

Spring 2016 Library Services Survey

(untitled)

Page exit logic: Skip / Disqualify Logic

IF: Question "Have you used the library during the Spring 2016 semester?" #1 is one of the following answers ("No") **THEN:** Jump to [page 3 - \(untitled\)](#)

1. Have you used the library during the Spring 2016 semester? *

- Yes
- No

(untitled)

2. About how many times have you visited the library during the Spring 2016 semester? *

- 1 to 3 times
- 3 to 5 times
- 6 to 10 times
- 11 to 20 times
- More than 20 times

3. What days do you most often use the library? Check all that apply. *

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday

4. At what hours do you most often use the library? Check all that apply. *

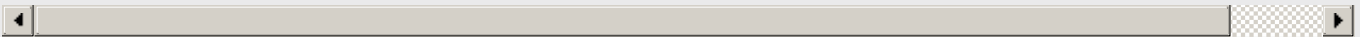
- 8:00am to 8:59am
- 9:00am to 10:59am
- 11:00am to 2:00pm
- 2:00pm to 4:59pm
- 5:00pm to 6:59pm
- 7:00pm to 8:59pm
- 9:00pm to 10:00pm

5. Please indicate the reasons you use the library. (Mark all that apply) *

- Study by myself
- Study with a group
- Use Library computers to type papers
- Use Library computers for research
- Use Library computers for personal reasons
- Use your own laptop or tablet computer
- Get help from a librarian
- Use textbooks on Reserve
- Find materials to read or borrow
- Use photocopiers or printers
- Other - Write In

6. How important are the following when you use the library? *

	Very Important	Important	Neutral	Unimportant	Very Unimportant	No applic
Quiet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comfortable chairs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to a computer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to power outlets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wireless/electronic access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Individual tables/carrels	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Privacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printing from your own laptop	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Research help	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Group study areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Computer help	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Individual desk lamps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Furniture that can be moved	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



9. Please respond with how much you agree with the following statements about the staff that work in the library. *

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
The library staff is knowledgeable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The library staff is responsive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The library staff is courteous.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The library staff responds in a timely manner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The library staff is approachable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

LOGIC Show/hide trigger exists.

10. Have you used the library's online chat service? *

- Yes
- No

13. Are there any other services that you think the library should offer?

VALIDATION %s format expected

LOGIC Hidden by default

If you are interested in participating in a focus group to provide further details about your experiences at the SMC library please enter your email below. Your email will be kept confidential, and will not be shared with faculty or administrators.

(untitled)

LOGIC Show/hide trigger exists.

14. Why did you not visit the library this Spring 2016 semester? Select all that apply. *

- I did not need it
- I did not have time
- The library was not open at a convenient time for me
- I just do not like the SMC's main campus library
- Other

Logic Hidden unless: Question "Why did you not visit the library this Spring 2016 semester? Select all that apply." #14 is one of the following answers ("I just do not like the SMC's main campus library")

15. What don't you like about SMC's main campus library?

16. Have you ever used the SMC main campus library? *

- Yes
- No

(untitled)

17. Do you have any additional comments or suggestions for the library and the library staff?

(untitled)

18. If you want to be included in the **\$50 Visa Gift Card** drawing, please provide your name, email, and phone number below. Your information will be kept confidential by the research office and will not be shared with other staff or faculty. **If you are not interested in participating in the drawing, just leave the prompts blank and hit submit.**

First Name

Last Name

Email Address

Phone Number