



Emergency Preparedness Survey Results

The following is a summary of the responses to the Emergency Preparedness Survey that was open from May 28, 2013 through June 10, 2013.

Question 1: Position on Campus

Value	Count	Percent	Response Rate*
Faculty	217	57.0%	16.2%
Staff	130	34.1%	29.5%
Manager	34	8.9%	37.8%
Total	381	100%	

*Based on fall 2012 staffing information

Question 2: What is your preferred method for receiving emergency notifications in the classroom?

Value	Total	Percent	Faculty Count	Percent	Staff Count	Percent	Managers	Percent
Text	106	35.7%	59	29.1%	38	49.4%	9	52.9%
Public Address (PA) System on campus	93	31.3%	76	37.4%	15	19.5%	2	11.8%
Phone	73	24.6%	52	25.6%	16	20.8%	5	29.4%
Email	25	8.4%	16	7.9%	8	10.4%	1	5.9%
Total Classroom	297	100%	203	100%	77	100%	17	100%

Question 3: What is your preferred method for receiving emergency notifications in your office?

Value	Total	Percent	Faculty Count	Percent	Staff Count	Percent	Managers	Percent
Email	126	35.5%	60	30.8%	55	43.3%	11	33.3%
Phone	109	30.7%	68	34.9%	32	25.2%	9	27.3%
Text	88	24.8%	53	27.2%	26	20.5%	9	27.3%
Public Address (PA) System on campus	32	9.0%	14	7.2%	14	11.0%	4	12.1%
Total Office	355	100%	195	100%	127	100%	33	100%

Question 4: What is your preferred method for receiving emergency notifications at home?

Value	Total	Percent	Faculty Count	Percent	Staff Count	Percent	Managers	Percent
Phone	216	57.6%	123	57.2%	77	61.1%	16	47.1%
Text	128	34.1%	68	31.6%	46	36.5%	14	41.2%
Email	31	8.3%	24	11.2%	3	2.4%	4	11.8%
Total	375	100%	215	100%	126	100%	34	100%

Question 5: How can we help you be better prepared for an emergency on campus? (Check all that apply)

Value	Total	Percent	Faculty Count	Percent	Staff Count	Percent	Managers	Percent
Receive monthly updates on procedures	233	62.3%	129	60.6%	82	64.6%	22	64.7%
Attend on-going trainings	160	42.8%	72	33.8%	66	52.0%	22	64.7%
Scheduled and unscheduled simulations	140	37.4%	66	31.0%	57	44.9%	17	50.0%
Receive printed information	150	40.1%	82	38.5%	53	41.7%	15	44.1%
Updates during Departmental meetings	178	47.6%	113	53.1%	43	33.9%	22	64.7%
Total (Unduplicated)	374	100%	213	100%	127	100%	34	100%

Question 6: What form of training would you attend? (Check all that apply)

Value	Total	Percent	Faculty Count	Percent	Staff Count	Percent	Managers	Percent
Online	227	60.4%	130	60.8%	77	60.2%	20	58.8%
Flex Day	180	47.9%	127	59.4%	43	33.6%	10	29.4%
Professional Development Day	176	46.8%	99	46.3%	63	49.2%	14	41.2%
In- person	172	45.7%	68	31.8%	84	65.6%	20	58.8%
Total (Unduplicated)	374	100%	214	100%	128	100%	34	100%

Question 7: I am interested in receiving more information about the following emergency procedures. (Check all that apply)

Value	Total	Percent	Faculty Count	Percent	Staff Count	Percent	Managers	Percent
Active shooter on campus	293	83.7%	172	86.9%	92	77.3%	29	87.9%
Bomb threats	263	75.1%	149	75.3%	87	73.1%	27	81.8%
Preparing for natural disasters	228	65.1%	126	63.6%	79	66.4%	23	69.7%
Crisis prevention	186	53.1%	103	52.0%	66	55.5%	17	51.5%
CPR	179	51.1%	90	45.5%	71	59.7%	18	54.5%
General first aid	176	50.3%	87	43.9%	72	60.5%	17	51.5%
Manmade disasters	168	48.0%	90	45.5%	59	49.6%	19	57.6%
Gas leak	161	46.0%	81	40.9%	63	52.9%	17	51.5%
Power outage	150	42.9%	69	34.8%	64	53.8%	17	51.5%
Total (Unduplicated)	374	100%	198	100%	119	100%	33	100%

Question 8: Please provide additional comments

In total, 85 respondents left comments. The following is a selection of those comments categorized by type:

Defining what a “lockdown” means (16):

- “We have received no information about what should happen during a lock down procedure.”
- “Confusion reigned as to whether to bring students and teachers into buildings, or treat everyone as a potential threat.”
- “I felt that the notification sent out via the emergency contact message was very ambiguous and poorly written. No one could quite decide if it meant only the quad was to be evacuated or if the entire campus was being evacuated”
- “Students outside my room began flooding past the window TOWARDS the supposed event instead of away from it.”
- “I saw students walking around campus everywhere, students in the pool, students driving around the parking lot”

- “I was really confused during the last lock down; at first, I thought it was just me, but my colleagues also expressed a similar opinion”

Suggested improvements (12)

- (4) “Phones in the classroom would be helpful for emergencies. Not all professors carry cell phones to class”
- (2) “Please provide each building a loud speaker for everybody to hear the warning/danger”
- “What to do if you're stuck in an elevator”
- “There should be at least one person trained in all aspects of emergency preparation in each department”
- “Please put emergency info on campus website and Isis as RSS live feed”
- “Alertus alarm system was recently installed at an Arizona campus...apparently it works like the strip of information you see at the DMV...Little lights with a message.
- Emergency preparedness is offered as a PDD/Flex Day option and I don't think it should be optional.”

None/Late Notification during events (8)

- “I updated my info but I did not receive notification on my cell”

Received notification/Satisfied with results (7):

- “I feel that I have been notified whenever necessary.”
- “I think SMC's response to the recent event was stellar! There is no way to plan for every contingency or the huge, spread out population we contend with and I think the response was highly appropriate and extraordinarily effective.”

Off-hours employee training (3)

- “I'm an adjunct faculty and I can't be at school at the time that meetings normally take place”
- “We work overnight so we seem to get overlooked”