

SANTA MONICA COLLEGE

TITLE V GRANT- NAVIGATING PATHWAYS TO SUCCESS

Student Care Team Model



Board of Trustees Presentation

Tuesday, March 1, 2022

INTRODUCTIONS



- ❖ **Michael Tuitasi, Vice President of Student Affairs**
- ❖ **Deyadra Blye, Project Manager, Title V Grant: Student Care Teams**
- ❖ **Teresa Garcia, Counseling Lead -Redesign**

NEW CONCEPT FOR STUDENT SERVICES- PART OF REDESIGN

➤ Redesign the College Experience:

- Increase Student Success outcomes at SMC
- Integral part of the Guided Pathways Framework that is being implemented at SMC
- Equity- How can we improve and enhance the educational experience for Black/African American and LatinX students?

➤ Redesign Student Services:

- Frontload Career Services
- Counseling Clusters- Assigned to AOI's
- Building Communities around AOI's
- Equity - Intentionality



WHAT ARE STUDENT CARE TEAMS?

- Based on Major Areas of Interest (AOI's)
- Cohort Model
- Wrap Around Services
- High Touch
- Components:
 - 1) Academic Counselors
 - 2) Career Counselors
 - 3) Financial Aid Support
 - 4) Instructional Faculty Representation
 - 5) Peer to Peer Support (Peer Navigators)
- Who will have a Student Care Team?
 - First-Time In College Students
 - Intentionally targeting Black/ African American and LatinX Students
 - Special Program Participants
 - We hope to expand upon success and build capacity in the future





TITLE V GRANT: NAVIGATING PATHWAYS TO SUCCESS (2019-2024)

➤ Grant Objective:

- Improve first-year student success in each Areas of Interest

➤ Grant Activities:

- Peer Navigator Program
- Professional Development – Equity for SCT
- Financial Literacy Resources
- Develop AOI specific materials and resources for students

➤ Grant Evaluation:

- External Evaluator – annual assessment of progress on all activities outlined in grant

PEER NAVIGATORS

➤ Peer- to Peer

- Continuing students working with 1st year students for their advancement
- Share their stories, Connect students with community, Offer advice & resources
- Shared experiences are the foundation

➤ Individual Support

- Caseload: 60-75

➤ Large Group Activities

- Workshops, class presentations, newsletter, Discord/Social Media



IMPLEMENTATION

- Creating the Student Experience
- Collaboration
 - Outreach and Onboarding
 - Counseling
 - Career Services
 - Institutional Research
 - Institutional Redesign Team
- Pilot Launched in 2021
 - High School Outreach
 - Funnel Students into Care Teams





MOVING FORWARD

➤ Challenges

- Staffing
- Pandemic
- Change

➤ Launching of Student Care Teams

- 2019- Equitizing Student Care Team Workgroup
- 2020- STEM
- 2021- Business, Health & Wellness
- 2022- Arts Media & Entertainment, Culture History & Languages, People & Society
- 2023- Education

➤ Data

QUESTIONS?

