

Virtual Computer Lab

The SMC Virtual Computer Lab is a service that lets SMC students in certain classes access real SMC specialized computer labs over the Internet. You must be enrolled in an appropriate class for the current semester in progress. You cannot log on before the semester starts or after it ends.

Technical Support

Technical support is available from the **Student Information Technology Helpline (studentITHELP)**.


Installing software to use the Virtual Computer Lab

Access to the Virtual Computer Lab is by using software called **Citrix Workspace**.

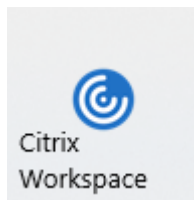
Video Demonstrating Citrix Workspace Download and Install

This video is for Windows, but the other operating systems work about the same way.

Download and install **Citrix Workspace** for your operating system:

- Windows
- Mac
-  ChromeOS (Chromebook)

Start Citrix Workspace on your device.



It may take a minute to start.

Use the lab "desktop" or "app" that your instructor tells you to.

If you don't see what you need, click on the Settings icon (it looks like a wheel or gear) and select "Refresh Apps".

Special Instructions for Modern Language Classes

SANSSpace (used in previous years) has been replaced with a Modern Language Laboratory login that starts a timer and leads to a menu of language learning software. The menu is controlled by a computer program called ASuite.

1. Log in to Citrix WorkSpace.
2. Navigate to the "Apps" tab at the top.
3. Follow the instructions given by your instructor.
4. If you have questions about lab credit, the ASuite menu, or any language software, contact the Modern Language Laboratory staff .

Answers to Frequently Asked Questions

Virtual Computer Lab - FAQ

Where do I save my files?

You can save your files on your personal Microsoft OneDrive or Google Drive.

How do I sign off when I am done?

In Microsoft Windows, click on Windows Start .

Click on your Username icon and select "sign out".

Will the computer log me out automatically?

If you are not actively using the virtual desktop for more than 10 minutes, then you will be logged off. Please save your files to your personal drives frequently.

Which "desktop" is for what class subject?

You only have access to the "desktops" or "apps" appropriate for your class. If you have more than one class that uses the Virtual Computer Lab, here are the names of the desktops available:

pCSIS

Computer Sciences and Information Systems classes. This is a remote connection to a "physical" computer on an SMC campus.

vCSIS

Computer Sciences and Information Systems classes. This is a "virtual" computer.

vES

Earth Sciences classes.

vSrv GIS Lab

Geographic Information Systems classes.

MATLAB Lab

MATLAB software program

Virtual Computer Lab Software List

Expand the lists below to see the list of software available on the Virtual Computer Lab desktop shown.

pCMD

Adobe Acrobat Pro

Adobe After Effects

Adobe Animate

Adobe Audition

Adobe Bridge

Adobe Character Animator

Adobe Creative Cloud

Adobe Dreamweaver

Adobe Illustrator

Adobe InCopy

Adobe InDesign

Adobe Lightroom

Adobe Lightroom Classic

Adobe Media Encoder

Adobe Photoshop

Adobe Prelude

Adobe Premiere Pro

Adobe Premier Rush

Audacity

AutoCAD

Autodesk

3ds Max

Autodesk Maya

Algorithmic Substance Painter

Avid Media Composer/Pro Tools

Avid Pro Tools

Battle.Net

Davinci Resolve

Office 2019

Pixologic ZBrush

Rhinoceros 5

Sketchup

TVPaint Animation

Unity

Visual Studio 2019

VLC

pCSIS

Adobe Acrobat

Adobe Acrobat Distiller

Adobe Animate

Adobe Bridge

Adobe Creative Cloud

Adobe Dreamweaver

Adobe Illustrator

Adobe InDesign

Adobe Photoshop

Apache Netbeans IDE

ArcGis Pro

ArcGis Pro

C++

C Compier

Eclipse

ENVI

GDPOne

Google Web Designer

JetBrains

MASM

Notepad++

Office 2019

SkillBuilding Online

Visual Studio 2019

