SAFETY SOLUTIONS CUT **AD** CLAIMS ADMINISTRATION SEAMLESS MEMBER-OWN SAFETY 2013-2014 INSURANCE LITY ANNUAL REPORT

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#### MESSAGE FROM THE

# PRESIDENT

here is strength in numbers. It's the reason we participate in JPAs. As public agencies, it is an opportunity we're given to assist with our responsibility to effectively manage public resources. The Protected Insurance Program for Schools and Community Colleges (PIPS) continues to serve as a tremendous vehicle with which to fulfill this mission!

As we close the books on our 11th year of operation, we have some great numbers to demonstrate our strength. I am gratified by the continued growth in our membership (417 educational agencies representing over \$10,000,000,000 in payroll) and the depth of resources each member receives from our claims and account management teams. Above and beyond low caseloads, bill review, and return-to-work, our members routinely benefit from the following to help reduce costs and preserve district resources:

- Local claim offices
- Claim Analysts to identify trends and best practices

- ADA/FEHA consulting
- Opiate addiction avoidance and recovery
- Nurse Triage of new claims
- Specialized MPN administration
- Customized safety and loss control plans
- Largest inventory of online training for California schools and colleges

We are unique in that we deliver critical benefits in a seamless and integrated fashion to over 200,000 FTE employees statewide; consistent with all state regulatory requirements, yet in a self-insured environment that allows you and your representatives to have a voice in those decisions. Needless to say, there are hundreds of people across the state making this happen each and every day. Despite all these available services, what YOU do is what makes the difference. Thank you for making workplace safety a priority. If you aren't currently utilizing these services, we encourage you to do so, for the benefit of all.



Steven A. Hovey (President of PIPS

As the largest non-profit, member-owned and operated workers' compensation program for public educational agencies in the country, we are uniquely qualified to navigate the continuing economic challenges, the uncertainty of legislative reform efforts, and the changing health care environment. Together, we continue to utilize our organization's considerable size and resources to reinvent ourselves each year to meet the challenges ahead.

On behalf of the Board of Directors, I again want to thank you for making PIPS the best choice for California public educational agencies. We appreciate your continued support and look forward to serving you in the future.

REDUCING LONG TERM COSTS THROUGH AN INTEGRATED SOLUTION WITH SINGLE ACCOUNTABILITY!



### **PROGRAM & SERVICES**

#### **COVERAGE PROVIDED**

The Protected Insurance Program for Schools and Community Colleges (PIPS) is the largest non-profit, memberowned and operated workers' compensation program for public educational agencies in the country. Through strategic combinations of risk transfer and risk retention, we maintain structural flexibility and obtain the most effective program pricing for frequency protection at a 99% probability level, undiscounted, and catastrophic protection up to \$155,000,000 per occurrence.

#### **HISTORY**

With the beginning of open rating in 1996, educational agencies were given additional workers' compensation program options beyond either self-insuring their risk, or placing coverage with only one carrier. From 1996 to 2003 many agencies took advantage of this opportunity and transferred 100% of their risk of loss to various carriers. However, as has been the case with other insurance programs for public agencies, the marketplace became extremely unpredictable, program pricing escalated rapidly, and many markets exited California.

The solution was for Keenan to take the best attributes of historic self-insurance and open rating carrier programs to develop an innovative, long-lasting, financially secure, and stable insurance solution for public educational agencies.

#### **FEATURES**

Through ongoing innovations and the combined efforts of its members, manager, and reinsurance providers, PIPS features many advantages not available through traditional insurance programs including:

- Non-profit, member-owned and operated
- Flexibility to pursue alternative funding mechanisms
- Single claims administration; complete data integrity
- Homogeneous risk pool
- Access to first dollar reinsurance protection
- Commutation provisions that allow a "second look" on risk transfer decisions
- Limited interest rate risk
- Forum for risk management discussions and innovation amongst peers

#### **BENEFITS**

As the largest workers' compensation Joint Powers Authority (JPA) of its kind in the nation, PIPS has superior leverage in the marketplace benefiting members through:

- Highly predictable and competitive rates
- Favorable terms & conditions
- Catastrophic limits
- Comprehensive services

#### 2013-2014

# GOVERNANCE

A nine member Board of Directors is elected by the membership and is comprised of four officers (two representing K-12 members and two representing community college district members) and five directors (three K-12 and two community college districts).



# 2013-2014 OFFICERS



STEVE HOVEY, PRESIDENT Riverside Schools Risk Management Authority

"As a Board member since the inception of PIPS, I can proudly state that our JPA has for more than 10 years stayed true to its principles of providing comprehensive coverage, protection of the members' assets, and stable, responsible rates. I am grateful to the Keenan administration for their knowledge and ability to be responsibly creative in changing markets and thankful to the decade's Board members for their courage and wisdom in decision-making."



KIMBERLY DENNIS, TREASURER Alameda County Schools Insurance Group

"PIPS is the best option available to school districts for workers' compensation benefits. By insuring at dollar 1 coverage, districts are able to know their annual costs before the year begins regardless of what claims are filed within the year. By keeping these annual costs competitive, PIPS members are protected from the uncertainly of claims trends and legislative changes. I believe PIPS is the best alternative for our agency."



ANN-MARIE GABEL, VICE PRESIDENT Long Beach Community College District

"It's an honor to be part of a program that insures over \$9 billion in payroll annually. Being one of the largest workers' compensation pools provides us with the leverage to get the best market rates even during hardening markets. Our goal of keeping prices down while providing excellent service to our member districts continues to be met.



**ROCKY BONURA, SECRETARY** El Camino Community College District

"It has been comforting to our district to enjoy the many benefits of this great program during the last decade. Truly a continuation of Keenan's 'Innovative Solutions' and 'Enduring Principles' to benefit our

#### 2013-2014 BOARD OF DIRECTORS



CHRIS PETERS
North Valley Schools' Insurance Group



JACQUES WHITFIELD Northern California Community Colleges Schools' Insurance Authority



CORINNE KELSCH Santa Clara County Schools' Insurance Group



ROBERT ISOMOTO
Santa Monica Community College District



JANECE MAEZ Schools Linked Insurance Management Joint Powers Authority



\$155,000,000

ARCH UNLIMITED

For 2013-2014, this unique structure provides catastrophic protection up to \$155,000,000 per occurrence and frequency protection up to \$1,000,000 per occurrence in excess of a 99% undiscounted actuarial probability level.

\$10,000,000

SAFETY NATIONAL UNLIMITED PIPS \$4,000,000 AAD

\$1,000,000

WESCO INS. CO. UNLIMITED

\$250,000

WESCO INS. CO. AGG, TO \$35,000,000 PIPS 70%PL AAD

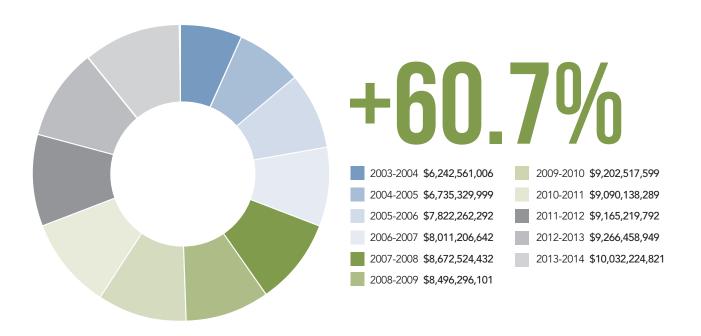
\$100,000

REINSURERS 90% (135%) MERITAGE 5% (135%) PIPS 5%

Commutation available

2003-2014

### **AUDITED PAYROLL**



# CLAIMS ADMINISTRATION

#### CLAIMS SERVICE MODEL

PIPS provides its members superior claims administration services including 164 claims specialists with an average industry tenure of 15.12 years, working through a network of seven offices located throughout the state. The annual closing ratio is 102.8%. The focus is on communication and the prompt delivery of benefits to eligible employees. Claims without merit will be vigorously defended.

The cornerstones of the PIPS workers' compensation claims administration service model are:

- Experienced Staff
- Low Caseloads
- Aggressive Claim Resolution
- Proprietary Medical Cost Containment Techniques
- Outcome Based Physicians Network
- Online Claims Reporting and Analysis
- Integrated Loss Control Services
- Fraud Prevention
- Client Education

#### Special Investigation Unit (SIU)

Over the past five years, the claims volume reporting has increased due to the following factors: investigations, relationships with the California Department of Insurance (CDI), local District Attorney offices, membership with the Employers Task Force, and becoming a guest lecturer for the Insurance Educational Association (IEA) Fraud Designation. Having more claims being reviewed by the District Attorney has increased our reputation of aggressive fraud handling and convictions. Currently, there are three claims pending for court dates with potential convictions and restitution for fraud and a total of eight claims being investigated by the SDI and District Attorneys. Over the last six years, there have been six orders of restitution totaling \$143,394.11 and two arrests. The SIU Manager continues to issue press releases and recently wrote an article on fraud, which was published in the FC&S Legal.

Over the last six years, a total of 100 PIPS claims have been submitted to the CDI and the District Attorney's office.

Total recovered in subrogation over the last five years: \$2,417,478

#### **EXTENSIVE COST CONTAINMENT PROGRAMS**

PIPS offers a variety of cost containment programs:

- Customized Physician Panels (Medical Provider Network MPN)
- Outcome Based Physicians Network
- Anthem contracted discounts (PRIME)
- First-aid tracking program
- Discounted Defense Counsel Panel (PRIDE)



The Partnership for the Review and Integration of Medical Expense (PRIME) is a proprietary medical cost containment solution for workers' compensation offering:

- Bill Review
- Nurse Case Management
- Utilization Review/Physician Advisor Panel
- Anthem Workers' Compensation PPO Discounts
- PRIME Advantage Medical Provider Network Powered by Harbor Health Systems
- PRIME Rx Pharmacy Program Powered by Harbor Health Systems
- PRIME Plus
- STOP (Saving the Opiate Patient) Program

This managed care medical delivery system is a proven method for:

- Optimizing patient results
- Increasing patient confidence in the case being received
- Facilitating timely Return-to-Work
- Controlling medical expenses

Number of PIPS Customers in MPN: 295 Districts Districts Utilization by Bill Count: 88%

Utilization by Billed Medical: 84% Total Net Savings: \$57,222,567

#### **PRIDE**

#### Program Features:

- Outcomes based MPN network
- MPN Compliance: interface with
- state on compliance and audit processes
- Care Concierge<sup>SM</sup> central point of contact serves as patient facilitator, adjuster resource, and physician support across claims
- OnTrack<sup>SM</sup> Compliance guides the patient's MPN participation throughout the case

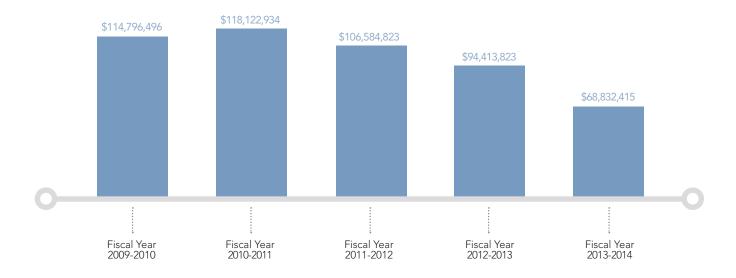
#### Advantages:

- Systems, processes and programs to assure patients, claims examiners and employers are connected with high performance providers
- Network, data and access to care requirements are managed for you
- One phone call connects adjusters and injured workers to providers
- with the best track records of outcomes
- Ensure in-network compliance, manage billing workflows, and emphasize use of best doctors
- Application of Keenan's claims data and expertise for the selection of the best physicians for the customers we serve

The Partnership for the Review and Integration of Defense Expenses (PRIDE) program was developed in response to the ongoing concern of rising legal defense costs in the administration of workers' compensation claims. In 1992, Keenan created a unique program to curb these upwardly spiraling costs.

The PRIDE program utilizes methodologies similar to the cost containment efforts implemented successfully in the medical arena. The PRIDE program functions as a legal Preferred Provider Organization (PPO). As with medical PPOs, the PRIDE program consists of a limited number of qualified attorney firms who have accepted a negotiated rate for legal services rendered. By contracting with a select number of firms, a reduced fee structure is obtained, while still demanding a high level of expertise and service. The PRIDE program has proven to be successful in containing legal defense expenditures for all members.

#### CLAIMS INCURRED - VALUED AS OF JUNE 30, 2014



With almost 93,000 claims reported in all PIPS years as of 12/31/14, providing timely and accurate benefits together with immediate, quality medical treatment is the Manager's priority. We take pride in administering workers' compensation benefits within all California laws and keeping all parties to the claim well informed throughout the life of the claim.

In the past year, the Manager has provided ongoing management of these claims which include:

- 235,468 checks processed
- 82.718 benefit notices sent
- 250,000 medical reports processed
- 297,775 medical bills processed
- \$56,761,991 in total medical benefits delivered
- \$32,108,751 in total indemnity benefits delivered
- 92% of claims are accepted
- 93% of claims are non-litigated
- 96% of all claims are closed within the first five years

The significance of these statistics is demonstrated in the value provided to member districts and their employees. We take prompt action to get injured workers into medical treatment and rehabilitation quickly so they can return to work as quickly and effectively as possible. By handling their claims promptly and with great consideration, fewer claimants contact attorneys. Non-litigated claims cost far less and our litigated claims rate is much lower than the statewide average. Finally, our closing ratio means that only 6% of claims remain open after five years of the date of injury. It all translates into significant savings for California schools.

Our goal is to handle legitimate claims expediently. At the same time, we thoroughly investigate and vigorously pursue the red flags that indicate fraud and abuse. While the vast majority of claims are legitimate, there are always those attempting to take advantage of the system. Keenan takes an aggressive approach to defending claims that are not work-related or fraudulent. We also take an aggressive approach in the recovery of benefits paid where liability is shared or due to another party.

Below are two success stories illustrating the value we bring to claims adjudication:

#### **SUCCESS STORIES**

An employee's trip and fall in 2008 resulted in injury to right hip and lumbar spine. There was prior history of injury to same body parts in 1998 which resulted in an impairment award of 37% with open future medical for which the claim was being administered by the California Insurance Guarantee Association (CIGA). CIGA filed an Application and Petition with the WCAB to change administrators in order to push the liability for all future medical onto the 2008 injury. After several medical opinions, an overlap in treatment and aggressive defense, we were successful in obtaining resolution and agreement that CIGA would maintain responsibility for all medical care for treatment to the spine for the 1998 injury without the right of contribution from the PIPS 2008 file, with a conservative estimate of such treatment at over \$100,000.

Despite significant challenges every step of way on this 2010 injury, we were successful in a positive outcome. The Disability Evaluation Unit (DEU) used the wrong occupation group and the DEU rater used the incorrect string rating. The judge's finding of 'no apportionment' was inconsistent with the Panel Qualified Medical Evaluator (QME) finding and contrary to application of the law to the situation. We maintained an ongoing direct relationship with the injured worker, maintained trust and respect throughout the process, always provided timely benefits and treatment, which resulted in a positive experience for the injured worker, the correct application of Permanent Disability and apportionment without the need for litigation. This resulted in a savings of approximately \$30,000. But the positive relationship we were able to maintain was priceless.

#### **AUDIT RESULTS**

#### What Carriers Report About Us

Workers' Compensation Claims Administration – Audit Update 2013-2014

The purpose of SB 863 was to reduce frictional costs, speed up medical care for injured workers and to increase Permanent Disability (PD) indemnity benefits to injured workers. At the California Coalition on Workers' Compensation (CCWC) conference in July, it was discussed that although the intent was to make the system more efficient, it is still too early to evaluate the actual impact and, in fact, they were seeing some dysfunction with the advent of the Independent Medical Review (IMR) and Independent Bill Review (IBR) new procedures. All in all, Department of Industrial Relations (DIR) projected that the industry would have seen a 14% increase in claim costs if SB 863 would not have been passed.

Managing claim cost drivers and strategizing on best claim outcomes is Keenan's area of expertise. We continue to see positive outcomes through our Saving the Opiate Patient (STOP) program, which helps injured workers with opiate abuse. We continuously provide technical claims training which ensures that our claims professionals have the knowledge they need to develop strategic resolution plans and can make sound decisions using the new laws appropriately. Regardless of the continuous changes to the adjudication system, Keenan has continued to be on top of legislative reform by actively participating in leadership groups. Our audit results prove it!

Our Workers' Compensation Department undergoes numerous audits throughout each year. Audits focus on everything from technical aspects of claims handling, to financials, timely issuance of benefits, adherence to laws and aggressive resolution strategies. Following are highlights of feedback that we have received from our carriers, reinsurance carriers, independent auditors and State agencies during the past year. We are pleased to report that overall audit results continue to be outstanding. We are confident in every aspect of our claims handling practices and philosophies, which are found to be in line with our carriers and reinsurers. We continue to receive consistent feedback from all sources that Keenan claims administration is ranked one of the best.

PIPS Reinsurance audit, September 2013 – *Positive results*. 100% scores in the areas of coverage, compliance and fraud. Feedback regarding medical management was "very good dialogue between the nurse and examiner" and "a lot of good collaboration." Overall "documentation is really good."

Arch Re (reinsurer), February 2014 – Positive audit. Auditor felt that our files looked good and that we were very involved in the claims.

ACE Tempest Re (reinsurer), Feb 2014 – *Positive audit*. Overall, the auditor felt that our files were in good shape with very little concerns. He was impressed with the level of documentation and direction from manager.

Axis Re (reinsurer), April 2014 – Outstanding audit. Overall, the auditor felt that we have a good shop and that our examiners were very knowledgeable.

AmTrust/Wesco (reinsurer), July 2014 – Outstanding audit. Auditors were very complimentary and said that our claims handling is "always consistent" and that we are "very dedicated to our clients."



#### INJURED WORKERS SURVEY HIGHLIGHTS (2013-2014)

"You have an awesome, very caring team who truly care! I hope that you continue with your superior and professional ways! You're TRULY THE BEST!!"

"My claims representative was very helpful and knowledgeable. She went out of her way to help me with my workers' compensation claim. I was able to get through the process by talking to her."

"My examiner has been outstanding, prompt, professional, and very empathetic in helping me through this life altering, very difficult four month illness and side effects of antibiotic therapy. Thank you."

"Performance of all involved with my work injury including (my employer) were all very helpful, knowledgeable and compassionate. Thank you again."

"My claims examiner made me feel like a human being, not some entity in a big system. She was kind and supportive and helped me during a physically and mentally trying time. I felt she cared about my health. When I was stressed and nervous as surgery approached, her efforts on my behalf lowered my nervousness so much that I was able to sleep better. It was awful to have this injury, but it was a blessing to have her, someone I've never met, care so much for me by her actions. My nurse was also encouraging and helpful. She gave me good advice and was kind and positive. This physical recovery, and the business of securing treatment was new territory for me. I feel fortunate to have Keenan on my team, and am very grateful for the kindness and help from your company."

"My Claims Examiner was very helpful and took care of all my needs. She is a JEWEL."

#### SAFETY &

## LOSS CONTROL

he Keenan Loss Control Team has partnered with PIPS and its members since its inception in 2003. For more than ten years, we have assisted in the development of effective programs to address losses. The coordinated efforts statewide and the level of service provided to all members is a testament to the consultants' focus on helping to reduce the frequency and severity of loss drivers for the Authority. Partnering with PIPS and its members to identify the risks and develop risk management solutions ensures this goal is met.

Loss Control works closely with the member districts to find new, creative and innovative ways to impact losses. With the continued dedication of the PIPS Board, PIPS membership, JPA Manager, Loss Control, Claims Analysts and Claims Examiners, the members will continue to experience great results and quality loss prevention services.

#### **TRENDS & RESULTS**

Loss Control continues to review the frequency and severity of claims for PIPS and its members, as well as focus on occupations and causes for more specific improvements. The frequency of claims for the past four years has remained relatively flat. Data valued as of 9/30/14 for policy years 2010-2011, 2011-2012, 2012-2013, and 2013-2014 shows 8,459; 8,261; 8,276; and 8,373 claims respectively. The PIPS Frequency & Severity Rate report is generated annually, which uses payroll as the constant in determining the values in the matrix. During the 2012-2013 year, frequency rates continued to decrease with a slight increase in severity rates, largely contributed by escalating medical costs. A slight decrease in the severity rate was also recognized in 2013-2014, which has not occurred in several years.

Loss Control creates a variety of loss data/trend reports. The reports presented to the PIPS Board at the quarterly meetings focus on frequency and severity by occupation and cause. The top occupations (Teachers/Faculty, Custodians, and Aides) and causes (Strain By, Slip/Fall, and Struck By) have not changed considerably over the years. The Loss Control team will be looking at ways to analyze the data to ensure they are identifying any new emerging trends. This allows services to be focused on the loss drivers, but flexible enough to allow for unanticipated spikes in short term trends to obtain the best results for each member and the Authority.

As the highest number of frequency and severity claims come from teachers and faculty, we continue to look at creative ways to get these groups involved in safety. Examples such as: including safety as a reoccurring topic at regular staff meetings, encouraging the use of Keenan SafeSchools/SafeColleges online tools and Keenan Safety Shorts (a learning aid), and creating a mini 'safety culture' in the classroom by introducing live trainings of selected topics to the students. The benefit derived is to keep the teachers and faculty healthy on the job and allow the students to become part of the solution, instead of contributors to safety missteps.

#### LOSS CONTROL SUCCESS STORIES

The following success stories show the innovation of the Loss Control Team in continuing to provide creative and effective tools/resources to minimize losses for the Authority and its members. Several members have partnered with Loss Control, resulting in creative approaches to address losses. The following are examples of these successes.

#### North Valley Schools Insurance Group (NVSIG) Calendars

Over the past few year, Loss Control and NVSIG have developed Safety Calendars. They took a different approach for the 2014-2015 calendar by getting teachers more involved in safety. Instead of the focus being Slips, Trips & Falls, and Sprains, a calendar art contest was implemented at the student level. Students were asked to draw pictures of what safety means to them. There was a high level of participation, and most importantly, it brought awareness to safety.

#### Here are a few examples:





#### Riverside Schools Risk Management Authority (RSRMA) Academy

With the assistance of Loss Control, RSRMA has implemented a Supervisor Academy. It is a half day training for site administrators. Topics included Risk Management 101, Supervisors Role is Safety, Accident Investigation, and much more. This can be modified for PIPS members needs. The feedback on these sessions has been very positive:

"I need to have more of my Supervisors/Site Administration come to the training – Great!"

"This is a great workshop for Principals, Vice Principals and Administration."

"All topics of training session were very helpful. Enjoyed the hands on inspection."

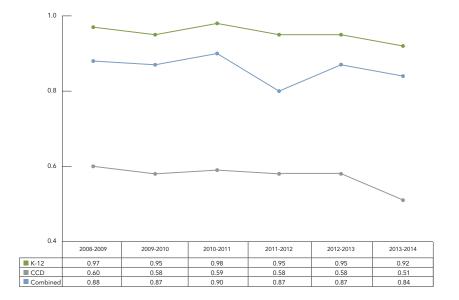
#### Tulare County Schools Insurance Group

Over a five year period, the Loss Control team in Tulare County has demonstrated consistent reduction in the frequency of workplace injuries in one of the largest JPAs in PIPS. 2013-2014 had the fewest number of injuries reported in our 12 year partnership with the JPA. The service team worked together with our broker partners Buckman-Mitchell to put on two very successful Workers' Compensation Ed Code training sessions. The session highlighted best practices in navigating the very challenging aspects of properly calculating leave for injured employees as outlined in the code.

#### PIPS FREQUENCY RATES

Data valued as of 12/31 of each policy year

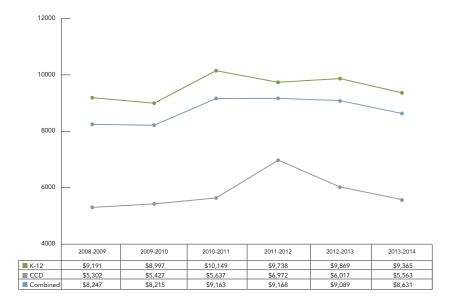
Total number of claims per \$1 million audited payroll



#### PIPS SEVERITY RATES

Data valued as of 12/31 of each policy year

Total cost of claims per \$1 million audited payroll



#### **HIGHLIGHTS**

Loss Control now has six Keenan "Safety Shorts," 2-3 minute animated videos that provide school employees with tips to stay safe in a school setting. The topics are: Office Ergonomics; Defensive Driving; Lifting in Awkward Places; Ladder and Stool Safety; Slip, Trip & Fall Hazards; Managing Stress; and the latest short, Personal Protective Equipment. The videos help create a culture of safety within districts and provide managers a resource that is brief and informative. Once a new clip is released it is e-mailed to PIPS members. The videos are also posted at <a href="https://www.keenan.com/safetyshorts">www.keenan.com/safetyshorts</a>. Links to the Safety Shorts can be embedded on district intranet sites. There will be four Safety Shorts released each year.





In 2013-2014, PIPS Members Received:

114 RIAPs developed and presented to members (75 K-12 and 39 Colleges)

593 Client Meetings

777 Employee Training Sessions

105 Telephonic Consultation Sessions

113 Safety Committee Meetings

141 Hazard Analyses

90 JPA Meetings

The Top Five Live Training Courses Provided in 2013-2014 included:

- 1. Back Injury Prevention/Lifting (Maintenance & Operations/Custodial)
- 2. Special Education
- 3. Slip/Fall
- 4. Ladder Safety
- 5. Food Service Injury Prevention

#### **PROGRAM**

# **SERVICES**

## "P&C BRIDGE – A ONE STOP SHOP" www.keenan-pcbridge.com

&C Bridge is a web-based portal that enables schools to bridge compliance, training, analysis, communication and risk management all from one secure platform. This technology solution helps bring operational efficiencies to the members and assists with the incredibly growing legal demands facing schools. This innovative product also provides current news, safety tips, insurance updates, and reports.

We have a team of professionals working to ensure P&C Bridge offers current information, trends and resources.

P&C Bridge includes single sign-on access to:

- Keenan SafeSchools & SafeColleges
- PureShare Reports and Analytics
- PIPS Website
- PIPS Payroll Submission
- Questionnaire
- Ultra ClaimsOnline
- Workers' Compensation Reports
- Keenan Safety Data Sheets (SDS)
- eCerts
- iVOS

#### WHAT TO EXPECT IN 2015-2016: REDESIGN

Based on member feedback, we are excited to announce that we will be enhancing P&C Bridge during the 2014-2015 fiscal year.

## 2013-2014 P&C BRIDGE HIGHLIGHTS

#### **Abuse Prevention Center**

Physical and Sexual Abuse is a prominent and serious issue that has had a significant, negative impact across California schools. The effect abuse has among children is beyond devastating. Recognizing the seriousness of this issue, Keenan created the Abuse Prevention Center to help school districts and children. This resource includes several free tools (posters, pamphlets) and online trainings, through Keenan SafeSchools and Keenan SafeColleges, designed to promote awareness of the issue, prevent abuse and ensure District personnel understand their obligations as a Mandatory Reporter.

#### P&C Bridge Feedback and Discussion

PIPS is consistently looking for opportunities to deliver cutting edge technology to help member districts. This past year, we reached out to many of the members for feedback on how to make P&C Bridge a more valuable resource. Thanks to members, we have identified opportunities to improve functionality, create resources and features that will assist member districts in better managing risk.

#### KEENAN

## SAFESCHOOLS & SAFECOLLEGES

### Please visit Keenan SafeSchools/SafeColleges for a full listing of courses available.

eenan SafeSchools and SafeColleges are online safety training and tracking systems designed specifically for school and community college employees. As an adjunct to the customized training programs conducted by the Loss Control Team, Keenan SafeSchools and SafeColleges were designed to offer scenario-based training courses that use the Internet to deliver safety training content. All courses are written by field experts and are designed specifically to the school and community college environment including the areas of: compliance, environment, behavior, health, school safety, human resources, and transportation. The Compliance Management System automatically tracks and reports each employee as they complete their training assignments, helping schools certify that employees have been trained on mandated safety issues. These online trainings provide options for districts that face scheduling issues in conducting group trainings and their associated costs.

The benefits to online training include:

- Reduced cost of employee trainings
- Improved compliance
- Reduced incidents and injuries
- Increased employee productivity/satisfaction
- Automated Data Management
- Greater convenience
- Lower cost of risk

In the past year, Keenan SafeSchools added more than 27 new online courses, including:

- Eye & Face Protection
- Stress Management
- Drug Free Workplace
- Accident Investigation (Supervisor)
- Safety Committee (Best Practices)

In the past year, Keenan SafeColleges added 21 new online courses, including:

- Confined Space Awareness
- Accident Investigation (Supervisor)
- Stress Management

In the 2013-2014 program year, there were:

- 266,998 total courses completed
- 71,111 employees with completions

Top five courses taken by PIPS members in 2013-2014:

- Bloodborne Pathogen Exposure Prevention
- Child Abuse: Identification & Intervention
- Sexual Harassment: Staff-to-Staff
- Hazard Communication: Right to Understand
- Slips, Trips & Falls

# WEBSITE

The PIPS website provides comprehensive information, communication tools and materials to aid in providing effective protection of district resources, assets, students and employees. It is easy to access through P&C Bridge or directly at www.pipsipa.org.

Explore the website, where you will find features including:

What's New: Special Bulletins, Announcements, Board Correspondence

About: History, Membership, Mission, Benefits, Annual Reports Coverages: Summary of coverage provided through PIPS

Services: A comprehensive listing of and direct links to Claims Services, Proprietary Cost Containment, Loss

Control Services, Service Providers

Meetings: Agendas, Minutes, Meeting Schedules

Links to Industry Resources:

- Association of California School Administrators (ACSA)
- Association of Governmental Risk Pools (AGRiP)
- California Association of Joint Powers Authorities (CAJPA)
- California Workers' Compensation Forum (CAWC)

Contact Us: Statewide Manager Contacts

Streamlined Member Resources section designed to navigate by topic:

- P&C Bridge
- Finance
  - Investment Reports, Financial Audit Reports, Budgets, Treasurer's Reports
- Risk Management
  - Bulletins, Code of Safe Work Practices, Safety Awareness Packets, Purchasing Guides, Employee Safety Guide
- Administration
  - Administration Guide, Governing Documents, Policies and Procedures, Program Structure, Forms, Presentations
- Claims
  - Service Model
- Underwriting
  - Charter School Information, Sister JPA Application
- Events
- Agenda Packets
  - Full agenda packets uploaded to the website, available for download on various electronic devices

#### PIPS WEBSITE ENHANCEMENTS...COMING SOON!

Featured upgrades include: Interactive Meetings Calendar | Search Function | Content Updates

Also available to members through single sign-on to P&C Bridge Resource Center are:

#### Ultra ClaimsONLINE

Submit your workers' compensation 5020 reports online.

#### **WC Internet Reports**

Provides a variety of regular monthly reports based on the end of the previous month's business.

#### eCerts

Allows you to create, issue, deliver, archive and share certificates of insurance.

#### iVOS

Serves as a single solution for all insurance transactions pertaining to claims administration, resolution strategies, claims financials, medical cost containment, and automated claims reporting and management.



# FINANCIAL STATEMENTS

ervice Enhancement
Technologies (SETECH),
a division of Keenan &
Associates, provides financial
management, budget planning,
and financial reporting. Budgetary
control is provided by verification
of budgeted amounts prior to
expenditures and includes a yearend analysis of all account totals
compared to budgeted amounts.

Detailed financial statements and Treasurer's Reports include budget-to-actual comparisons and are provided to the PIPS Board of Directors.

#### INDEPENDENT AUDITOR'S REPORT Vavrinek, Trine, Day & Co., LLP

- Auditor's Letter
- Statement of Net Position
- Statement of Revenue Expenditures & Changes in Net Position
- Statement of Cash Flows
- Auditor's Report

The Protected Insurance Program for Schools & Community Colleges, Joint Powers Authority Torrance, California

#### INDEPENDENT AUDITOR'S REPORT

#### Report on the Financial Statements

We have audited the accompanying financial statements of The Protected Insurance Program for Schools Joint Powers Authority (PIPS) as of and for the year ended June 30, 2014, and the related notes to the financial statements, which collectively comprise PIPS' basic financial statements as listed in the table of contents.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibility

Our responsibility is to express opinions on these financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America, the State Controller's Minimum Audit Requirements for California Special Districts, and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to PIPS' preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of PIPS' internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinions.

#### Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the respective financial position of The Protected Insurance Program for Schools as of June 30, 2014, and the respective changes in financial position and, where applicable, cash flows thereof for the year then ended in accordance with accounting principles generally accepted in the United States of America.

#### Other Matters

#### Required Supplementary Information

Accounting principles generally accepted in the United States of America require that the management's discussion and analysis on pages 3 through 10 and claims development information on pages 26 and 27 be presented to supplement the basic financial statements. Such information, although not a part of the basic financial statements, is required by the Governmental Accounting Standards Board, who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operational, economic, or historical context. We have applied certain limited procedures to the required supplementary information in accordance with auditing standards generally accepted in the United States of America, which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the basic financial statements, and other knowledge we obtained during our audit of the basic financial statements. We do not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

#### Other Reporting Required by Government Auditing Standards

In accordance with Government Auditing Standards, we have also issued our report dated November 12, 2014, on our consideration of The Protected Insurance Program for Schools internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with Government Auditing Standards in considering The Protected Insurance Program for Schools internal control over financial reporting and compliance.

Rancho Cucamonga, California

Varnik, Thin, Day & Co., Cl

January 19, 2015

#### Protected Insurance Program for Schools

#### STATEMENT OF NET POSITION | JUNE 30, 2014

CURRENT ASSETS	
Deposits and Investments Accounts Receivable	\$36,688,049 204,907
Investments Maturing Within One Year	<u>22,864,011</u>
Total Current Assets	59,756,967
Non-Current Assets	
Investments Net of Maturing Within One Year	41,878,423
Total Assets	101,635,390
CURRENT LIABILITIES	
Accounts Payable	5,653,885
Administrative Runoff (ULAE)	1,101,154
Current Portion of Unpaid Claims and Claims Adjustment Expense	<u>8,677,263</u>
Total Current Liabilities	
	, ,
Non-Current Liabilities	00.050.770
Administrative Runoff (ULAE)	_32,253,778
Unpaid Claims and Claims Adjustment Expense Less Current Portion	41,878,423
Total Non-Current Liabilities	<u>74,132,201</u>
Total Liabilities	_89,564,503
NET POSITION	<u>\$12,070,887</u>

#### Protected Insurance Program for Schools

#### STATEMENT OF REVENUES, EXPENSES & CHANGES IN NET POSITION | JUNE 30, 2014

OPERATING INCOME  Member Contributions Purchased Reinsurance Other Income Insurance Total Operating Income	\$207,545,971 (189,882,620) 3,870 17,667,221
OPERATING EXPENSES Claims Activity Safety Credit Administrative Expenses Total Operating Expenses	21,190,107 484,986 — 927,624 
NET OPERATING LOSS	(4,935,496)
NON-OPERATING INCOME  Total Non-Operating Income  Net Non-Operating Income and Expenses	604,668 604,668
Expenses in Excess of Revenues	(4,330,828)
Beginning Net Position	16,401,715
Ending Net Position	<u>\$12,070,887</u>

#### Protected Insurance Program for Schools

#### STATEMENT OF CASH FLOWS | JUNE 30, 2014

CASH FLOWS FROM OPERATING ACTIVITIES  Cash Received from Members and Others Cash Paid for Claims and Settlements Cash Paid for Excess Insurance Cash Paid to Suppliers for Goods and Services Cash Received (Other)  Net Cash Provided by Operating Activities	\$207,691,873 (2,187,028) (189,882,620) (5,980,755) 3,870 9,645,340
CASH FLOWS FROM INVESTING ACTIVITIES  Sales Proceeds, Maturities, etc. of Investments Purchase of Investments Interest Income Net Cash Used in Investing Activities	17,010,162 (25,649,082) 524,630 (8,114,290)
NET INCREASE IN CASH AND CASH EQUIVALENTS CASH AND CASH EQUIVALENTS, BEGINNING OF YEAR CASH AND CASH EQUIVALENTS, END OF YEAR	1,531,050 <u>35,156,999</u> <u>36,688,049</u>
RECONCILIATION OF OPERATING LOSS TO NET CASH PROVIDED BY OPERATING ACTIVITIES Operating Loss Adjustments to Reconcile Operating Loss to Net Cash Provided by Operating Activities:	<u>(4,935,496)</u>
Changes in Assets and Liabilities:  Decrease in Receivables  Decrease in Accounts Payable  Increase in Claims Liability and ULAE  Total Adjustments  Net Cash Provided by Operating Activities	2,245,862 (1,588,242) 13,923,216 14,580,836 9,645,340
SUPPLEMENTAL DISCLOSURE  Noncash Investing and Financing Activities Unrealized Increase in Fair Market Value of Investments	<u>\$99,460</u>

INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

#### Board of Directors & Members: The Protected Insurance Program for Schools Joint Powers Authority Torrance, California

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in Government Auditing Standards issued by the Comptroller General of the United States, the financial statements of The Protected Insurance Program for Schools Joint Powers Authority (PIPS) as of and for the year ended June 30, 2014, and the related notes to the financial statements, which collectively comprise The Protected Insurance Program for Schools' basic financial statements, and have issued our report thereon dated November 12, 2014.

#### Internal Control Over Financial Reporting

In planning and performing our audit of the financial statements, we considered The Protected Insurance Program for Schools Joint Powers Authority's internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinions on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of The Protected Insurance Program for Schools internal control. Accordingly, we do not express an opinion on the effectiveness of The Protected Insurance Program for Schools Joint Powers Authority's internal control.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of PIPS' financial statements will not be prevented, or detected and corrected on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

#### Compliance and Other Matters

As part of obtaining reasonable assurance about whether The Protected Insurance Program for Schools financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

#### Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of PIPS' internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering PIPS' internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

Rancho Cucamonga, California January 19, 2015

Varnick, Thin, Day & Co., Cl



# MEMBERSHIP

## MEMBER AGENCIES

#### **ABC UNIFIED SCHOOL DISTRICT**

#### ALAMEDA COUNTY SCHOOLS INSURANCE GROUP

Alameda City Unified School District Alameda County Office of Education Albany City Unified School District Castro Valley Unified School District **Dublin Unified School District** Eden Area Regional Occupational Program **Emery Unified School District** Fremont Unified School District Livermore Valley Joint Unified School District Mission Valley Regional Occupational Program Mountain House Elementary School District New Haven Unified School District Newark Unified School District Piedmont Unified School District Pleasanton Unified School District San Leandro Unified School District San Lorenzo Unified School District Sunol Glen Unified School District Tri-Valley Regional Occupational Program

#### **ALISAL UNION SCHOOL DISTRICT**

ANAHEIM UNION HIGH SCHOOL DISTRICT

ANTELOPE VALLEY COMMUNITY COLLEGE DISTRICT

**CAJON VALLEY UNION SCHOOL DISTRICT** 

**CALEXICO UNIFIED SCHOOL DISTRICT** 

CASTAIC UNION SCHOOL DISTRICT

**CERRITOS COMMUNITY COLLEGE DISTRICT** 

**CHABOT LAS-POSITAS COMMUNITY COLLEGE DISTRICT** 

CITRUS COMMUNITY COLLEGE DISTRICT

Citrus College Foundation\*

**COAST COMMUNITY COLLEGE DISTRICT** 

COMPTON COMMUNITY COLLEGE DISTRICT

**EASTSIDE UNION SCHOOL DISTRICT** 

**EL CAMINO COMMUNITY COLLEGE DISTRICT** 

FORT SAGE UNIFIED SCHOOL DISTRICT

Fort Sage Charter School\*

**FOUNTAIN VALLEY SCHOOL DISTRICT** 

HARTNELL COMMUNITY COLLEGE DISTRICT

#### HIGH DESERT SCHOOLS JOINT POWERS AUTHORITY

Apple Valley Unified School District Silver Valley Unified School District Victor Valley Unified School District

**HUNTINGTON BEACH CITY SCHOOL DISTRICT** 

JANESVILLE UNION SCHOOL DISTRICT

JOHNSTONVILLE ELEMENTARY SCHOOL DISTRICT

LAKE TAHOE COMMUNITY COLLEGE DISTRICT

LANCASTER ELEMENTARY SCHOOL DISTRICT

LASSEN COUNTY OFFICE OF EDUCATION

LONG BEACH COMMUNITY COLLEGE DISTRICT

MILPITAS UNIFIED SCHOOL DISTRICT

MONTEREY PENINSULA UNIFIED SCHOOL DISTRICT

MORENO VALLEY UNIFIED SCHOOL DISTRICT

MOUNT SAN ANTONIO COMMUNITY COLLEGE DISTRICT

Mt. SAC Auxiliary Services\*
Mt. SAC Foundation\*

#### NORTH COAST SCHOOLS' INSURANCE GROUP

Arcata Elementary School District Coastal Grove Charter School\* Fuente Nueva Charter School\* Union Street Carter School\* Big Lagoon Union Elementary School District Blue Lake Union Elementary School District Bridgeville Elementary School District Cuddeback Union Elementary School District Cutten Elementary School District Del Norte County Office of Education Del Norte County Unified School District Eureka City School District Ferndale Unified School District Fieldbrook Elementary School District Fortuna Union Elementary School District Fortuna Union High School District

Freshwater Elementary School District Freshwater Charter Middle School\* Garfield Elementary School District Green Point Elementary School District Humboldt County Office of Education Hydesville Elementary School District Jacoby Creek School Charter District Klamath-Trinity Joint Unified School District Kneeland Elementary School District Loleta Union Elementary School District Maple Creek Elementary School District Mattole Unified School District Mattole Valley Charter School\* McKinleyville Union School District Northern Humboldt Union High School District Six Rivers Charter High School\* Orick Elementary School District Pacific Union School District Peninsula Union Elementary School District Rio Dell Elementary School District Scotia Union Elementary School District South Bay Union Elementary School District Southern Humboldt Joint Unified School District Trinidad Union Elementary School District

#### NORTH COUNTY REGIONAL OCCUPATIONAL PROGRAM JPA

Fremont Union High School District Mountain View-Los Altos Union High School District

#### NORTH MONTEREY COUNTY UNIFIED SCHOOL DISTRICT

#### NORTH VALLEY SCHOOLS INSURANCE GROUP

Antelope Elementary School District Bangor Union School District Biggs Unified School District Brittan School District Browns Elementary School District Butte County Office of Education Butte Schools Self-Funded Programs Camptonville Union Elementary School District Colusa County Office of Education Colusa Unified School District Corning Union Elementary School District Corning Union High School District **Durham Unified School District** East Nicolaus Joint Union High School District Elkins Elementary School District Feather Falls Union School District Flournoy Union Elementary School District Franklin Elementary Unified School District Gerber Union Elementary School District Golden Feather Union School District Gridley Unified School District Kirkwood Elementary School District Live Oak Unified School District Los Molinos Unified School District Manzanita Elementary School District Marcum-Illinois Union Elementary School District

Maxwell Unified School District Meridian Elementary School District Nuestro Elementary School District Orland Unified School District Oroville City Elementary School District Oroville Union High School District Pacheco Union Elementary School District Palermo Union School District Paradise Unified School District Pierce Joint Unified School District Pioneer Union School District Pleasant Grove Joint Union School District Plumas Lake School District Red Bluff Joint Union High School District Red Bluff Union School District Reeds Creek Elementary School District Richfield Elementary School District Sutter County Office Of Education Sutter Union High School District Tehama County Department Of Education Thermalito Union School District Tri-Counties Schools Insurance Group Washington Unified School District Wheatland Elementary School District Wheatland Union High School District Williams Unified School District Winship Elementary School District Winters Joint Unified School District Yolo County Office of Education Yuba City Charter School Yuba City Unified School District Yuba County Office of Education

#### **NORTHEASTERN JOINT POWERS AUTHORITY**

Big Springs Union Elementary School District Big Valley Joint Unified School District Bogus Elementary School District Butte Valley Unified School District Butteville Union Elementary School District Delphic Elementary School District Dunsmuir Elementary School District Dunsmuir Joint Union High School District Forks of Salmon Elementary School District Gazelle Union Elementary School District Grenada Elementary School District Happy Camp Union Elementary School District Hornbrook Elementary School District Junction Elementary School District Klamath River Union Elementary School District Lassen Union High School District Little Shasta Elementary School District McCloud Union School District Modoc County Office of Education Modoc Joint Unified School District Montague Elementary School District Mount Shasta Union School District Plumas Unified School District Scott Valley Unified School District

Seiad Elementary School District
Sierra County Office of Education
Sierra-Plumas Joint Unified School District
Siskiyou County Office of Education
Siskiyou County Regional Occupational Program JPA
Siskiyou Union High School District
Surprise Valley Joint Unified School District
Susanville Elementary School District
Tulelake Basin Joint Unified School District
Weed Union Elementary School District
Willow Creek Elementary School District
Yreka Union Elementary School District
Yreka Union High School District

#### NORTHERN CALIFORNIA COMMUNITY COLLEGE POOL

Cabrillo Community College District Gavilan Joint Community College Monterey Peninsula Community College District San Jose/Evergreen Community College District West Valley-Mission Community College District

#### NORTHERN CALIFORNIA COMMUNITY COLLEGES SELF-INSURANCE AUTHORITY

Butte-Glenn Community College District
Feather River Community College District
Lassen Community College District
Marin Community College District
Mendocino-Lake Community College
Napa Valley Community College District
Redwoods Community College District
Shasta-Tehama-Trinity Joint Community College District
Siskiyou Joint Community College District
Solano County Community College District
Yuba Community College District

#### NORTHERN ORANGE COUNTY WORKERS' COMPENSATION IPA

COMPENSATION JPA

Buena Park School District

Capistrano-Laguna Beach Regional Occupational Program

Centralia School District

Coastline Regional Occupational Program

Cypress School District

Greater Anaheim Special Education Local Plan Area (GASELPA)

La Habra City School District

Los Alamitos Unified School District

Magnolia School District

North Orange County Regional Occupational Program

Savanna School District

South Coast Regional Occupation Program

Westminster School District

#### OCEANSIDE UNIFIED SCHOOL DISTRICT

**OHLONE COMMUNITY COLLEGE DISTRICT** 

PAJARO VALLEY UNIFIED SCHOOL DISTRICT

PALO ALTO UNIFIED SCHOOL DISTRICT

#### PALOMAR COMMUNITY COLLEGE DISTRICT

#### PLUMAS COUNTY OFFICE OF EDUCATION

#### POWAY UNIFIED SCHOOL DISTRICT

#### RAVENDALE-TERMO ELEMENTARY SCHOOL DISTRICT

Ravendale-Termo Charter School\*

#### **REDLANDS UNIFIED SCHOOL DISTRICT**

#### **RIALTO UNIFIED SCHOOL DISTRICT**

Banning Unified School District

#### RIO HONDO COMMUNITY COLLEGE DISTRICT

#### RIVERSIDE SCHOOLS RISK MANAGEMENT AUTHORITY

Beaumont Unified School District Coachella Valley Unified School District Desert Center Unified School District Desert Community College District Jurupa Unified School District Menifee Union School District Mount San Jacinto Community College District Murrieta Valley Unified School District Nuview Union School District Nuview Bridge Early College High School\* Palo Verde Community College District Palo Verde Unified School District Perris Elementary School District Perris Union High School District California Military Institute\* Riverside County Office of Education Romoland Elementary School District Riverside County Education Academy\* San Jacinto Unified School District Val Verde School District

#### SAN JOAQUIN COUNTY SCHOOLS WORKERS' COMPENSATION JOINT POWERS AUTHORITY

Banta Elementary School District
Escalon Unified School District
Jefferson Elementary School District
Lammersville Elementary School District
Lincoln Unified School District
Linden Unified School District
Manteca Unified School District
Mew Hope Elementary School District
Oak View Elementary School District
Ripon Unified School District
San Joaquin County Office of Education
Tracy Joint Unified School District

#### SAN JOAQUIN DELTA COMMUNITY COLLEGE DISTRICT

#### SAN MATEO COUNTY SCHOOLS INSURANCE GROUP

Bayshore Elementary School District Belmont-Redwood Shores Elementary School District Brisbane Elementary School District Burlingame Elementary School District Cabrillo Unified School District Hillsborough City School District Jefferson Elementary School District Jefferson Union High School District La Honda-Pescadero Unified District Las Lomitas Elementary School District Menlo Park City Elementary School District Millbrae Elementary School District Pacifica School District Portola Valley Elementary School District Redwood City Elementary School District San Bruno Park Elementary School District San Carlos Elementary School District San Mateo County Office of Education San Mateo County Schools Insurance Group San Mateo-Foster City Schools District San Mateo Union School District Sequoia High School District South San Francisco Unified School District Woodside Elementary School District

#### SANTA BARBARA COMMUNITY COLLEGE DISTRICT

#### SANTA CLARA COUNTY SCHOOLS INSURANCE GROUP

Berryessa Union School District Cambrian School District Cupertino Union School District East Side Union High School District Franklin-Mckinley Elementary School District Fremont Union High School District Gilroy Unified School District Lakeside Joint School District Loma Prieta Joint Union School District Los Altos Elementary School District Los Gatos Union School District Los Gatos-Saratoga Community of Education & Recreation Los Gatos-Saratoga Joint Union High School District Luther Burbank School District Metropolitan Educational District Moreland Elementary School District Morgan Hill Unified School District Mountain View-Los Altos Union High School District Mountain View-Whisman School District Mount Pleasant School District Oak Grove Elementary School District

#### SANTA CLARITA COMMUNITY COLLEGE DISTRICT

Saratoga Union Elementary School District

Santa Clara County Schools Insurance Group JPA Office

Orchard School District

Sunnyvale School District

Union School District

#### SANTA CRUZ/SAN BENITO COUNTY SCHOOLS **INSURANCE GROUP**

Aromas-San Juan Unified School District Bitterwater-Tully Union Elementary School District Bonny Doon Union Elementary School District Cienega Union Elementary School District Happy Valley Elementary School District Hollister School District Jefferson Elementary School District Live Oak Elementary School District Mountain Elementary School District North County Joint Union School District Pacific Elementary School District Panoche Elementary School District San Benito County Office of Education San Benito High School District San Lorenzo Valley Unified School District Santa Cruz City School District Santa Cruz County Office of Education Scotts Valley Unified School District Soquel Union Elementary School District Southside Elementary School District Tres Pinos Union Elementary School District Willow Grove Union Elementary School District

#### SANTA MONICA COMMUNITY COLLEGE DISTRICT

#### SAUGUS UNION ELEMENTARY SCHOOL DISTRICT

#### SCHOOLS INSURANCE GROUP NORTHERN ALLIANCE

Anderson Valley Unified School District Arena Union Elementary School District Fort Bragg Unified School District Konocti Unified School District Lake County Office of Education Lakeport Unified School District Laytonville Unified School District Leggett Valley Unified School District Lucerne Elementary School District Manchester Union Elementary School District Mendocino County Office of Education Mendocino Unified School District Middletown Unified School District Potter Valley Community Unified School District Round Valley Unified School District Ukiah Unified School District

Upper Lake Union Elementary School District Upper Lake Union High School District

Willits Unified School District

#### SCHOOLS LINKED INSURANCE MANAGEMENT (SLIM) JPA

Beverly Hills Unified School District Burbank Unified School District Culver City Unified School District Glendale Community College District La Canada Unified School District Las Virgenes Unified School District Santa Monica-Malibu Unified School District

#### SONOMA COMMUNITY COLLEGE DISTRICT

Santa Rosa Jr. College Foundation\*

#### SOUTH BAY UNION SCHOOL DISTRICT

Nestor Language Academy Charter School\* Imperial Beach Charter School\*

#### SOUTH ORANGE COUNTY COMMUNITY COLLEGE DISTRICT

#### SOUTHWESTERN COMMUNITY COLLEGE DISTRICT SULPHUR SPRINGS SCHOOL DISTRICT

#### TULARE COUNTY SCHOOLS INSURANCE GROUP WORKERS' COMPENSATION JPA

Allensworth Elementary School District Alpaugh Unified School District Alta Vista School District Buena Vista Elementary School District Citrus South Tule Elementary School District Columbine Elementary School District College of the Sequoias Cutler-Orosi Unified School District Dinuba Unified School District Ducor Union Elementary School District Earlimart School District **Exeter Public Schools** Farmersville Unified School District Hope Elementary School District Hot Springs Elementary School District Kings River Union School District Liberty Elementary School District Lindsay Unified School District Monson-Sultana Joint Union Elementary School District Oak Valley Union Elementary School District Outside Creek Elementary School District Palo Verde Union Elementary School District

Pixley Union Elementary School District Pleasant View Elementary School District Porterville Unified School District Richgrove Elementary School District Rockford Elementary School District Sausalito Elementary School District Sequoia Union Elementary School District Springville Union Elementary School District Stone Corral Elementary School District Strathmore Union Elementary School District Sundale Union Elementary School District Sunnyside Union Elementary School District Terra Bella Union Elementary School District Three Rivers Union Elementary School District Tipton Elementary School District Traver Joint Elementary School District Tulare City Elementary School District Tulare County Office of Education Tulare County Organization for Vocational Education (TCOVE) Tulare Joint Union High School District Visalia Unified School District Waukena Joint Union Elementary School District Woodlake Unified School District

#### **VENTURA COUNTY COMMUNITY COLLEGE DISTRICT**

VICTOR VALLEY COMMUNITY COLLEGE DISTRICT

**VISTA UNIFIED SCHOOL DISTRICT** 

WEST HILLS COMMUNITY COLLEGE DISTRICT

WESTWOOD UNIFIED SCHOOL DISTRICT

WISEBURN ELEMENTARY SCHOOL DISTRICT

<sup>\*</sup>Denotes Charter School



#### **KEENAN & ASSOCIATES** Program Manager/Administrator

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2013-2014 PIPS Annual Report Designed and Produced by:



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