

Start ⓘ October 2020

End ⓘ January 2022

Filter (clear)

[Monthly Activity](#)**[Asked/Answered Distribution](#)**[Export Activity Distribution](#)

Total Chat Activity (October 2020 - January 2022)

This chart displays information related to who has answered various chats, and shows the total number of chats answered by various librarians based on where the chat originated. Chat origin is determined based on the affiliation (Group Member Library or separate LibAnswers system) of the widget used to start the chat. "Who answered" is determined by the librarian who ultimately answered the chat. These reports roll up daily and are delayed by 1 day.

Each library's chats were answered by:

Showing 1 to 1 of 1 entries

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Name ▲	Our Library ⓘ	Shared Group/Consortial System ⓘ				Total
		Academic Global Cooperative ⓘ	Springshare 24/7 Librarians ⓘ	CCC-Academic ⓘ		
Santa Monica College	1135	6	106	452	187	1886
Total	1135	6	106	452	187	1886

Each library answered chats for:

Showing 1 to 1 of 1 entries

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Name ▲	Our Library ⓘ	Shared Group/Consortial System ⓘ				Total
		Academic Global Cooperative ⓘ	Springshare 24/7 Librarians ⓘ	CCC-Academic ⓘ		
Santa Monica College	1135	0	17	0	48	1200
Total	1135	0	17	0	48	1200