

Explore IT Support

IT Support serves as technological support for students. Students are able to contact IT Support for any technical difficulties such as internet connectivity, Canvas sign in, troubleshooting, or access to computer equipment. The technology outlined below are essential for all SMC students to utilize throughout every semester. Currently, technology is the primary form of communication between students, faculty, and staff. If you are having any challenges or need additional information with the system or software listed, please contact Student IT Help.

Discover IT Support Navigation Guide

IT primarily focuses on ensuring all proper technology, internet connectivity, and computer equipment works properly. Below we identify essential tools to assist you in maintaining your technological needs. In addition to helpful resources to make your technological experience in the classroom successful.

Step One: Identify Preferred Internet Option

Students have a variety of home internet options. Below is a list of options to consider!

Home Internet Options

Step Two: Set up a Wifi/Hotspot (if needed)

Students who need access to the internet at home may be able to use their phone to connect their computer to the Internet.

- Visit Bundy Campus East Parking Lot from Monday–Friday, 8 a.m. – 5 p.m.
- You must be a currently enrolled SMC student.
- See a Parking Enforcement Officer (PEO) at the Bundy campus for a permit.
- Log in with your SMC user name and password.
- Maximum time limits may be imposed.
- Look for signage indicating WiFi area.

Los Angeles Wifi Hotspot Locator

Sant Monica Wifi Locator

Step Three: Set up Gmail Account for Students

Set up your SMC-Gmail account to get access to your email account, calendars, document sharing, and IM – all from your SMC email account (username@student.smc.edu).

Student Email Accounts

Go to Corsair Connect and click "SMC @Email". Students are responsible for all emails from SMC. SMC cannot guarantee the delivery of forwarded email.

Step Four: Set up Microsoft Suite–Office 365 for Students

Students have access to Microsoft Suite through Office 365 which includes; Word, Excel, PowerPoint, One Note, OneDrive, and Teams. Click on link below for access:

Microsoft Suite-Office 365 Access for Students

Step Five: Sign into Corsair Connect

Corsair Connect is a portal that provides information pertaining to assessment, enrollment, financial aid award letter, and much more.

Corsair Connect Overview

Sign-In to Corsair Connect

Connect with IT Student Support

IT Support offers a variety of ways to connect to student services and support.



New Student IT Support

The following technology is important to utilize throughout all semester(s). This is the primary form of communication between students, faculty, and staff.

- Log in to student email from the **Gmail** link on **Corsair Connect**.
- You must log in to Corsair Connect to set your password at least five minutes before the first time you use SMC Gmail student email.
- Email address ends with "@student.smc.edu"
- SMC student email account only sends and receives emails to and from SMC email addresses ("@student.smc.edu" and "@smc.edu")



Returning/Current Student IT Support

The following technology is important to utilize throughout the semester(s). This is the primary form of communication between students, faculty, and staff.

- **Google Apps** : SMC Google Gmail student email, Google Drive, Google Docs, and several other Google services.
- **Microsoft 365** (originally called Microsoft Office 365): Your SMC student email account will send and receive messages to and from any email address, including those outside of SMC, starting on the first day of class.



Students with Specialized Software IT Support (Virtual Computer Lab)

Students enrolled in specific classes arranged to use specialized software, have access to that software through the "**Virtual Computer Lab**". To determine if you have a virtual computer lab, check in with your instructor.

Virtual Computer Lab

Thrive with IT Support Navigation Tools

Utilize these tools to successfully navigate IT support services and resources.

Teaching, Learning, & Growing Community

This community was intentionally designed to highlight services that interconnect.



Mentorship Programs

"Each One Teach One"



Tutoring Service

"Schedule a Tutoring Session"



Library

"Research, Explore & Learn"