



STUDENT SUPPORT

# Video Express Counseling

## Counseling

Frequently Asked Questions

Degrees & Certificates

How to Connect with a Counselor

Corsair Connect

Stay Connected: Facebook

Online Counseling Services

Online Counseling

Student Petitions

Location & Hours

Peer Navigator Program

Meet the Peer Navigators

Find a Peer Navigator

Staff

Open Courses

Santa Monica College › Student Support › Academic Support › Counseling › Video Express Counseling

## Video Express Counseling on Zoom

Video Express Counseling through Zoom now offered. What is express counseling? Express counseling is for quick questions (for example, some prerequisite waivers, unit increase requests or general transfer questions) and **sessions are ten minutes.**

**If you are an International Student**, please visit join the [F-1 Zoom Express Counseling Waiting Room](#).

**Video Express Counseling is not for creating education plans or transcript evaluation. If you prefer not to be on video, please [join the Qless line](#) to meet with a counselor over the phone.**

**You must have an SMC student ID number and a photo ID available when you join.** If you need more than 10 minutes, you will be referred to the General Counseling and Transfer Services queue.

Note: If you are unable to join, all time slots have been filled. If you need assistance today, visit [Counseling Location & Hours](#) for options.

## How to Join Video Express Counseling

1. You can join via the [free Zoom app](#).
2. [Test the audio and video settings](#) on your device.
3. It is best if you join from a laptop or desktop (smart phones may limit some of the application capabilities).
4. We cannot proceed with the session if you are driving.
5. Make sure to have a photo ID available when you join.
6. When you are ready, click the button on the bottom of the page titled **Join the Video Express Counseling Waiting Room** to join.

**If you are an International Student**, please visit join the [F-1 Zoom Express Counseling Waiting Room](#).

## Hours

Video Express Counseling may change week to week, please check this page for updated hours:

Monday: CLOSED

Tuesday - Thursday: 10:00AM - 2:00PM

Friday: 10:00AM - 12:00PM

### We are closed on the following days:

Friday, December 24, 2021 to Monday, January 03, 2022 - Winter Break

Monday, January 03, 2022 - New Year's Day Observed

Monday, January 17, 2022 - Martin Luther King, Jr. Day

Friday, February 11, 2022 - Lincoln's Day

[Join the Video Express Counseling Waiting Room](#)