

Vision 1 | Modern and Reliable Technology

1.1 | Plan for Administrative Systems

Define and communicate a strategy for administrative systems at SMC, including implementing a modern ERP system; completing the work that needs to be done to get there; and supporting existing systems in the interim.

Action Items to Implement Initiative

Implementing a Modern ERP

- Continue work with the student information system (SIS) Steering Committee to define a timeline and strategy for implementing a modern ERP system. Work with Business Services to identify and consider budget implications.
- Engage an ERP consultant to facilitate the vendor selection process. This includes a fit gap analysis to identify third-party needs and cost estimates, including current state and required third-party vendors.

Preparing for a Modern ERP

- Assess the current risks to WebISIS and establish a strategy to sustain it in accordance with the timeline established for implementing a modern ERP system.
- Consider staffing to support WebISIS as part of the staffing plan (reference section 4.2).
- Limit development for WebISIS and implement a new approach for requesting additional functionality. Consider the following questions: Will the functionality be met by a future ERP? Can SMC wait until a new ERP is implemented? Are third-party products available?
- Develop business analysis and integrations skills internally
- Convert all Oracle forms to Oracle Application Express (APEX).

Supporting Existing Systems

- Document existing business processes.
- Develop a change management plan for implementation of a modern ERP system.
- Identify and document specific information about SMC data, including: where it resides, its structures, its quality, who has data access, and who has responsibility.
- Identify additional skills and training needed.

Measures of Success

- Established strategy and timeline for future direction for ERP.
- Active and visible executive sponsorship for ERP implementation.
- Increased buy-in and stakeholder satisfaction measured through surveys.
- WebISIS no longer needed nor in use by SMC.

Primary Linkage to the SMC Strategic Initiatives	Level of Effort and Budgetary Considerations	Organizational Impact
Improve facilities and technology infrastructure, integration, and staffing.	⬆️ + - Significant funding and effort required.	●●● - District-wide impact. Significant business process changes required.

Key Initiative Stakeholders

Initiative Owner	TBD. This is not solely an IT initiative. SMC leadership needs to define an initiative owner.
Consultative Role	Senior staff, Chief Director of IT, IT staff, all functional areas