

Progress Update (Past Two Years) - Student Services

1. Provide an update on your program or department's progress on your last objectives or action plans:

Progress Update Past Action Plans

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What type of program review did you last submit?

- Old annual
- Old six-year
- PU
- CPR

What is the status of your last program review action plan/objective?

- Completed
- In Progress
- No Longer Pursuing

Discuss the progress made on the goals in your action plan(s) (if last program review was a PU or CPR) or annual objective(s) (if last program review was an annual or old six-year).

For Objective 1: Assessing Sense of Belonging.

We assessed how our activities and services made them feel. We wanted to ensure that our unit objective of creating a sense of belonging and positive feelings with our services . Based on our survey, here are the statements to which we asked them to respond and their responses:

- The Black Collegians Program Umoja Community provided opportunities (through counseling and/or workshops/meetings) that made me feel welcomed. Of the 75 responses, 74 strongly agreed or agreed with this statement.
- Black Collegians made me feel like I belonged. Of the 75 responses, 73 strongly agreed or agreed with this statement.
- Black Collegians made me feel comfortable. Of the 75 responses, 75 strongly agreed or agreed with this statement.
- Black Collegians is student-friendly. Of the 75 responses, 75 strongly agreed or agreed with this statement.

For Objective 2: Increase the number of students obtaining an AA degree.

In 2019-2020 - 86 students were awarded an AA degree. To date, in this 2023-2024 academic year, we have 90 students who have been awarded a degree. 197 students have applied and/or been awarded to date.

For Objective 3: Increase the number of students transferring.

In Spring 2020, 22 students had reported to us that they were transferring to a four-year school in Fall 2020. Currently in Spring 2024, we have 18 students who have reported to us that they are transferring in Fall 2024. But we know that these are not the final numbers yet.

End of Progress Update Past Action Plans

2. Considering your program's past plans and the developments over the past two years, what challenges and concerns need to be addressed in the next two-year review period?

The challenges have been finding the right balance of offerings that students will respond to. Not only the modality of in-person vs zoom, but also finding the content of the workshops that meet the needs of the students. Participation can be low as compared to the number of students in the program. We need to

address what exactly are the students looking for when they join and what will make them come out to our on-ground events as well as our zoom events.

3. Broadly discuss the most critical resources you anticipate needing to effectively implement the goals in your program's action plan in the next review period. If applicable, your answers here should inform the specific line item requests in your future Annual Resource Requests (ARR).

The most critical resources include staffing. We are in the process of replacing a vacant Math Instructional Assistant position that is for students in both Black Collegians and Adelante programs. We are also in need of an English Instructional Assistant Position as well particularly with AB 705 and AB 1705 in place. Lastly, Black Collegians and Adelante are in a need of a Student Services Clerk position to help manage our front desk area. As our specialists take on more critical tasks for the programs and for the college at large, and as student help budgets decrease, we are in need of this position again to help manage the front desks shared by both of these programs that have a combined enrollment of over 1000 students.

This form is completed and ready for acceptance.