

COVID-19 RESOURCES

Technology Resources for Students

COVID-19 Resources

- A message from Dr. Jeffery
- SMC COVID-19 Roadmap to Recovery
- Contact Student Services
- Discrimination Complaints
- Disinfectant Supply List
- Faculty On-Ground Instruction
- Financial Relief
- Food Resources
- General Resources
- Health and Wellness
- Housing Resources
- Hygiene Services
 - [Air Quality and Portable Air Filters](#)
- Quarantine/Isolation Information
- Masking Guidelines
- Message Archive
- Sexual Assault Resources
- Staff Technology Resources
- Student Remote Instruction Checklist**
- Technology Resources
- Test Locations
- More Support Resources

Santa Monica College » News » COVID-19 Updates » Resources » Technology Resources for Students

Who to Contact for Help

Login/Account Issues

- For help with most SMC computer information technology (logins, student email, Google applications, Microsoft 365, Virtual Computer Lab, and more), contact the [Student Information Technology Help Line](#).
- Directly contact [Admissions](#), [Counseling](#), and [Canvas](#) for other questions.

Technology Tools

SMC understands some students have no other access to the technology you may need to complete coursework.

- **Need a Chrome Book?** First, reach out to your counselor or instructor to let them know. Next, once approved you will get an email with instructions on how to pick up your chrome book on the main campus.
- If you're part of a special program at SMC, contact your counselor.

Free Resources


- [Full List of Emergency Technology Resources for College Responses to COVID-19](#)
- [Canvas & Labster](#): Tools SMC uses with the support from the California Community Colleges Chancellor's Office

WiFi

Los Angeles County

[WiFi Locator Tool](#)

SMC WiFi at Bundy Campus East Parking Lot


**SMC STUDENT
WI-FI AREA**
AT BUNDY CAMPUS EAST PARKING LOT
MONDAY – FRIDAY
8:00 A.M. – 10:00 P.M.
How to Access Wi-Fi
 1) You must be a currently enrolled SMC student.
 2) See a Parking Enforcement Officer (PEO) at the Bundy campus for a permit.
 3) Log in with your SMC user name and password.
 4) Maximum time limits may be imposed.
Look for signage indicating Wi-Fi area.

How to Access WiFi

1. Visit Bundy Campus East Parking Lot from Monday – Friday, 8 a.m. – 10 p.m.
2. You must be a currently enrolled SMC student.
3. See a Parking Enforcement Officer (PEO) at the Bundy campus for a permit.
4. Log in with your SMC user name and password.
5. Maximum time limits may be imposed.
6. Look for signage indicating WiFi area.

Home Internet

Up to \$50 monthly discount through the [Emergency Broadband Benefit program](#) by the Federal Communications Commission.

Contact companies below to get the latest updated information on promotions for low-income families.

- [AT&T](#)
- [Charter/Spectrum](#)
- [Comcast](#): 855-846-8376 (English) or 855-765-6995 (Spanish)
- [Sprint](#)
- [T-Mobile](#)
- [Verizon](#)

Discounts

- [CollegeBuys E-Store](#): Provides up to 80% discount on technology software and hardware for CCC students, faculty and staff. Products available through the store include discounted internet hotspots/service through California Connects, Adobe Creative Cloud, Microsoft Professional Plus, laptops – both new and refurbished, Apple products, and more.

Hotspots

- [Using Your Smart Phone as a Hotspot](#) : If you do not have access to Internet at home, you may be able to use your phone to connect your computer to the Internet.
- [Xfinity WiFi Public Hotspots](#) : Open to everyone on the "xfinitywifi" SSID. Public hotspots can be found in small/medium businesses and outdoors in commercial areas.
- **CollegeBuys California Connects Mobile Hotspots:** For \$19.99 per month (after initial one-time purchase of device for \$79.99), CCC students, faculty and staff can connect up to 10 devices to the California Connects mobile hotspot anytime and anywhere in the United States to study, work, create, and stay connected. Service can be canceled and reactivated anytime without penalty. Nearly 2,000 CCC students, faculty and staff currently use California Connects as their primary source of broadband connectivity.
- [Santa Monica City Hotspots](#) :
See a map of places to access free WiFi.

Free Software & Subscriptions

- [LA County Library Digital Library Card](#) :
- [The CollegeBuys E-Store](#) : Provides up to 80% discount on software and hardware for CCC students, faculty and staff. Products available through the store include discounted internet hotspots/service through California Connects, Adobe Creative Cloud, Microsoft Professional Plus, laptops – both new and refurbished, Apple products, and more.

Navigate Online Environments

3CSN is hosting a series of Zoom online sessions to help faculty, staff, and students navigate online environments. Sessions include learning the basics of both Zoom and Canvas. Sessions will be limited to 50 participants.

- [You can find a full schedule of sessions and times here](#) .
- [Online Learning Tips](#) :

Remote Instruction Checklist

TOPIC	RESOURCE
SMC E-mail	<ul style="list-style-type: none"> • How to use my e-mail account • How to forward my SMC e-mail to my personal e-mail address :
Canvas Login	<ul style="list-style-type: none"> • Canvas website login :
Canvas Mobile	<ul style="list-style-type: none"> • How to access Canvas on a mobile device :
Canvas Courses	<ul style="list-style-type: none"> • How to locate my courses :
Canvas Announcements	<ul style="list-style-type: none"> • How to view announcements : • How to add group announcements :
Canvas Assignments	<ul style="list-style-type: none"> • How to view assignments : • How to view rubrics for assignments : • How to submit an online assignment : • How to submit a group assignment : • How to upload a file as an assignment : • How to see graded assignment :
Canvas Calendar	<ul style="list-style-type: none"> • How to use calendar :
Canvas Course Chat	<ul style="list-style-type: none"> • How to use course chat :
Canvas Conferences	<ul style="list-style-type: none"> • How to use conferences (must be enabled by instructor) :
Canvas Groups	<ul style="list-style-type: none"> • How to view all my Canvas groups :
Course Home Page	<ul style="list-style-type: none"> • How to use course home page :
Canvas Syllabus	<ul style="list-style-type: none"> • How to view the syllabus :
Canvas Discussions	<ul style="list-style-type: none"> • How to view discussions : • How to reply to discussions :
Canvas Grades	<ul style="list-style-type: none"> • How to view grades in a course :
Canvas Inbox	<ul style="list-style-type: none"> • How to use Inbox in Canvas :
Canvas Quizzes	<ul style="list-style-type: none"> • How to view rubric for a quiz : • How to take a quiz : • How to submit a quiz :
Microsoft Tools	<ul style="list-style-type: none"> • SMC Microsoft 365 • Microsoft Office 365 Tools :
Google Tools	<ul style="list-style-type: none"> • Gmail Login : • How to access SMC Google Apps for Education :
ConferZoom Educational Zoom meetings with a course instructor	<ul style="list-style-type: none"> • ConferZoom Student Setup : • Zoom Guidelines for Students
Additional Help Resources	<ul style="list-style-type: none"> • Canvas Help Desk 24/7 Support Students: 844 303 0352 Canvas Student Guide : • SMC Online Student Inquiry

