to state and national standards for library staffing for the size of our student population. Also, the library will need a fulltime employee for the archive, which hasn't had a dedicated staff member for at least a decade. Previously, it was assigned to a librarian, but after that librarian retired, no one oversaw the archive outside of the library administrators. The archive also currently doesn't have its own budget separate from the library - which it should.

Although the library was fortunate to secure funding to update key spaces of the building with new furniture and flooring, the original plan included other resources that were not able to be supported: security cameras need to be installed throughout the building, doors need to be converted to meet accessibility needs and to make outdoors spaces accessible, digital monitors are needed to serve as directory points of service, as well as updated security gates. Generally speaking, all library spaces need updated furnishing.

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This form is completed and ready for acceptance.