



Questions | 31,849 Total

Branch

SMC Library Ref Stats	31,849
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Type

Reference	21,418
Directional	7,854
Tech. Assistance	2,577

Duration

0-5 minutes	25,884
5+ minutes	5,965

Asked by

SMC	31,830
Other	19

Format

In Person	30,698
Phone	948
Email	205

Location

Reference	31,849
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